

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 2 June 2021 3:12 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; Chan, Shu Hui Agnes
Cc: SUR
Subject: RE: LKK(KK) \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS
Attachments: PRELI ADVISED.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SMN 4129J
Date of survey: 20/11/20
Number of days (estimated) : 16 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 23 November 2020 3:19 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK(KK) \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Dear Agnes,

Enclosed preliminary revised of vehicle SMN 4129J
Date of survey: 20/11/20
Number of days (estimated) : 16 days

Pending parts prices from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 November 2020 3:59 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(KK) \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 20 November 2020 3:37 PM

To: Elaine Toh <Elainetoh@visionlawllc.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK(KK) \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Without Prejudice

Our Reference : CMTD2003402/AGC

Your Reference: **SMN 4129 J (et)**

Hi Elaine,

We refer to your email reply of today.

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMN4129J** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Friday, November 20, 2020 3:31 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRI \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SMN 4129 J (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of KENNETH - LKK AUTO CONSULTANTS PTE LTD as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: H C Auto Pte Ltd
160 Sin Ming Drive
#05-09 Sin Ming Auto City
Singapore 575722
Contact: Mr. Joe @ 9457-0678 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.



Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, 20 November, 2020 2:47 PM

To: Elaine Toh; Chan, Shu Hui Agnes

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: PRI \ CMTD2003402/AGC - ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Without Prejudice

Our Reference : CMTD2003402/AGC

Your Reference: **SMN 4129 J (et)**

Hi Elaine,

Please be informed that our claim reference is **CMTD2003402/AGC** and the handler is Ms. Agnes Chan who can be contacted at 63295 327/ agnes.chan@sompo.com.sg .

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Friday, November 20, 2020 1:00 PM

To: Elaine Toh <Elainetoh@visionlawllc.com>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI \ YOUR REF: XE5679Z --- ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Our Reference : TBA

Your Reference: **SMN 4129 J (et)**

Without Prejudice

EMAIL ONLY

Date: 20/11/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S VISION LAW LLC

Dear Elaine,

ACCIDENT INVOLVING XE5679Z & SMN4129J ON 18.11.2020

We refer to your Notice of Accident dated 19/11/2020.

We will revert on our claim reference with the handler in charge shortly.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Friday, November 20, 2020 8:43 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 5679 Z --- ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SMN 4129 J (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our email of 19 November 2020.

Please let us have your proposed list of surveyors urgently.

Thank you.

Regards,

Elaine Toh (Secretary)

VISION LAW LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 65342811 (Ext. 122) / Fax: 65356802

From: Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

Sent: Thursday, 19 November, 2020 9:33 AM

To: 'motorsurvey@sompo.com.sg'

Cc: yvonnelim@visionlawllc.com; 'ylteam26@gmail.com'

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 5679 Z --- ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER

2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Importance: High

Our Ref: SMN 4129 J (et)

WITHOUT PREJUDICE

Dear Sir/Madam,

Please find attached herein a copy of the LTA Search for XE 5679 Z for your necessary action.

Thank you.

Regards,

Elaine Toh (Secretary)

VISION LAW LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 65342811 (Ext. 122) / Fax: 65356802

From: Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

Sent: Thursday, 19 November, 2020 9:29 AM

To: 'motorsurvey@sompo.com.sg'

Cc: yvonnelim@visionlawllc.com; 'ylteam26@gmail.com'

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 5679 Z --- ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS

Importance: High

Our Ref: SMN 4129 J (et)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our email below. Kindly ignore the same.

We are instructed by **HENG LEASING PTE LTD** to notify you of a road traffic accident on 18 November 2020 along North Bridge Road at about 1605 hours involving our client's vehicle registration number SMN 4129 J and vehicle registration number XE 5679 Z driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,

Elaine Toh (Secretary)

VISION LAW LLC

133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

From: Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]
Sent: Thursday, 19 November, 2020 9:11 AM
To: 'motorsurvey@sompo.com.sg'
Cc: yvonnelim@visionlawllc.com; 'ylteam26@gmail.com'
Subject: PRE REPAIR SURVEY --- YOUR REF: XE 5679 Z --- ACCIDENT INVOLVING SMN 4129 J AND XE 5679 Z ON 18 NOVEMBER 2020 ALONG NORTH BRIDGE ROAD AT ABOUT 1605 HOURS
Importance: High

Our Ref: XE 5679 Z (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **HENG LEASING PTE LTD** to notify you of a road traffic accident on 18 November 2020 along North Bridge Road at about 1605 hours involving our client's vehicle registration number SMN 4129 J and vehicle registration number XE 5679 Z driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

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