

LOD Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our Ref: TAX/11/20/2032/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Fri 22/1/2021 2:11 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (839 KB)

4796_001.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,917.43
Loss of Rental	\$1,027.74 (8.5 days x \$120.91)
Loss of Income	\$510.00 (8.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4,462.17

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



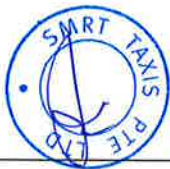
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHF 176A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHF 176A that was damaged pursuant to the accident which occurred on 16/11/2020 (date) along TANJONG KATONG ROAD (location) involving vehicle no/s SKX 6269X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of Feb (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

Date:

Our Ref. No.:

Letter of Authorisation

I, YEON LYE SAN (NRIC No.: )
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SKF 176 A hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SKX 6269 X happened on 16/11/2020 @ 1345hrs.
along junction of Tanjong Katong Rd and Sims Ave.
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name : Yeon Lye San Signature: 

NRIC No. : 

Tel No. : 

Address : 

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,600.00** (Global Sum) for vehicle no. **SHF 176A** that was damaged pursuant to the accident which occurred on **16/11/2020** (date) along **TANJONG KATONG ROAD** (location) involving vehicle no/s **SKX 6269X**.

This is pursuant to the inspection conducted on **18/11/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHF 176A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHF 176A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of Feb (month) 2021 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

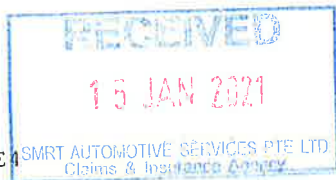
Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210100153
Date : 14.01.2021
Vehicle No. : SHF176A
Your Ref No. : TAX/11/20/2032
Our Ref No. : 24108805
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	1.00	\$ 11.00	(25.00)	\$ 2.75	\$ 8.25
PAD, RR BUMPER, RH & LH , 2	1.00	\$ 4.00	(25.00)	\$ 1.00	\$ 3.00
PAD, RR BUMPER, RH & LH , 1	1.00	\$ 4.00	(25.00)	\$ 1.00	\$ 3.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
RETAINER, RR BUMPER, RH	1.00	\$ 132.60	(25.00)	\$ 33.15	\$ 99.45
RETAINER, RR BUMPER, LH	1.00	\$ 132.60	(25.00)	\$ 33.15	\$ 99.45
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
COVER, GUARD RR BUMPER LOWER	0.00	\$ 22.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 339.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 LH	0.00	\$ 261.00	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, LH	0.00	\$ 293.60	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 14, 2021) 30 GMT S

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210100153
Date : 14.01.2021
Vehicle No. : SHF176A
Your Ref No. : TAX/11/20/2032
Our Ref No. : 24108805
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
MEMBER SUB-ASSY, RAIL ROOT SIDE REAR LH	0.00	\$ 288.50	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 871.50	(100.00)	\$ 871.50	\$ 0.00
LINER, REAR FENDER , LH	0.00	\$ 139.80	0.00	\$ 0.00	\$ 0.00
DUCT ASSY, QUARTER VENT , RH & LH	0.00	\$ 67.00	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC	0.00	\$1879.40	0.00	\$ 0.00	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00
SPARE TYRE PANEL , PAN, REAR FLOOR	0.00	\$ 583.40	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 913.60	(100.00)	\$ 913.60	\$ 0.00
TAILGATE TRIM , UPPER	0.00	\$ 52.10	0.00	\$ 0.00	\$ 0.00
TAILGATE TRIM , RH	0.00	\$ 95.60	0.00	\$ 0.00	\$ 0.00
TAILGATE TRIM , LH	0.00	\$ 95.60	0.00	\$ 0.00	\$ 0.00
TAILGATE TRIM , LOWER	0.00	\$ 225.20	0.00	\$ 0.00	\$ 0.00
TAILGATE BOARD ASSY	0.00	\$ 259.20	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	0.00	\$1575.40	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
EMBLEM SUB-ASSY REAR	1.00	\$ 47.90	(25.00)	\$ 11.97	\$ 35.93
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 65558888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
SWITCH ASSY, BACK DOOR OPENER	0.00	\$ 179.10	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Jan 14, 2021 11:39 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210100153
Date : 14.01.2021
Vehicle No. : SHF176A
Your Ref No. : TAX/11/20/2032
Our Ref No. : 24108805
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
AUTO TAILGATE SYSTEM	0.00	\$2520.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	1.00	\$ 332.70	(25.00)	\$ 83.17	\$ 249.53
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	1.00	\$ 39.00	(25.00)	\$ 9.75	\$ 29.25
LENS & BODY, REAR COMBINATION LAMP , LH	1.00	\$ 339.60	(10.00)	\$ 33.96	\$ 305.64
Sub-Total					\$ 1727.43

