

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SKV 5044 U

30-Mar-2021

China Taiping Insurance(S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SKV5044U AND GZ249R ON 10-NOV-2020 AT ALONG PIONEER
TWRDS AYE CITY (ROUNDAABOUT)**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					<u>Amount</u>
Repair Costs					\$ 4,400.00
Loss of Rental	\$120.00	X	12	days	\$ 1,540.80
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ 29.00
Amount					\$ 5,977.25

Please look into our client claims and let us hear from you shortly.

Thank you



Kerry Tan



Xin Hua Workshop Pte Ltd

Tel : 8430 9812

email : xinhuaworkshop@gmail.com

Letter of Authorization

Accident Involving my vehicle SKV 5044U & GZ 2492 on 10.11.2020
at along PIONEER TWDS AYE CITY (ROUNDABOUT)

I/We, CHIAW YAHUI, owner of vehicle no. SKV 5044U
hereby authorize XIN HUA WORKSHOP PTE LTD to proceed with the repair for my
vehicle SKV 5044U which was damaged in the above accident.

I further authorize XIN HUA WORKSHOP PTE LTD to claim against the driver and/or the
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose
of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not
limited to Release forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-
inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost
of repairs and the loss of use of my vehicle against any party.



Signature/ Company Stamp

Name : CHIAW YAHUI
NRIC No : S8214293 B
Hp Tel : 87487587
Address : 523 ANG MO KIO
AYE 5 #11-4164, S560523

Date : 13.11.2020

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00055202001 Claim No : SNM20D204351/C02/GX249R/CHNGPW

Claimant : CHIAW YAHUI

Amount : S\$5,370.00
SINGAPORE DOLLARS FIVE THOUSAND THREE HUNDRED AND SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKV 5044U

Insured Vehicle No. : GX 249R

Date of Loss : 10/11/2020

Place of Accident : PIONEER TWRDS AYE CITY (ROUNDABOUT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XIN M&E PTE. LTD.

Driver Name : THANGARAJU ARUMUGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,370.00
	=====
TOTAL	S\$ 5,370.00
	=====

Claimant Name : CHIAW YAHUI

NRIC No : SXXXX293B

Signature : 

Date :

17/5/2021

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Xin Hua Workshop Pte Ltd
23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933
Tel : 6844-1985 Fax : 6844-5185
Business Reg No. 201838521G

Proforma Invoice

Bill To

China Taiping Insurance(S) Pte Ltd

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Invoice Date : 30-Mar-21
Invoice No : P21-0009
Vehicle No. : SKV 5044 U
Accident Date : 10-Nov-20

Item No	Description	Quantity	Unit Price	Amount
1	Lump Sum Repair for Third Party Claim	1		\$4,400.00
<u>Remarks</u>			Sub Total	\$4,400.00
			Amount Due	\$4,400.00

for Xin Hua Workshop Pte Ltd


AUTHORISED SIGNATURE



TAX INVOICE

GST Reg. No. : M2-0094320-1
Co. Reg No. : 199003483E

CHIAW YAHUI
BLK 523 ANG MO KIO AVE 5
#11-4164
SINGAPORE 560523

INVOICE NO. **REN-21IR00026R**

DATE : **19-Nov-20**

DESCRIPTION	AMOUNT
CAR NO.: SMJ 4926X	
<u>RENTAL PERIOD:</u> 19/11/2020 - 30/11/2020	
* RENTAL DAILY \$120.00 * 12 DAYS	\$1,440.00
* GST 7%	\$100.80
E. & O. E.	
TOTAL:	\$1,540.80

ALPINE CAR RENTAL PTE LTD

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'.
- PLEASE INDICATE INVOICE NO. ON THE REVERSE SIDE.
- PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

This Invoice is computer generated.
No signature is required.



CAR NO: SMJ 4926 X

MAKE/MODEL:

Opel Astra

AT/MT

()

RADIO / CASSETTE / CD PLAYER
CIGARETTE LIGHTER
CENTRE ASH-TRAY (1PC)
FRONT SEAT BELTS (2 PCS)
FLOOR MATS (4/5/6 PCS)
FRONT / CENTRE ROOF LIGHT
SPEAKER BOARD (1 PC) HATCHBACK CAR

1

○ □ □ □ □ □ □

RADIO REMOTE CONTROL (1 PC)
RADIO SPEAKERS (4 PCS)
FRONT ASH-TRAY (1PC)
REAR SEAT BELTS (3 PCS)
REAR SIDE DOOR ASH-TRAY (2 PCS)
CAR / RADIO MANUALS
REAR VIEW MIRROR (1 PC)

[illegible]

