

Returned of DV Re: Accident on 15/11/2020 involving SHB 747Z & SKK 9882Z (AIG's insured) Our Ref: TAX/11/20/2030/lg *** LKK REF: CC3/AIG20012810/Qbs3

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$950.00
Loss of Rental	\$309.78 (3 days x \$103.26)
Loss of Income	\$180.00 (3 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,446.78

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 747Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 747Z that was damaged pursuant to the accident which occurred on 15/11/2020 (date) along YIO CHUA KAG ROAD (location) involving vehicle no/s SKK 9882Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Oct (month) 2021 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,590.00** (Global Sum) for vehicle no. **SHB 747Z** that was damaged pursuant to the accident which occurred on **15/11/2020** (date) along **YIO CHUA KAG ROAD** (location) involving vehicle no/s **SKK 9882Z**.

This is pursuant to the inspection conducted on **18/11/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **STRDES TAXI PTE LTD** (“the third party claimant”) of vehicle no. **SHB 747Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 747Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

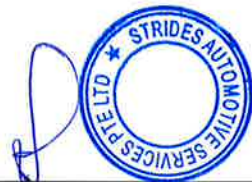
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Oct (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201200209
Date : 16.12.2020
Vehicle No. : SHB747Z
Your Ref No. : TAX/11/20/2030
Our Ref No. : 24108821
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 950.00
GRAND TOTAL					\$ 950.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 15.11.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Dec 16, 2020 18:24 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/20/2030

From: SMRT Taxis Pte Ltd

Date: 2/12/2020

**ACCIDENT ON 15/11/2020 INVOLVING SHB 747Z & SKK 9882Z ALONG YIO
CHU KANG RD**

This is to confirm that the daily rental rate for SHB 747Z is \$103.26 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 14/11/2020

Date Generated : 02/12/2020

Accident End Date : 02/12/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/20/2030	SHB747Z	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24108821	18/11/2020 11:00 AM	21/11/2020 10:50 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	18 Nov 2020 / 12:57:13	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKK9882Z	Business Transaction Reference No.:	20201118125712964131
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 15 Nov 2020 18:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: February 23, 2021 11:10 AM
To: lim.lynn@icloud.com
Subject: ACCIDENT INVOLVING SKK 9882Z AND SHB 747Z ON 15/11/2020

Our Ref: CC3/AIG20012810/Qbs3

23 FEBRUARY 2021

LIM CHUAN LEE/ NG KIM MUI

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 9882Z AND SHB 747Z ON 15/11/2020.

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **05/03/2021**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler




LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Nov 2020 16:50	Clim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] Lee Su Li
2	20 Nov 2020 16:50	Clim Veh Model Changed	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] Lee Su Li
3	20 Nov 2020 16:50	Clim Created	Reg No: SHB747Z. Acct Date: 2020/11/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	20 Nov 2020 16:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Nov 2020 16:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01	[A] Lee Su Li
6	20 Nov 2020 16:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Nov 2020 16:50	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	20 Nov 2020 16:51	Label Added	(23):Express.	[A] Lee Su Li
9	20 Nov 2020 16:51	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Lee Su Li
10	14 Dec 2020 17:06	Clim Registration Modified	Acct Time:18:00:00->18:30:00. Pol No:2100321917->2100321917-08.	[I] AIG OneClaim Integration User
11	04 Feb 2021 15:39	Clim Registration Modified	Acct Time:18:30:00->18:00:00. Pol No:2100321917-08->2100321917.	[I] Low, Xianyu
12	24 Mar 2021 11:59	Adj Rpt Initiated		[A] HUEY YON
13	24 Mar 2021 11:59	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
14	24 Mar 2021 11:59	Clim Dtl Modified	JPJ Reg. Date: -> 2016/07/27.	[A] HUEY YON
15	24 Mar 2021 11:59	Clim Details Notified		[A] HUEY YON
16	21 Jul 2021 11:36	Adj Mandate Request	Cur.Reg:1596.78:SEEK QUANTUM AT 50% CONFLICTING VERSION , ADITIONAL WITNESS SD FEES OF \$180.00 (BILL ATTACHED).	[A] CHUA ZHEN LI
17	22 Jul 2021 09:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01. Mandate Remarks: OI cleared for 50/50. Noted that adjuster mandate was seek for 50/50, however, quantum is at 100%. Kindly review. If needed to settle at 100% due to TP's witness SD, then to clear OI before any sett	[I] Loh, Chee-Heng
18	22 Jul 2021 09:05	Adj Mandate Set	Maintained:OI cleared for 50/50. Noted that adjuster mandate was seek for 50/50, however, quantum is at 100%. Kindly review. If needed to settle at 100% due to TP's witness SD, then to clear OI before any settlement.	[I] Loh, Chee-Heng
19	29 Jul 2021 11:53	Adj Mandate Request	Cur.Reg:891.89:TYPO ERROR. RESEEK MANDATE AT 50%	[A] CHUA ZHEN LI
20	29 Jul 2021 13:56	Adj Mandate Set	Approved:891.89.	[I] Loh, Chee-Heng
21	29 Sep 2021 16:32	Adj Mandate Request	Cur.Reg:891.89:TP rejected our proposal to settle at 50%. TP wish to settle at based on BOLA 15, settle at \$1,590.00(all in).Kindly have your approval. Thanks	[A] CHUA ZHEN LI
22	01 Oct 2021 11:19	Adj Mandate Set	Maintained.	[I] Loh, Chee-Heng
23	21 Oct 2021 18:01	Adj Mandate Request	Cur.Reg:1596.78:Lia:100%*Quantum:(a)COR\$950+(b)LOR(3days x \$103.26):\$309.78+(c)LOI(3days x \$50): \$150 + (d)LTA search fee:\$7 + (e)SD fee:\$180.00 =Total:\$1,596.78. TP agree to settle at G/S \$1,590.00	[A] Jaslin Kok Chin Yi
24	22 Oct 2021 08:51	Adj Mandate Set	Approved:1596.78.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type 

ACTIVITY

[23/11/2020 16:48] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2643124	20 Nov 2020 16:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB747Z	SKK9882Z	11.00
2680131	24 Mar 2021 11:59:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB747Z	SKK9882Z	11.00