

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 23 November 2020 8:04 AM
To: assignments
Subject: FW: O/R: SNM20D204472/C02/GBJ2151H/TOHHS / RE: PRI ARRANGEMENT FOR VEHICLE: GBB5549S
Attachments: REPORT OF GBB5549S.pdf

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 20 November 2020 5:59 PM
To: JWG CLAIMS <jwg.claims@yahoo.com>; investigations <investigations@jpknights.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: O/R: SNM20D204472/C02/GBJ2151H/TOHHS / RE: PRI ARRANGEMENT FOR VEHICLE: GBB5549S

Without Prejudice

Your Ref: GBB5549S

Our Ref: **SNM20D204472/C02/GBJ2151H/tohhs**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on GBB5549S. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Friday, November 20, 2020 5:10 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: O/R: SNM20D204472/C02/GBJ2151H/TOHHS / RE: PRI ARRANGEMENT FOR VEHICLE: GBB5549S

Dear Sir/Madam,

We would like engaged LKK Auto Consultant to conduct the PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Friday, 20 November 2020, 04:20:57 pm SGT, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: GBB5549S

Our Ref: SNM20D204472/C02/GBJ2151H/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Friday, November 20, 2020 11:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R: SNM20D204472/C02/GBJ2151H/TOHHS / RE: PRI ARRANGEMENT FOR VEHICLE: GBB5549S

Dear Sir/Madam,

Attached herewith the GIA Report.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Friday, 20 November 2020, 11:34:00 am SGT, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Alfred,

Please conduct PRS for **GBB5549S**.

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, 19 November 2020 5:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: GBB5549S

Dear Sir/Madam,

ACCIDENT INVOLVING GBB5549S,GBJ2151H,GV8632A & SKH1019T ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVE 1 EXIT ON 18/11/2020 @ 1915HRS

We are instructed to notify you of a road accident on 18 November 2020 at about 19:15 hours along CTE Towards SLE Before Ang Mo Kio Ave 1 Exit involving our client's vehicle registration number GBB5549S and vehicle registration number GBJ2151H driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592