333

BOOT CARPET (1 PC)
SPARE TYRE (1PC)
CD CHANGER (1 PC) WITH 6 / 10 MAG

333

BOARD COVER (1 PC)
SPARE TOOLS / JACK

□□□

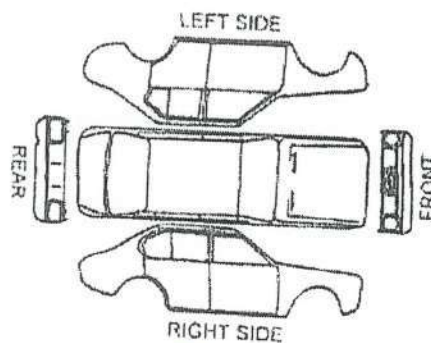
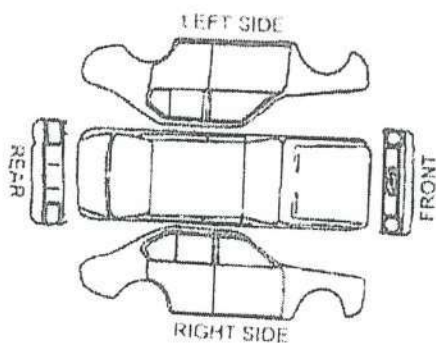
□ □ □ □

SIDE VIEW MIRRORS (2 PCS)
REAR WIPER (1 PC)
TYRES (4PCS)
PETROL COVER (1 PC)

□ □ □ □

□□□□

FRONT WIPERS (2 PCS)
HEADLIGHT WIPERS (2 PCS)
HUB CARS (4PCS)
FRONT / REAR NUMBER PLATES (2 PCS)

[illegible]

REMARKS:

Mileage: 154581

Petrol: (1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULL

Minor Scratches & Dents

CHECKED OUT BY :

Kern

CHECKED IN BY

Kernu

DATE/TIME

19 / 11 / 2020 (PM/AM)

DATE/TIME

30 / 11 / 2020 PM/AM

HIRER'S SIGNATURE

HIRER'S SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Nov 2020 / 21:03:19

Receipt Date/Time : 13 Nov 2020 / 21:03:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201113-003320

Previous Receipt No. :

S/N Item Description/

**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GX249R

As at 10 Nov 2020/16:50:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GX249R

Enquiry Fee

20201113210208023794

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Result of Insurance Enquiry - SKU9806S

As at 13 Nov 2020/11:35:00

Insurance Co: LONPAC INSURANCE BHD

2 Insurance Enquiry - SKU9806S

Enquiry Fee

20201113210208109273

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

14.00	0.98	14.98
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Rounding Difference

0.03

Total Amount Payable

14.95

Paid By

20201113210226185

Direct Debit: eNETS Debit
(Internet Banking)

14.95

Total

14.95

Cash Change

0.00

Tendered Amount

14.95

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 31 March 2021 4:22 PM
To: NH_7269@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING GX 249R AND SKV 5044UON 10/11/2020

Our Ref: CC6/CTI20012856/Aes3

31 MAR 2021

XIN M&E PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING GX 249R AND SKV 5044UON 10/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 3 May 2021 4:33 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Without Prejudice

Dear Asher

Please proceed to resolve claim at \$5,370.45 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 23 April 2021 4:20 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM20D204351/C02/GX249R/CHNGPW

Our ref : CC6/CTI20012856/Aes3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit the roundabout from the inner lane and collided third party vehicle. We are of the opinion that BOLA scenario 13b is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **XIN HUA WORKSHOP PTE LTD**" at **\$5,370.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 21,356.31	\$ 4,400.00
2. Loss of Rental (12days x \$120)	\$ 1,540.80	\$ 963.00 (9days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 22,904.56	\$ 5,370.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 16 April 2021 8:01 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

[Confidential]

Dear Asher

Well received with thanks.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 16 April 2021 12:45 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

We refer to the above matter.

Third party overlook on the case.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Thursday, 15 April 2021 4:27 PM
To: 'Adeline Chng' <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

Hi Adeline,

We refer to the email below.

We have check with third party no video footage for this case.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 25 November 2020 11:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

[Confidential]

Without Prejudice

Dear Asher

Attached herewith our insured's SAS report.

Please assist to provide a copy of video footage to us (third party stated has in car camera)

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 23 November 2020 3:31 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204351/C02/GX249R/CHNGPW / FW: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204351/C02/GX249R/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 23 November 2020 1:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GX 249R (OI : CTI - TBA) and SKV 5044U (TP : LKK REF - CC6/CTI20012856/Aes3) on 10/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKV 5044U at M/s XIN HUA WORKSHOP PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)