

Our Ref : SLP6695D / TP#1207
Your Ref : SH8738K / CC4/FCI20012872/Kea3

WITHOUT PREJUDICE

Date : 18 February 2021

MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLP6695D & SH8738K ON 19/11/2020
ALONG PIE TWDS JURONG NEAR TOA PAYOH EXIT**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,547.50
- Loss of Rental (incl. of GST)	S\$ 770.40 (\$120.00 x 06 Days)
Grand Total	S\$ 5,317.90

If you have any enquiries, please contact our representative, Ms. Lily & Ms. Kaitlyn at 6481 1522 or email lily.loi@ow.sg & kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004759MFSH
ACCIDENT DATE : 19/11/2020
ACCIDENT LOCATION : PIE TWDS JURONG NEAR TOA PAYOH EXIT
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : BOON TIANG CHIANG
INSURED VEHICLE : SH 8738K
INVOLVED PARTY : SLP 6695D
SETTLEMENT SUM : \$5,296.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **OPTIMA WERKZ PTE LTD**

Signature and Date :



22/04/2021

WITNESS : **KATHLYN CHIO**

Signature and Date :

22/04/2021

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

Tel: 65073848
Fax: 65073849

INV NO. : 322100261
INVOICE DATE : 18/02/2021
REF : TP#1207
VEH NO. : SLP6695D
CAR MODEL : AQUA HYBRID 1.5S CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	4,250.00	4,250.00

Remarks: DOA: 19/11/2020 @ 1845 HRS

CLAIMANT: OPTIMA WERKZ PTE LTD / SITI HAFIZAH BINTE AMAT HUSSAIN

TP VEHICLE: SH8738K

Singapore Dollars: Four Thousand Five Hundred Forty-Seven And Cent Fifty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	4,250.00
GST 7.00%	SGD	297.50
GRAND TOTAL	SGD	<u>4,547.50</u>

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: SITI HAFIZAH BINTE AMAT HUSSAIN

BLK 217A BOON LAY AVENUE
#07-239
SINGAPORE 641217

Tel:

Fax:

INV NO. : 322100483
INVOICE DATE : 19/11/2020
REF : TP#1207/RA10666
VEH NO. : SLP6695D
MAKE : TOYOTA
MODEL : AQUA HYBRID 1.5
CURRENT MILEAGE :
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO: RA10666 VEHICLE NO: SLP6695D MODEL: TOYOTA AQUA 1.5 FROM: 19-11-2020 TO 26-11-2020	7	DAYS	120.00	840.00

Remarks:

Singapore Dollars: Eight Hundred Ninety-Eight And Cents Eighty Only.

Name: _____

Signature: _____

SUB TOTAL	SGD	840.00
GST 7.00%	SGD	58.80
TOTAL	SGD	898.80
Oustanding	SGD	898.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Head Office:
6 Kung Chong Road,
Singapore 159143
Tel: +65 6472 1313
Fax: +65 6472 2112

Branch:
9A Serangoon North Ave 5,
Singapore 554500
Tel: +65 6484 9919
Fax: +65 6481 1011

Branch:
551 Upper Thomson Road,
Singapore 574415
Tel: +65 6452 6868
Fax: +65 6452 9223

VEHICLE RENTAL AGREEMENT

TP #1207

HIRER'S PARTICULARS	
Full Name: SITI HAFIZAH BINTE AMAT HUSSAIN	
NRIC/Passport No.: S9105120F	
Address: BLK 217A BUN LAY AVENUE	
#07-23A	
SINGAPORE 641217	
Driving Lic No.: S9105120F	(Local) / International*
Issue Date: 08/04/2015	
Date of Birth: 14/02/1991	
Contact No.:	Handphone: 85965900
ADDITIONAL DRIVER'S PARTICULARS	
Full Name:	
NRIC/Passport No.:	
Address:	
Contact:	
REMARKS:	
IMPORTANT THINGS TO NOTE	
1. ONLY LICENSED PERSON ABOVE <u>24</u> YEARS OF AGE WITH MORE THAN <u>2</u> YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.	
2. ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.	
3. IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.	
4. THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY. ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.	
5. EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.	

