Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 20 November, 2020 3:20 PM **To:** admin@mycar.sg; Chong Boon Sen

Cc:Claims Dept of CTI; Tan Kah Leong; SUR; Admin-D (LKKAuto); assignmentsSubject:RE: SPAM-LOW: RE: SNM20D204476/C02/SGQ9116T/TANKL / FW: OUR REF:

GBJ2976U YOUR REF: SGQ9116T PRE REPAIR INSPECTION FOR GBJ2976U

[Confidential]

Without Prejudice

Dear Huigin

Thanks for reply

Dear LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: My Car Consultant <admin@mycar.sg> Sent: Friday, November 20, 2020 3:10 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> **Subject:** Re: SPAM-LOW: RE: SNM20D204476/C02/SGQ9116T/TANKL / FW: OUR REF: GBJ2976U YOUR REF:

SGQ9116T PRE REPAIR INSPECTION FOR GBJ2976U

Dear Pauline,

Please assign LKK for survey

Please take note on our new office address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards, **Huiqin** Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: <u>Admin@mycar.sg</u>

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: Pauline Tham < pauline.tham@sg.cntaiping.com >

Sent: 11/20/20 3:09 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >, "admin@mycar.sg" < admin@mycar.sg >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >, Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com >

Subject: SPAM-LOW: RE: SNM20D204476/C02/SGQ9116T/TANKL / FW: OUR REF: GBJ2976U YOUR REF: SGQ9116T PRE

REPAIR INSPECTION FOR GBJ2976U

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: Chong Boon Sen Sent: Friday, November 20, 2020 3:03 PM To: admin@mycar.sg; Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com >; Pauline Tham < pauline.tham@sg.cntaiping.com > Ce: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: FW: SNM20D204476/C02/SGQ9116T/TANKL / FW: OUR REF: GBJ2976U YOUR REF: SGQ9116T PRE REPAIR INSPECTION FOR GBJ2976U
Dear Pauline,
Please conduct PRS for GBJ2976U.
Note: officer in charge - Kah Leong 63896193.
*** Kindly quote our reference number when replying.
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Thank you
Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: My Car Consultant admin@mycar.sg Sent: Friday, 20 November 2020 12:42 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: OUR REF: GBJ2976U YOUR REF: SGQ9116T PRE REPAIR INSPECTION FOR GBJ2976U

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: GBJ2976U

YOUR REF: SGQ9116T

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR GBJ2976U ACCIDENT INVOLVING GBJ2976U AND SGQ9116T

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards, **Huiqin** Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219 W: Mycar.sg | E: <u>Admin@mycar.sg</u>

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

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