



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201200209
Date : 16.12.2020
Vehicle No. : SHB747Z
Your Ref No. : TAX/11/20/2030
Our Ref No. : 24108821
Terms : 30 Days

| Description | Qty | Unit Cost | Add % | / (Discount) Amount | Amount |
|--|------|--------------|----------|------------------------|-----------|
| LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION | 1.00 | | | | \$ 950.00 |
| GRAND TOTAL | | | | | \$ 950.00 |

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 15.11.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Dec 16, 2020 18:24 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/20/2030

From: SMRT Taxis Pte Ltd

Date: 2/12/2020

**ACCIDENT ON 15/11/2020 INVOLVING SHB 747Z & SKK 9882Z ALONG YIO
CHU KANG RD**

This is to confirm that the daily rental rate for SHB 747Z is \$103.26 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 14/11/2020

Date Generated : 02/12/2020

Accident End Date : 02/12/2020

User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|--------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/11/20/2030 | SHB747Z | SMRT Taxis Pte Ltd | TOYOTA | PRIUS | 24108821 | 18/11/2020 11:00 AM | 21/11/2020 10:50 AM |

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|-------------------|
| Date Of Report | 17/11/2020 08:59 |
| Date Of Accident | 15/11/2020 18:30 |
| Exact Location Of Accident | YIO CHU KANG ROAD |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHB747Z |
| Insured/Policyholder | |
| Name Of Registered Owner | SMRT TAXIS PTE LTD |
| Co Reg No | 1XXXXX369K |
| Email Address | NOEMAIL |
| Mobile Phone No | |
| Alternative Phone No | OFFICE-800000000 |

Vehicle Particulars

| | |
|--|--------------------|
| Manufacturer | TOYOTA |
| Model | PRIUS TAXI-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident | HIRE AND REWARD |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | TAXI |

Insurance Company

| | |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage | THIRD PARTY |
| Fleet Policy | YES |
| Policy Number | D-20095484MFSH |
| Cover Note Number | |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | TIO KIA LING |
| NRIC No | SXXXX213J |
| Date Of Birth | 10/12/1949 |
| Occupation | OUTDOOR |
| Date Of Driving Pass | 01/01/2000 |
| Driving Experience | 20 YEARS AND 10 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-800000000 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

Address 11
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 4
 Passenger 1
 NAME: : UNKNOWN
 GENDER: : MALE
 Passenger 2
 NAME: : UNKNOWN
 GENDER: : FEMALE
 Passenger 3
 NAME: : UNKNOWN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name HOUGANG NEIGHBOURHOOD POLICE CENTRE
 Police Station Address ROAD: 60 HOUGANG AVE 9 , POSTCODE: 538775 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-4890999 - FAX NO: 63128989
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT - T/20201115/2051

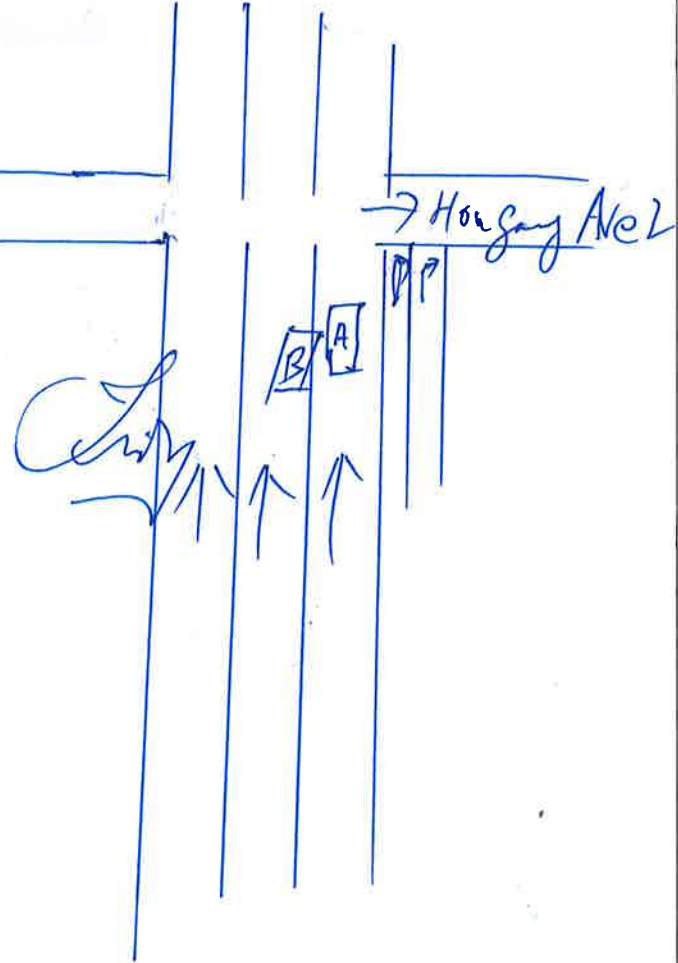
Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKK9882Z
 Vehicle Make/Model/Colour
 Details Of Properties

A- SHB747Z
B- SKK 9882Z



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DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time



Driver's Signature
(If driver is not the policyholder)
Date & Time:
16/11/20 1615h

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature] 11/11/2020

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]
Driver's Signature
(If driver is not the policyholder)

Date & Time:
16/11/20 1615 hrs

17/11/2020

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

REPORT OF A TRAFFIC ACCIDENT

| | | | | | |
|--|------------|--|------------------------------|----------------------------|--|
| Date/Time Report Made: 15/11/2020 19:45 | | Vide Report No.: | | Station Diary No.: 66 | |
| Informant's Particulars | | | | | |
| Name of Informant: TIO KIA LING | | | Address: | | |
| ID Type / II NRIC NO / | | | | | |
| Nationality: SINGAPORE CITIZEN | | | | | |
| Sex: Male | Age: 70 | Date of Birth: 10/12/1949 | Type of Informant: Driver | | |
| Race: Chinese | | Language: English | | Institution / School Name: | |
| Occupation: SMRT TAXI DRIVER | | Driving Licence Information: Class: 3 | | Date of Expiry: | |