(Rental)	(Principal if any)
Vehicle No.: SLP695D	Vehicle No.:
Make/Model.: TOYOTA ARVIA	Make/Model.:
Mileage Out: 196616	Mileage In:
DATE OUT: 19/11/2020	DATE IN: 26/11/2020
TIME OUT: 11AM	TIME IN: 12PM
Signature Out:	Signature In:
PETROL LEVEL	
OUT: E 1/4 1/2 3/4 FULL	
IN: E 1/4 1/2 3/4 FULL	
CHARGES	
7 Day(s) @ S\$ 120.00 per day	S\$ 840.00
Month(s) @ S\$ per mth	
MISCELLANEOUS	
SURCHARGE	
GST	\$ 58.80
DEPOSIT COLLECTED	
TOTAL RECEIVABLE	\$ 898.80
INSURANCE EXCESS	
SECTION 1: OWN DAMAGE	\$3000
SECTION 2: THIRD PARTY	\$3000
WINSCREEN:	\$200

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature:
Date:



Driver's
Signature:
Date:

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 14 April 2021 10:25 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [REVISED MANDATE GIVEN] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

We refer further to our below email.

You have our mandate to settle the matter from **\$5,189.50 - \$5,296.50 (all in).**

Please start to offer LOR @ 6 days first.

Kindly inform TP repairer to amend their LOD as they claim for LOR instead of LOU.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 14 April 2021 9:29 am
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE GIVEN] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Hi Vic,

We refer to the above matter.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 5 April 2021 4:06 PM

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE GIVEN] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Hi Vic,

We refer to the above matter.

Third party claiming for Loss of rental enclosed the document for your easy reference.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 8,351.08	\$ 4,547.50
2. Loss of Rental (7days x \$120) w/GST	\$ 898.80	\$ 749.00 (7days x \$100)
Total	\$ 9,249.88	<u>\$ 5,296.50</u>

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Wednesday, 31 March 2021 10:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE GIVEN] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Dear MK / Asher,

We refer further to our below email.

You have our mandate to settle the matter from **\$4,847.50 - \$4,907.50 (all in).**

Please start to offer LOU @ \$50-\$60 x 6 days.

IF TP insisted for a higher amount of LOU, please request supporting documents.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Vic Alpeh S. Sanghilan
Sent: Tuesday, 23 March 2021 12:07 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Dear MK,

We refer to the below email.

As we had just recently sent out letter to our Insured, please allow 1-2 weeks' time and we will get back to you for the mandate approval.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Tuesday, 23 March 2021 11:19 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic Alpeh S. Sanghila <VicSanghila@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Dear Mei Kwan,

Please note that OIC for this matter is Vic.


Dear Vic,

Below email fyna.

Thank you

Best Regards

Rachel Wu
Motor Claim Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 23, 2021 10:37 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Your ref : **D20004759MFSH**

Our ref : CC4/FCI20012872/Kea3q2

Dear Rachel,

We refer to the above matter.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, 10 March, 2021 4:34 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Your ref : **D20004759MFSH**

Our ref : CC4/FCI20012872/Kea3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " **OPTIMA WERKZ PTE LTD** " at **\$ 5,147.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 8,351.08	\$ 4,547.50
2. Loss of Use (6days x \$120)	\$ 720.00	\$ 600.00 (6days x \$100)(Private hirer)
Total	\$ 9,071.08	<u>\$ 5,147.50</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Friday, 27 November 2020 10:57 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Dear Mei Kwan,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, November 25, 2020 12:44 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004759MFSH/1 // EXPRESS SETTLEMENT - ACC INV SH8738K AND SLP6695D ON 19.11.2020 *** LKK REF: CC4/FCI20012872/Kea3

Dear Rachel,

We refer to the above matter.

We had inspected TP vehicle SLP 6695D on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Video footage after the collision

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 23 November, 2020 9:41 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20004759MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 23 November 2020 9:24 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20004759MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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