

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 23 November, 2020 2:48 PM
To: zoomautowerkz@gmail.com; elin.cqw@gmail.com
Cc: Claims Dept of CTI; Cecilia Low; SUR; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D204492/C02/SMK3564H/LOWCT / : Pre-Repair Inspection for SMM 5530 G // Accident on 15/11/2020 @ 15:00HR at along Bishan Road, before Bishan Street 11 involving Vehicle Number SMM 5530 G & SMK 3564 H
Attachments: O/R: SNM20D204492/C02/SMK3564H/LOWCT / : Pre-Repair Inspection for SMM 55... (898 KB)

[Confidential]

Without Prejudice

Hi Eilin

Thank for reply

Hi LKK

Please conduct PRS

Please note that there seems to be some issue with Zoom Autowerkz email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Monday, November 23, 2020 9:19 AM

To: zoomautowerkz@gmail.com; Cecilia Low <cecilia.low@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204492/C02/SMK3564H/LOWCT / : Pre-Repair Inspection for SMM 5530 G // Accident on 15/11/2020 @ 15:00HR at along Bishan Road, before Bishan Street 11 involving Vehicle Number SMM 5530 G & SMK 3564 H

Dear Pauline,

Please conduct PRS for **SMM5530G**.

Note: officer in charge – Cecilia Low 63896183.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, 19 November 2020 2:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for SMM 5530 G // Accident on 15/11/2020 @ 15:00HR at along Bishan Road, before Bishan Street 11 involving Vehicle Number SMM 5530 G & SMK 3564 H

Dear Sir/Madam,

We are instructed by Kwa Gim San to notify you of a road traffic accident on 15/11/2020

at about 15:00HR along Bishan Road, before Bishan Street 11 involving our client's vehicle registration number SMM 5530 G and vehicle registration number SMK 3564 H driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -