

eBaoTech

GeneralClaim

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## Policy Query

Policy No.  Date of Accident

Vehicle No.(For Motor)  Certificate Number

| Select                | Policy No. | Certificate Number | Policyholder Name         | Policyholder NRIC | Product | Cover Type       | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|-----------------------|------------|--------------------|---------------------------|-------------------|---------|------------------|-------------|----------------|---------------|-------------|
| <input type="radio"/> | 5118396469 |                    | TAN AI GEK<br>(CHEN AIYU) | S7426456E         | GPC     | drivo<br>CLASSIC | SLX82U      | SLX82U         | 27/07/2020    | 26/07/2021  |

 Policy Information

|                             |                                                |                             |                        |                                  |                  |
|-----------------------------|------------------------------------------------|-----------------------------|------------------------|----------------------------------|------------------|
| Policy No.                  | 5118396469                                     | Policyholder Name           | TAN AI GEK (CHEN AIYU) | Policyholder NRIC                | S7426456E        |
| Certificate No.             |                                                |                             |                        |                                  |                  |
| Address                     | BLK 419 #14-391 CANBERRA ROAD SINGAPORE 750419 |                             |                        |                                  |                  |
| Product Name                | PRIVATE CAR INSURANCE                          | Plan                        |                        | Group Policy Flag                | N                |
| Policy issue Date           | 27/07/2020                                     | Effective Date              | 27/07/2020 00:00       | Expiry Date                      | 26/07/2021 23:59 |
| Excess Type                 | Per Accident                                   | All Claims Excess           |                        |                                  |                  |
| Third Party Excess          | 0                                              | Own damage Excess           | 600                    | Windscreen Excess                | 100              |
| Additional Excess           | 0                                              | OS Premium                  | 0                      |                                  |                  |
| Outside Singapore OD Excess | 600                                            | Outside Singapore TP Excess | 0                      | Young/Inexperience Driver Excess |                  |
| Agent                       | ASSURE (SINGAPORE) PTE. LTD                    | Agent Tel.                  | 68038751               | GST Flag                         | Y                |
| Co-insurance Flag           | No                                             |                             |                        |                                  |                  |
| Open Policy Info            |                                                |                             |                        |                                  |                  |
| Certificate Info            |                                                |                             |                        |                                  |                  |

 Policyholder Mailing Address

|           |                 |                       |                   |           |                  |
|-----------|-----------------|-----------------------|-------------------|-----------|------------------|
| Address 1 | BLK 419 #14-391 | Address 2             | CANBERRA ROAD     | Address 3 | SINGAPORE 750419 |
| Address 4 |                 | Address Type          | Singapore address | Post Code | 750419           |
| Unit No.  |                 | Related Policy Number | 5118396469        |           |                  |

 Insured Object: SLX82U

 Endorsements

| Sequence                              | Date of Endorsement | Endorsement Type | Endorsement Status | Endorsement Content |
|---------------------------------------|---------------------|------------------|--------------------|---------------------|
| <div>Continue</div> <div>Cancel</div> |                     |                  |                    |                     |

## Claim Handling

Accident MT/1110947

|                                         |                                                               |                               |                                                               |                        |                          |
|-----------------------------------------|---------------------------------------------------------------|-------------------------------|---------------------------------------------------------------|------------------------|--------------------------|
| Policy No.                              | 5118396469                                                    | Vehicle No.                   | SLX82U                                                        | GST Registration No.   |                          |
| Certificate No.                         |                                                               |                               |                                                               |                        |                          |
| Policyholder Name                       | TAN AI GEK (CHEN AIYU)                                        | Cover Type                    | drivo CLASSIC                                                 | Policyholder NRIC      | S7426456E                |
| Product Code                            | PRIVATE CAR INSURANCE                                         | Contact No.(Office)           | 0                                                             | Loading                | 0                        |
| Contact No.(Mobile)                     | 97670692                                                      | Special Remark                |                                                               | Contact No.(Home)      | 0                        |
| Email Address                           |                                                               | TCA                           | <input checked="" type="radio"/> No <input type="radio"/> Yes | eCode                  | NC                       |
| KFK                                     | <input checked="" type="radio"/> No <input type="radio"/> Yes | NCD Entitlement(%)            | 0                                                             | eCode Reason           |                          |
| NCD Protection                          | No                                                            |                               |                                                               | Private Hire           | No                       |
| <b>▼ Accident Details</b>               |                                                               |                               |                                                               |                        |                          |
| Report Date                             | 21/11/2020 16:00                                              | Accident Report Within 24 hrs | Yes                                                           | Accident Type          | Collision - Head to Rear |
| Date of Accident                        | 20/11/2020                                                    | Time of Accident hh:mm        | 11:20                                                         | Country of Accident    | Singapore                |
| Reporting Centre                        |                                                               | Orange Force                  |                                                               | ICM No.                |                          |
| Accident Location                       | CTE TWDS AYE BEFORE BRADDELL RD EXIT                          |                               |                                                               |                        |                          |
| <b>▼ Total Excess Applicable</b>        |                                                               |                               |                                                               |                        |                          |
| Excess Type                             | Per Accident                                                  | Windscreen Excess             | 100.00                                                        |                        |                          |
| OD Standard Excess                      | 600.00                                                        | TP Standard Excess            | 0.00                                                          |                        |                          |
| YIED OD Excess                          | 2500.00                                                       | YIED TP Excess                |                                                               | Driver is Covered?     |                          |
| Additional Excess                       | 0                                                             |                               |                                                               |                        |                          |
| Total OD Excess Applicable              | 3100.00                                                       | Total TP Excess Applicable    |                                                               |                        |                          |
| <b>▼ Benefits</b>                       |                                                               |                               |                                                               |                        |                          |
| <b>▼ GST Registered Information</b>     |                                                               |                               |                                                               |                        |                          |
| GST Registered                          | No                                                            | GST Registration Date         |                                                               | GST Status Verified    | Yes                      |
| GST Registration No.                    |                                                               |                               |                                                               |                        |                          |
| Modification History                    |                                                               |                               |                                                               |                        |                          |
| <b>▼ Policyholder Mailing Address</b>   |                                                               |                               |                                                               |                        |                          |
| Address 1                               | BLK 419 #14-391                                               | Address 2                     | CANBERRA ROAD                                                 | Address 3              | SINGAPORE 750419         |
| Address 4                               |                                                               | Address Type                  | Singapore address                                             | Post Code              | 750419                   |
| Unit No.                                |                                                               | Related Policy Number         | 5118396469                                                    |                        |                          |
| <b>▼ OI Driver Info</b>                 |                                                               |                               |                                                               |                        |                          |
| Driver Name                             | Unnamed Driver                                                | Driver Type                   | Unnamed Driver                                                | Driver DOB             | 10/04/2001               |
| Unnamed driver Name                     | WONG JUN KAI                                                  | Driver NRIC                   | T0110643G                                                     | Driving Experience     | 1                        |
| Register Date of Driver License         | 19/07/2019                                                    | Driver Age                    | 19                                                            | Contact No.(Home)      | 0                        |
| Contact No.(Mobile)                     | 83991078                                                      | Contact No.(Office)           | 0                                                             | Address 3              | SINGAPORE 348226         |
| Address 1                               | 31 PHENG GECK AVENUE                                          | Address 2                     | SENNETT RESIDENCE                                             | Post Code              | 348226                   |
| Address 4                               |                                                               | Address Type                  | Singapore address                                             |                        |                          |
| Unit No.                                | 12-06                                                         |                               |                                                               | Driver Insurer Company |                          |
| Does he own a Singapore Registered car? | <input type="radio"/> Yes <input checked="" type="radio"/> No | Driver Vehicle No.            |                                                               |                        |                          |
| <b>Declaration</b>                      |                                                               |                               |                                                               |                        |                          |
| Breathalyser or Blood Test Reading?     | 0 mg                                                          | Any injury?                   | <input checked="" type="radio"/> Yes <input type="radio"/> No |                        |                          |

