

Veron Chen (LKKAuto)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Wednesday, 25 August 2021 4:55 PM
To: Veron Chen (LKKAuto); Admin A
Subject: Re: FW: Own Damage Claim Settlement - GBD 4419E (AIG Policy#1900232580-01) / DOA: 30-10-2020
Attachments: DN. GBD4419E.pdf

Dear Veron,

Sorry to have attached the wrong Debit Note in my previous email.

Pls see attached the correct debit note.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Sat, Aug 21, 2021 at 1:32 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:
Dear Veron,

Kindly see attached your requested:-

- Final Repair Bill
- Debit Note for Tow Fee

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Jul 19, 2021 at 5:07 PM TeamAuto Pro <teamautoffice@gmail.com> wrote:

BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

Accident Involving: GBD 4419E and SLE 540P

Date of Accident: 30 October 2020

Location of Accident: Junction of Jalan Bahr and Jurong West Ave 2

We refer to the above-mentioned accident and hereby re-submit on behalf of Heng Hup Huat Foodstuffs Trading Pte Ltd, his Own Damage claim as below, with the revised Satisfaction and Discharge Voucher and relevant invoices attached.

OD Cost of Repair as agreed	\$ 13,250.00
Add Towing Fee Incurred	\$ 180.00 <u>Inv#25250</u>
Total	\$ 13,430.00
Deduct Excess	\$ (800.00)
GRAND TOTAL	\$ 12,630.00

Do let us know if there is anything else required otherwise we look forward to receiving your soonest payment either by (1) Bank Transfer to our bank account# OCBC 565-239464-001 or (2) cheque payment to our main office address as follows:-

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12

Sin Ming AutoCity

Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,
Adel
Team AutoPro Pte Ltd
Tel: 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Jul 19, 2021 at 1:07 PM Team AutoPro <tap.finalization@gmail.com> wrote:

Dear All ,

Without Prejudice

Thank You for your prompt reply.

We are pleased to confirm our acceptance to your proposed COR @ **\$13,250.00 before excess \$800 & 21 Days .**

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,
John Ko
Team AutoPro Pte Ltd
HP : 6258 1955
Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Jul 15, 2021 at 1:21 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear KC,

We have double check with AIG officer again.

There is no coverage for Rap sticker.

We will seek mandate Lump Sum of \$13,250 for approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Team AutoPro [mailto:tap.finalization@gmail.com]

Sent: Friday, 2 July 2021 11:02 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: TeamAuto Pro <teamautooffice@gmail.com>

Subject: Re: FW: Own Damage Claim Settlement - GBD 4419E (AIG Policy#1900232580-01) / DOA: 30-10-2020

Dear All ,

Without Prejudice

Thank You for your prompt reply.

We are pleased to confirm our acceptance to your proposed COR @ **\$13,900.00 before excess \$800 & 21 Days .**

Kindly advise OIC and reference number (if any) for our submission of LOD.(Ignore if already mentioned in the reply.)

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheers,

John Ko

Team AutoPro Pte Ltd

HP : 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



Virus-free. www.avg.com

On Wed, Jun 30, 2021 at 4:34 PM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear KC,

As spoken this afternoon.

To take out undercarriage parts.

Re-offer Lump Sum \$13,900 before excess \$800 (subject to insurance approval).

Please check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro [mailto:teamautooffice@gmail.com]

Sent: Friday, 28 May 2021 1:17 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: FW: Own Damage Claim Settlement - GBD 4419E (AIG Policy#1900232580-01) / DOA: 30-10-2020

Dear Veron,

Without Prejudice

Kindly advise on latest status.

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Feb 23, 2021 at 5:21 PM TeamAuto Pro <teamautooffice@gmail.com> wrote:

BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

Accident Involving: GBD 4419E and SLE 540P

Date of Accident: 30 October 2020

Location of Accident: Junction of Jalan Bahr and Jurong West Ave 2

We refer to the above-mentioned accident and hereby re-submit on behalf of Heng Hup Huat Foodstuffs Trading Pte Ltd, his Own Damage claim as below, with the relevant documents attached. Please note OD COR has been revised from \$15,200.00 to \$14,900.00 as instructed by our Estimate Department on further discussion with your Mr Lim.

OD Cost of Repair as agreed	\$ 14,900.00 <<REVISED 23-02-2021
Add Towing Fee Incurred	\$ 180.00 <u>Inv#25250</u>
Total	\$ 15,080.00
Deduct Excess	\$ (800.00)
GRAND TOTAL	\$ 14,280.00

Do let us know if there is anything else required otherwise we look forward to receiving your soonest payment either by (1) Bank Transfer to our bank account# OCBC 565-239464-001 or (2) cheque payment to our main office address as follows:-

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Jan 29, 2021 at 8:15 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Adel,

We are pending documents from Peach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Thursday, 28 January 2021 6:32 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Own Damage Claim Settlement - GBD 4419E (AIG Policy#1900232580-01) / DOA: 30-10-2020

BY EMAIL

WITHOUT PREJUDICE

Dear Veron,

Accident Involving: GBD 4419E and SLE 540P

Date of Accident: 30 October 2020

Location of Accident: Junction of Jalan Bahr and Jurong West Ave 2

We refer to the above-mentioned accident and hereby submit on behalf of Heng Hup Huat Foodstuffs Trading Pte Ltd, his Own Damage claim as below, with the relevant documents attached.

OD Cost of Repair as agreed	\$ 15,200.00
Add Towing Fee Incurred	\$ 180.00 Inv#25250
Total	\$ 15,380.00
Deduct Excess	\$ (800.00)
GRAND TOTAL	\$ 14,580.00

Do let us know if there is anything else required otherwise we look forward to receiving your soonest payment either by (1) Bank Transfer to our bank account# OCBC 565-239464-001 or (2) cheque payment to our main office address as follows:-

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12
Sin Ming AutoCity
Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **Veron Chen (LKKAuto)** <veronchen@lkkauto.com>

Date: Mon, Nov 30, 2020 at 5:17 PM

Subject: RE: FW: GBD 4419 E estimate AIG OD claim

To: TeamAutoPro North <teamautopl@gmail.com>

Cc: SUR <sur@lkkauto.com>, TG Lim (LKK Auto) <TeowGuan@lkkauto.com>

Dear Peach,

As instructed by our client , please proceed to repair the **insured vehicle GBD 4419E, Not Exceeding \$25,000/- or whichever lower, (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: All Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

New Panels and parts photos require

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Friday, 27 November 2020 10:33 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: FW: GBD 4419 E estimate AIG OD claim

Dear Veron

Good day!

any news from AIG side if we can proceed with dismantle

Thank you

Cheers,

Peach Ang

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Wed, Nov 25, 2020 at 11:08 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Peach,

Pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAutoPro North <teamautopl@gmail.com>
Sent: Wednesday, 25 November 2020 10:52 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: FW: GBD 4419 E estimate AIG OD claim

Dear Veron,

Good day

Pleaease advise if we can proceed to dismantle to conduct 2nd survey?

Thank you

Cheers,

Peach Ang

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Nov 24, 2020 at 11:25 AM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Veron,

Good day

Kindly let us know once approval given to dismantle vehicle to conduct 2nd survey

Thank you!

Cheers,

Peach Ang

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Nov 24, 2020 at 9:46 AM TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Veron

Attached CI and IC

Thank you

Cheers,

Peach Ang

--

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Nov 24, 2020 at 8:20 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Peach,

Kindly forward copy of CI and driver's driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAutoPro North <teamautopl@gmail.com>

Sent: Monday, 23 November 2020 1:16 PM

To: SUR <sur@lkkauto.com>

Subject: GBD 4419 E estimate AIG OD claim

Cheers,

Peach Ang

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautop1@gmail.com>

Date: Thu, Jan 28, 2021 at 6:17 PM

Subject: Fwd: OWN DAMAGE CLAIM: GBD 4419 E (Our ref) DOA 30.10.2020 policy : 1900232580-01

To: TeamAuto Pro <teamautoffice@gmail.com>

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,

Peach Ang

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Thu, Nov 19, 2020 at 11:13 AM

Subject: OWN DAMAGE CLAIM: GBD 4419 E (Our ref) DOA 30.10.2020 policy : 1900232580-01

To: Chan, Yoke Shi <yokeshi.chan@aig.com>, Chin, Lee-Ying <Lee-Ying.Chin@aig.com>, Fong, Andy-SY <Andy-SY.Fong@aig.com>, Kaur, Baljit <Baljit.Kaur@aig.com>, Lim, Sheng Yang <ShengYang.Lim@aig.com>, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>, Supramaniam, Darshene <Darshene.Supramaniam@aig.com>, Tan, Lily (AIG) <Lily.Tan@aig.com>, Vivian Yin Ru <yinrul.hor@aig.com>

Dear Sir/Mdm,

Road Traffic Accident Involving GBD 4419 E (Our Ref)

Dated 30TH OCTOBER 2020, Time around 1110HRS

@JUNCTION OF JALAN BAHAR AND JURONG WEST AVE 2

We represent your insured/our client HENG HUP HUAT FOODSTUFFS TRADING PTE LTD **GBD4419E**, to notify you of the aforesaid road traffic accident and your insured/our client intention for OD claim. Kindly assist to arrange the survey ASAP

Enclosed herewith the relevant Singapore Accident Statement filed for your reference.

Thank you for your attention to this email and we look forward to your earliest reply.

Cheers,

Peach Ang

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The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.

Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



Virus-free. www.avg.com