

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 01.02.2021

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJX 8814X / SMU 8071C ON.20.11.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SJX 8814X**, which was involved in the captioned accident with your insured vehicle no: **SMU 8071C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,490.00
2) Loss of Use (5 day X 1 Sunday X \$ 60)	\$ 360.00
3) Towing Fee	\$ 120.00
4) GIA Search Fee	\$ 2.00
	<u>\$ 7,972.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|-------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter Authorisation , etc |
| e) GIA Report | f) Police Report |
| g) I/C & Driving License | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 20.11.2020

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJX8814X / SMU8071C

ALONG 331 Tio Chu Kang RD

ON 20.11.2020

I/We, Rajasegaran S/o Ramachandran
of (NRIC No./ROC No.) S8408643F
of Blk 641 Hougang Avenue 8 #09-175 Singapore 530641
owner of vehicle no. SJX8814X in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SJX8814X at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner :  X

Name of Owner : Rajasegaran S/o Ramachandran

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00144272000 Claim No : SNM20D204556C02/ SMU8071C/Chngpw

Claimant : RAJASEGARAN S/O RAMACHANDRAN

Amount : S\$7,972.00
DOLLARS SEVEN THOUSAND NINE HUNDRED AND SEVENTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJX 8814X
Insured Vehicle No. : SMU 8071C

Date of Loss : 20/11/2020
Place of Accident : 331 YIO CHU KANG RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH SOK HOON HELEN
Driver Name : LOH SOK HOON HELEN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,490.00
(3) Loss of Use/ Rental/Earning	S\$	360.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	120.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	7,972.00
	=====	

Claimant Name : RAJASEGARAN S/O RAMACHANDRAN

NRIC No : S8408643F

Signature : 

Date : 29/7/21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22105

Date : 01.02.2021

Vehicle No : SJX 8814X

Make/Model : Kia Cerato Forte

Chassis/Eng# :

Accident Date : 20.11.2020

Claim No :

Reference : 1120 -22105

Policy No :

Amount

To proceed on lump sum repair

S\$

7000.00

E. & O. E.

Total : S\$

7000.00

GST @ 7% : S\$

490.00

Amount Due : S\$

7490.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Email: peoplevehicle@gmail.com

Reg No: 200415052W



Date: 20/11/20

CASH SALE/WORK ORDER No: PB 2443

寶號: Cash (Kia) Fastech Auto
Messrs: SJX 8814 X
車號: SJX 8814 X
Vehicle No: Model No: KIA

由: Seletar Road
到: Auto Bay
To: PAID

其他: Remark:

時間: 20:20:21:30
Time: AMOUNT: \$ 120

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人: Lenny / 6343
Authorised by: Received by:

- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ Jump Start
- ☐ Changing of Battery
- ☐ Tyre Replacement/ Patching
- ☐ Crane Up/Winch Out
- ☐ With Load/Cargo Box
- ☐ Flat Bed
- ☒ King Dolly to lift up
- ☐ Low Body Kit
- ☐ Repo
- ☐ Door Opening Service
- ☐ Collect Document/Key
- ☐ Jurong Island/Cargo Complex
- ☐ Woodlands/Tuas Checkpoint
- ☐ Cancellation Charge (Reach Location)
- ☐ Cancellation Charge (After 15 minutes)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-145003

Date of Request: 23/11/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/11/2020

Enquiry By Tang Kok Wee, Allan

Vehicle No. SMU8071C

Accident Date 20/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-145003
Date of Request: 23/11/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,


Enquiry Date 23/11/2020
Enquiry By Tang Kok Wee, Allan
☐ Vehicle No. SMU8071C
Accident Date 20/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMU8071C	China Taiping Insurance (Singapore) Pte. Ltd.	08/10/2020-07/10/2021	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 5 February 2021 11:18 AM
To: HELENLOH@YAHOO.COM
Subject: ACCIDENT INVOLVING SMU 8071C AND SJX 8814X ON 20/11/2020

Our Ref: CC6/CTI20012855/Ues3

05 FEB 2021

LOH SOK HOON HELEN

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 8071C AND SJX 8814X ON 20/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 7 April 2021 4:23 PM
To: Asher Sng (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - SNM20D204556/SMU8071C/Chngpw) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Follow Up Flag: Follow up
Flag Status: Completed

[Strictly Confidential]

Without Prejudice

Dear Asher

The claim no. should based on the subject title SNM20D204556C02/ SMU8071C/Chngpw correct?

Please proceed to resolve claim at \$ 7,972.00 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 26 March 2021 12:10 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI -

SNM20D204556/SMU8071C/Chngpw) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Your ref : **RE: SNM21D200153/C02/GBK5868Z/LEWLC**

Our ref : CC6/CTI21000523/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane hit third party vehicle. We are of the opinion that BOLA scenario 15 is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$7,972.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 19,477.21	\$ 7,490.00
2. Loss of Use (6days x \$60)	\$ 360.00	\$ 360.00 (6days x \$60)
3. Towing Fee	\$ 120.00	\$ 120.00
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 19,959.21	\$ 7,972.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 7 December 2020 12:23 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - SNM20D204556/SMU8071C/Chngpw) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

[Strictly Confidential]

Dear Su Li

Attached herewith our insured SAS report for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 4 December 2020 8:26 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - SNM20D204556/SMU8071C/Chngpw) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Thursday, 26 November 2020 3:25 PM

To: Su Li (LKK Auto); Claims Dept of CTI

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - SNM20D204556/SMU8071C/Chngpw) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Dear Asher/Su Li

Well received with thanks.

Please be advice that our insured has yet to file accident report.

Will send letter to insured accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 26 November 2020 10:58 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - TBA) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Dear Adeline,

Sorry for your inconvenience caused.

Re-send with attached.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Thursday, 26 November 2020 10:38 AM

To: Su Li (LKK Auto); Claims Dept of CTI

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - TBA) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Dear Su Li

There is no attachment. Please assist to resend TP GIA report to us.

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 24 November 2020 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU 8071C (OI : CTI - TBA) and SJX 8814X (TP : LKK REF - CC6/CTI20012855/Ues3) on 20/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJX 8814X at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)