

## Nivitha (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 23 November 2020 11:12 AM  
**To:** PRI Cpaglar; 'assignments'  
**Cc:** Claims Dept of CTI; Constance  
**Subject:** RE: SNM20D204503/C02/GU7663Y/CHNGPW / FW: OUR REF: CP/PRI/SKB3113/20-SF YOUR REF: GU 7663Y NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 20TH NOVEMBER 2020 INVOLVING MOTOR VEHICLE NO. SKB 3113Y AND GU 7663Y ALONG 175 GEYLANG ROAD  
**Attachments:** Form 2\_11232020\_104043.pdf

### Without Prejudice

Dear Sirs

We refer to your email of 23/11/2020.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** PRI Cpaglar <pri@cpaglar.com.sg>  
**Sent:** Monday, 23 November 2020 10:51 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Constance <constance@cpaglar.com.sg>  
**Subject:** Re: SNM20D204503/C02/GU7663Y/CHNGPW / FW: OUR REF: CP/PRI/SKB3113/20-SF YOUR REF: GU 7663Y  
NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 20TH NOVEMBER 2020 INVOLVING MOTOR  
VEHICLE NO. SKB 3113Y AND GU 7663Y ALONG 175 GEYLANG ROAD

Dear Sirs,

Enclosed is a copy of our letter dated 23rd November 2020 for your necessary action.

**Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.**

Regards,

Shu Fong  
For and on behalf of  
Messrs C Paglar & Co  
50 Chin Swee Road  
#05-03 Thong Chai Building  
Singapore 169874  
Tel: 6536 5456  
Fax: 6536 8706  
GST Registration Number: M90371275E

On Mon, Nov 23, 2020 at 10:30 AM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

Our reference: **SNM20D204503C02/ GU7663Y/Chngpw**

Your reference: CP/PRI/SKB3113/20

Dear Sirs

**ACCIDENT INVOLVING GU7663Y & SKB3113Y ON 20/11/2020**

We refer to your email of 20/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 23 November 2020 10:17 AM

**To:** [pri@cpaglar.com.sg](mailto:pri@cpaglar.com.sg); Constance <[constance@cpaglar.com.sg](mailto:constance@cpaglar.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204503/C02/GU7663Y/CHNGPW / FW: OUR REF: CP/PRI/SKB3113/20-SF YOUR REF: GU 7663Y NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 20TH NOVEMBER 2020 INVOLVING MOTOR VEHICLE NO. SKB 3113Y AND GU 7663Y ALONG 175 GEYLANG ROAD

Dear Adeline,

Please conduct PRS for **SKB3113Y**.

Note: officer in charge – Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** PRI Cpaglar <[pri@cpaglar.com.sg](mailto:pri@cpaglar.com.sg)>

**Sent:** Friday, 20 November 2020 4:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Constance Paglar <[constance@cpaglar.com.sg](mailto:constance@cpaglar.com.sg)>

**Subject:** OUR REF: CP/PRI/SKB3113/20-SF YOUR REF: GU 7663Y NOTICE OF ROAD TRAFFIC ACCIDENT ON ROAD TRAFFIC ACCIDENT ON 20TH NOVEMBER 2020 INVOLVING MOTOR VEHICLE NO. SKB 3113Y AND GU 7663Y ALONG 175 GEYLANG ROAD AT ABOUT 0905 HOURS. PURSUANT TO PARAGRAPH 2.2 OF ...

Dear Sirs,

Enclosed is a copy of our letter dated 20th November 2020 for your necessary action.

**Note: In light of the Covid-19 situation, all correspondence will be by way of email only. Kindly acknowledge receipt of this email.**

Regards,

Shu Fong  
For and on behalf of  
Messrs C Paglar & Co  
50 Chin Swee Road  
#05-03 Thong Chai Building  
Singapore 169874  
Tel: 6536 5456  
Fax: 6536 8706  
GST Registration Number: M90371275E