

Summer Lee (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Monday, 23 November, 2020 2:51 PM
To: Hock Wah Motor Pte Ltd; SUR; assignments
Cc: Henry, Irene James; Teo, Grace
Subject: RE: LIA \ CMTD2003391/IJH - TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

Without Prejudice

Dear Anysia,

We refer to your email below.

We will appoint LKK Auto to conduct the survey on a Without Prejudice Basis.

Dear LKK

Please assist to conduct the survey on SKP8338J on a without Prejudice Basis.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, November 23, 2020 2:46 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LIA \ CMTD2003391/IJH - TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

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Dear Melvin

The vehicle is now ready for survey. Currently, the above mention vehicle was in our Bedok workshop.

Please arrange survey before repair.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: 23 November 2020 14:42
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: LIA \ CMTD2003391/IJH - TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

Without Prejudice

Dear Anysia,

Please advised when will the vehicle be in for survey.

Thank you.

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Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, November 23, 2020 12:11 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: RE: LIA \ CMTD2003391/IJH - TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace

Please arrange survey before repair for above mention vehicle at Bedok workshop.

Dear Irene

Has your insured reported accident?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: 23 November 2020 08:08
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LIA \ CMTD2003391/IJH - TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

Without Prejudice

Our Reference : CMTD2003391/IJH

Your Reference: SKF1316X

Hi Anysia,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/irene.henry@sompo.com.sg.

Aside to Irene,

Please assist on the liability request from *Hock Wah Motor*

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, November 20, 2020 5:33 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: TP CLAIM_SKF1316X & SKP8338J_DOA: 18/11/2020

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Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured SKP8338J.

Please revert.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg