Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 20 November, 2020 5:36 PM

To: Zoom Autowerks; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-

d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)

Cc: Zheng Hanyang; Phoebe Xie

Subject: Claims ref no. CDMFG20001715 GBH 1876 S // Accident on 20/11/2020 @ 11:03HR

at along Upper Changi Road East after Upper Changi Road North involving Vehicle

Number GBH 1876 S & XD 3392 T

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

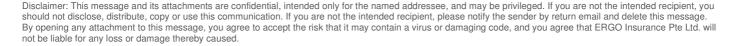
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





From: Zoom Autowerks < zoomautowerks@gmail.com>

Sent: Friday, 20 November 2020 5:27 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: FW: Pre-Repair Inspection GBH 1876 S // Accident on 20/11/2020 @ 11:03HR at along Upper Changi

Road East after Upper Changi Road North involving Vehicle Number GBH 1876 S & XD 3392 T

Dear All,

Kindly arrange LKK

On Fri, Nov 20, 2020, 16:34 ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Dear Elin,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Friday, 20 November 2020 4:19 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Subject: Pre-Repair Inspection GBH 1876 S // Accident on 20/11/2020 @ 11:03HR at along Upper Changi Road East

after Upper Changi Road North involving Vehicle Number GBH 1876 S & XD 3392 T

Dear Sir/Madam,

We are instructed by Thiru Murugan Sculpture & Arts Pte Ltd to notify you of a road traffic accident on 20/

11/2020

at about 11:03HR along Upper Changi Road East after Upper Changi Road North involving our client's vehicle registration number GBH 1876 S and vehicle registration number XD 3392 T driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

19450 7920

*dzoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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