Labour

TO REPAIR REAR PORTION LH	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
TO REPAIR REAR END PANEL	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

Others

TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY LH RAIL ROOF SIDE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR SPARE TYRE PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 14, 2021 11:34 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210100153
Date : 14.01.2021
Vehicle No. : SHF176A
Your Ref No. : TAX/11/20/2032
Our Ref No. : 24108805
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
GRAND TOTAL					\$ 2,917.43

Remark :

Make/Model :
Accident Date : 16.11.2020

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 14, 2021 11:53 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/20/2032

From: SMRT Taxis Pte Ltd

Date: 30/11/2020

**ACCIDENT ON 16/11/2020 INVOLVING SHF 176A & SKX 6269X ALONG
TANJONG KATONG RD**

This is to confirm that the daily rental rate for SHF 176A is \$120.91 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 16/11/2020

Date Generated : 30/11/2020

Accident End Date : 30/11/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/20/2032	SHF176A	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24108805	16/11/2020 2:00 PM	25/11/2020 8:31 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	17 Nov 2020 / 14:39:07	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKX6269X	Business Transaction Reference No.:	20201117143907410096
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 16 Nov 2020 13:45:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING SKX 6269X (AIG) AND SHF 176A AT/ALONG TANJONG KATONG ROAD TOWARDS SIMS AVENUE ON 16/11/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 25/11/2020 11:17 AM

To: ALKAFF@ERP21.COM.SG <ALKAFF@ERP21.COM.SG>

25 Nov 2020

Mr SYED MOHAMAD BIN AHMAD ALKAFF

[By Email Only]

Dear Sir/Madam,

You Ref: SKX6269X

Our Ref: CC3/AIG20012807/Qps3

ACCIDENT INVOLVING SKX 6269X (AIG) AND SHF 176A AT/ALONG TANJONG KATONG ROAD TOWARDS SIMS AVENUE ON 16/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHF 176A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Nov 2020 16:38	Cim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] Lee Su Li
2	20 Nov 2020 16:38	Cim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	20 Nov 2020 16:38	Cim Created	Reg No: SHF176A. Acct Date: 2020/11/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	20 Nov 2020 16:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Nov 2020 16:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01	[A] Lee Su Li
6	20 Nov 2020 16:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Nov 2020 16:38	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Nov 2020 16:39	Label Added	(23):Express.	[A] Lee Su Li
9	20 Nov 2020 16:39	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Lee Su Li
10	12 Jan 2021 11:18	Video Downloaded	Downloaded SHF176A vs SKX6269X_TP VIDEO	[A] OI SUN PIN
11	04 Feb 2021 15:01	Adj Rpt Initiated		[A] HUEY YON
12	04 Feb 2021 15:01	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
13	04 Feb 2021 15:01	Cim Dtl Modified	JPJ Reg. Date: -> 2019/12/26.	[A] HUEY YON
14	04 Feb 2021 15:01	Cim Details Notified		[A] HUEY YON
15	06 Feb 2021 21:32	Adj Mandate Request	Cur.Req:3778.98:Liability: 100% *Quantum: (a)COR: \$2,917.43 + (b)LOR(5days x \$120.91): \$604.55 + (c)LOI(5days x \$50.00):\$250.00 + (d)LTA/GIA search fee: \$7.00 = Total: \$3,778.97 *3 recommendation repair days + 1Sunday + 1PRS = 5days *For your appr	[A] CHEW HSIAO TONG
16	16 Feb 2021 17:54	Video Downloaded	Downloaded SHF176A vs SKX6269X_TP VIDEO	[I] Syed-Yusoff, Saliha
17	16 Feb 2021 18:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01. Mandate Remarks: please proceed with settlement @ \$3,778.98 (COR-\$2,917.43 LOI-\$250 LOR-\$604,66 LTA-\$7.00) ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
18	16 Feb 2021 18:11	Adj Mandate Set	Approved:3778.98:please proceed with settlement @ \$3,778.98 (COR-\$2,917.43 LOI-\$250 LOR-\$604,66 LTA-\$7.00) ** subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2644550	23 Nov 2020 15:38:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHF176A	SKX6269X	11.00
2649557	28 Nov 2020	Video Upload	Motor	AIG Asia	AIG Asia	SHF176A	CHEW HSIAO	xx.xx

2/24/2021

Merimen e-Claims

	10:53:33			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		TONG	
2667916	04 Feb 2021 15:01:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF176A	SKX6269X	11.00