General Information of the Accident

| | | | | |
|---|---------------------------|------------------------------------|--|-------------------------------------|
| Type of Accident: | Non-Injury Hit and Run | Drink Drive: No | Date/Time of Accident: 15/11/2020 18:30 | Type of Location: Straight Road |
| Location: YIO CHU KANG ROAD | | | | |
| Weather: Raining | | Road Surface: Wet | | Road Speed Limit: |
| Traffic Flow: Two Way | | Traffic Control: Not Controlled | | Traffic Volume: Moderate |
| Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction | | | | Anyone conveyed by ambulance: No |

Details of Vehicle Involved

| Vehicle No. | Type | Make | Model | Color | Condition | No of Passenger |
|-------------|------|--------|-------------------|--------|-----------|-----------------|
| SHB747Z | Car | TOYOTA | PRIUS TAXI (SMRT) | Maroon | | 3 |
| SKK9882Z | Car | | | | | 0 |

Details of Person Involved

| | |
|---------------------------------|--------------------------------|
| Any Pedestrian Involved: No | |
| No. of Pedestrians Injured: NIL | Use of Pedestrian Crossing: NA |



**SINGAPORE
POLICE FORCE**



T/20201115/2051

2 of 3

Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

Report No. T/20201115/2051

CONTINUATION OF REPORT

| | | | |
|-----------------------------------|---------------|--|--|
| Driver | | | |
| Name | TIO KIA LING | | ID No. |
| Related Vehicle | SHB747Z (Car) | | Contact No. |
| Hospital/Clinic | NIL | | Class of Driving Licence & Expiry Date |
| | | Class: 3 Date of Expiry: NIL | |
| Date Treatment | NIL | | Date Discharge |
| | | NIL | |
| No. of Days granted Medical Leave | NIL | | Degree of Injury |
| | | NIL | |
| Name | | | |
| Unknown | | ID No. | NIL |
| Related Vehicle | | Contact No. | NIL |
| SKK9882Z (Car) | | | |
| Hospital/Clinic | | Class of Driving Licence & Expiry Date | Class: NIL Date of Expiry: NIL |
| NIL | | | |
| Date Treatment | NIL | | Date Discharge |
| | | NIL | |
| No. of Days granted Medical Leave | NIL | | Degree of Injury |
| | | NIL | |

Brief Details.

On 15/11/2020 at about 1830hrs, I was driving my SMRT taxi(Registration No. SHB747Z) along Yio Chu Kang Road towards Seletar Road on the 1st lane(Right Lane) of the 3lanes road and it was raining. Suddenly another car(Registration No. SKK9882Z) on the 2nd lane(Middle Lane) side swipe my car's left portion area resulting in dent damages. The other driver did not stop and drove off, refusing to stop. One of my passenger namely, Harry Goh Leong Chye(Unknown Particulars, H/P: (65 9108 9266) managed to snap a photo of the other car. No one was injured. There is dashcamera in my car however it is not working. I am lodging this Traffic Accident report as it is a hit-and-run incident.



**SINGAPORE
POLICE FORCE**



T/20201115/2051

Police Station Of Origin:
Hougang N.P.C
60 Hougang Avenue 9 SINGAPORE 538775
Tel No: 1800-4890999

3 of 3

Report No. T/20201115/2051

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

F /
Sgt 2 BOH YONG SENG

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / HRT /
Sr Staff Sgt NEO ZHI YUAN
Contact No: 65476079

SN 100

Signature Of Informant:

Date/Time:
15/11/2020 19:45

Classification Of Case:

Authentication Stamp
NP168



Signature:

Singapore Police Force



**SINGAPORE
POLICE FORCE**

TAX 11/20/2030 LG

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/50599/2020
Date : 18 December 2020

Tio Kia I-

**TRAFFIC ACCIDENT INVOLVING SHB747Z AND SKK9882Z ALONG YIO CHU KANG
ROAD ON 15/11/2020 AT ABOUT 1830 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of SKK9882Z had committed the following offences:

- (i) Failing to stop after an accident under Section 84(1)(a) of the Road Traffic Act Chapter 276;
- (ii) Failing to report an accident within 24 Hours under Section 84(2) of the Road Traffic Act Chapter 276;
- (iii) Failing to render assistance under Section 84(3) Road Traffic Act Cap 276.

Action has been initiated against the driver for the said offences.

2. If you have any clarification, you may contact the Investigation Officer, SSS Neo Zhi Yuan at office number: 6547 6079.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Date: 16/11/2020

Our Ref. No.:

Letter of Authorisation

I, Tio Kia Ling (NRIC No.: [REDACTED]), the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHB7472 hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and SKK 98822 happened on 15/11/2020, 1830 hrs along Yio Chu Kang Place (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Tio Kia Ling

Signature:


16/11/2020

NRIC No.

Tel No.

Address

Enquire Transaction History

Transaction History Details

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Log Date/Time: | 18 Nov 2020 / 12:57:13 | Transaction Amount: | \$7.49 |
| Asset Type: | Vehicle | Channel: | External Agency |
| Asset ID: | SKK9882Z | Business Transaction Reference No.: | 20201118125712964131 |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | | |
| User ID: | ESASBAHO - BALQISH BINTE ABDUL HALIL | | |

Search Date / Time: 15 Nov 2020 18:30:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)