

Shirley Hiew (LKK Auto)

From: Rasul (LKKAuto)
Sent: Wednesday, 23 December 2020 9:56 am
To: Shirley Hiew (LKK Auto)
Subject: RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Hi Shirley,

Proceed to seek mandate or submit first

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 22 December, 2020 11:45 AM
To: Rasul (LKKAuto)
Subject: FW: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Hi Rasul,

Repairer informed no before paint photos for Rear End panel.

Final marking you provide me need to hold first?

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Monday, 21 December 2020 6:17 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Shirley

Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Rasul,

Our sincere apologies, we do not have before paint photos for Rear End panel.

Appreciate your kind consideration on this matter.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: 21 December 2020 03:45 PM

To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

This email was sent from outside of your organisation

Hi Lauro,

Kindly forward the resurvey before paint photo for the rear end panel

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR [<mailto:lauro.songcuan@cyclecarriage.com.sg>]
Sent: Tuesday, 8 December, 2020 2:33 PM
To: Rasul (LKKAuto)
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Don Bong Kiong Hua
Subject: SMA2383Y (MIT) - FINALIZE OD CLAIM (AIG/REVERT)

Dear Rasul,

Pls. refer to attached files and photos.

Kindly confirm finalized amount of **\$ 11,354.18** before Gst.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

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