Modification History

Claim 001 **New**

|                                                     |                                 |                         |                                  |                            |                  |
|-----------------------------------------------------|---------------------------------|-------------------------|----------------------------------|----------------------------|------------------|
| Claim Type *                                        | OD-MX                           | Insured Name            | TAN AI GEK (CHEN AIYU)           | Insured NRIC               | S7426456E        |
| Contact No.(Mobile)                                 | 97670692                        | Contact No.(Home)       | 67521866                         | Contact No.(Office)        |                  |
| Email Address                                       | tanalgek@yahoo.com              | OI Vehicle Number       | SLX82U                           | TP Vehicle Number          | EZ7774H          |
| Claimant Type Claimant Type *                       | Please Select                   | Type of Benefit *       | Please Select                    |                            |                  |
| Claimant Name *                                     |                                 | Claimant NRIC *         |                                  |                            |                  |
| Claimant Address                                    |                                 |                         |                                  |                            |                  |
| Claim Description                                   | SLX82U / EZ7774H ON 20 Nov 2020 |                         |                                  |                            |                  |
| Preferred Workshop Contact No.                      |                                 | Insured Liability *     | Not at Fault                     | Name of Preferred Workshop |                  |
| Require Finalisation                                | Yes                             | Preferred Repair Option | Preferred Workshop, Name unknown | GIA report                 | Received         |
| Date Registered                                     | 21/11/2020 16:02                | Claim Close Date        |                                  | Date Received              | 21/11/2020 00:00 |
| Report Taken By                                     | Jackson                         |                         |                                  |                            |                  |
| <input checked="" type="checkbox"/> Print AK letter |                                 |                         |                                  |                            |                  |

Save Submit

## Attachment

|                    |                                                               |             |                  |           |               |
|--------------------|---------------------------------------------------------------|-------------|------------------|-----------|---------------|
| Accident No.       | MT/1110947                                                    | Claim No.   | 001              |           |               |
| Last Doc. Received | <input checked="" type="radio"/> Yes <input type="radio"/> No | Upload Date | 21/11/2020 16:04 |           |               |
| Path *             |                                                               | Category *  | Confidential     | Urgency * | Description * |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |
|                    | Browse...                                                     | Clear       | Please Select    | NO        | Normal        |

Message Read

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**Attachment List**

| Attachment                                                                        | Uploaded By/Date                                                                   | Category              |   | Urgency | Description                      | Msg Sent?<br>(CO) |  |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-----------------------|---|---------|----------------------------------|-------------------|--|
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:04 | NRIC/ Driving License | Y | Normal  | NRIC/ Driving License 2020-11-21 |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:04 | SAS                   |   | Normal  | SAS 2020-11-21                   |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:03 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:03 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:03 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:03 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:03 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |
|  | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVI<br>CES) on 21 Nov 2020 16:02 | Photos                |   | Normal  | Photos 2020-11-21                |                   |  |

**Video List**

| Uploaded By/Date                                               | Folder Date | File Name |  | Source | Action |
|----------------------------------------------------------------|-------------|-----------|--|--------|--------|
| <div>Display in New Window</div> <div>Scan and uploading</div> |             |           |  |        |        |