Re: Acceptance of offer Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our Ref: TAX/11/20/2032/lg LKK REF: CC3/AIG20012807/Qps3

## Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 18/2/2021 9:11 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg>

2 attachments (383 KB)

ATA\_SHF176A.pdf; DV\_SHF176A.pdf;

#### **Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

**Sent:** Wednesday, 17 February 2021 2:05 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Acceptance of offer Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our Ref:

TAX/11/20/2032/lg LKK REF: CC3/AIG20012807/Qps3

Dear Hsiao Tong,

We agreed to accept your global offer of \$3,600.00 (all in). Please let us have your DV and ATA. Thanks.

### Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 17 February 2021 11:44 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: LOD Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our

Ref: TAX/11/20/2032/lg LKK REF: CC3/AIG20012807/Qps3

# Without Prejudice

Hi Lee Gek,

We refer to the above matter.

We propose settlement at a global sum of \$3,600.00(all-in).

Please confirm acceptance.

\*Note: Surveyor recommended 3 repair days.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <u>chewht@lkkauto.com</u> | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com>

Sent: Friday, 22 January 2021 2:40 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < LeeGek@smrt.com.sg >

Cc: Admin A < admin-a@lkkauto.com>

Subject: Fw: LOD Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our

Ref: TAX/11/20/2032/lg LKK REF: CC3/AIG20012807/Qps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

### FYNA, CC3/AIG20012807/Qps3

### To check availability of the case handler, you may contact the undersigned.

\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

### LKK Auto Consultants Pte Ltd

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) < Lee Gek @smrt.com.sg >

**Sent:** Friday, January 22, 2021 2:10 PM

To: CS A Team < cs-a@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: LOD Re: Accident on 16/11/2020 involving SHF 176A & SKX 6269X (AIG's insured) Our

Ref: TAX/11/20/2032/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,917.43					
Loss of Rental	\$1,027.74	(	8.5	days x	\$120.91	)
Loss of Income	\$510.00	(	8.5	day x	\$60.00	)
LTA Search Fee	\$7.00					
Total	\$4,462.17					

We ee the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

