

Shiau Chan (LKKAUTO)

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Friday, 8 January 2021 5:28 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: AIG-OD SJW 7576U / 7551848716SG/ DOA: 21/11/2020

Hi Shiau Chan,

As discussed with Bryan, kindly arrange with Coco the advisor to arrange Insured to drive back to Cycle Pandan for Steve to take photos for the Front Left under-carriage parts which was replaced.

I had called up Ai Ting too for the same arrangement, please follow up and have the pending photos uploaded for finalization.

Thank you

Best Regards,

Lim Kok Chong

Senior Motor Surveyor
AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, Level 10
Singapore 079120
Mobile +(65) 8876 5437
Kok-Chong.Lim@aig.com | www.aig.com.sg

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Friday, January 08, 2021 4:42 PM
To: Lim, Kok-Chong
Cc: SUR
Subject: [EXTERNAL] AIG-OD SJW 7576U / 7551848716SG/ DOA: 21/11/2020

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Dear Kok Chong,

Refer to the tele-conversation between Bryan and you.

The LH LINK-STABILIZER photo was not taken.

According to our surveyor, this part was not fitted due to non-availability. Repairer omitted to arrange him to resurvey the said part after the part of LH LINK-STABILIZER was fitted.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)