

Veron Chen (LKKAUTO)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Tuesday, 24 November 2020 4:56 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Cc: Teo, Grace
Subject: RE: OD/LKK \ CMTD2003391/IJH - SKP8338J claiming own damage ACC ON 18.11.20 - veh in

Dear Veron,

Please proceed to authorize the repairs for the mentioned vehicle.

Excess applicable - \$ 500.00

Best Regards
Irene Henry
Claims Division
D: 6322 4618



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, November 24, 2020 11:44 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: OD/LKK \ CMTD2003391/IJH - SKP8338J claiming own damage ACC ON 18.11.20 - veh in

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Dear Irene,

Enclosed preliminary revised of vehicle SKP 8338J
Date of survey: 23/11/20
Number of days (estimated) : 6 days

Vehicle repair on part by part.

We have Not authorise repair.

Kindly let us have your approval and advised policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 November 2020 4:33 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Henry, Irene James' <irene.henry@sompo.com.sg>

Subject: RE: OD/LKK \ CMTD2003391/IJH - SKP8338J claiming own damage ACC ON 18.11.20 - veh in

Dear Sir/Madam,

Thank you for the assignment.

Repairer arrange on 23-11-2020.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 20 November, 2020 4:26 PM

To: J-Mart <jmartauto@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: OD/LKK \ CMTD2003391/IJH - SKP8338J claiming own damage ACC ON 18.11.20 - veh in

Our Reference : CMTD2003391/IJH

Your Reference: SKP8338J

Hi Angie,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/ irene.henry@sompo.com.sg .

As spoken, we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

Please assist to arrange **Mr. Kenneth or Mr. Marcus** to conduct the motor survey on **Own Damage** basis.

Please **revert** with your preliminary report upon completion of survey to my colleague, **Ms. Irene** for Authorisation.

Aside to Irene,

Please advise on the Excess and Authorisation.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

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-----Original Message-----

From: J-Mart <jmartauto@gmail.com>

Sent: Friday, November 20, 2020 3:48 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SKP 8338J claiming own damage

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Hi,

Kindly arrange for own damage claim. Thank you.

Regards,
Angie