

Date: 26/11/2020

CARIS AUTOWORKS PTE LTD

160 SIN MING DRIVE #05-03 SPOKE S75722

Attn: Motor Claim Department

Your Ref: SKV 36554 / 8303064081SG003

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 18/11/2020 involving Vehicle No. SKV36554 & SJU 7862 D
At BEGONIA RD ROAD AND BEGONIA DRIVE JUNCTION

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SKV 36554 was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SJU 7862 D. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|--|----------|
| a) Cost of repair at | S\$ 8900 |
| b) Loss of use for 7 days at rate of (\$120 per DAY) | S\$ 840 |
| c) Police/ROV Fee | S\$ — |
| d) Others | S\$ 7.45 |

Total Cost

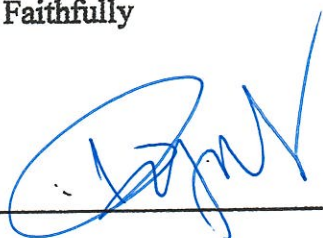
S\$ 9747.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARIS AUTOWORKS PTE LTD relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 18/11/2020 involving SKV 3655 U & SJU 7862 D
along BEGONIA ROAD AND BEGONIA
DRIVE JUNCTION

I/We WONG WEI MUN NRIC No. S7044627H
of BLK 469 A #13-01 YISHUN STREET 43 SPORE 761469
Owner of Motor Vehicle Registration No. SKV 3655 U insured by _____
of NTUC INCOME INSURANCE CO-OPERATIVE LTD under Policy No. 5109212085-01
do hereby authorize M/s CARIS AUTOWORKS PTE LTD

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SJU 7862 D in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PTE LTD and

the said payment be forwarded to them to be construed as full and final discharge of
my/our claim.



Owner Signature & Company Stamp

Date : 27/11/20

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CARIS AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,900.00 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. SKV 3655U that was damaged pursuant to the accident which occurred on 18/11/2020 (date) along BEGONIA ROAD AND BEGONIA DRIVE JUNCTION (location) involving vehicle no/s SJU 7862D. This is pursuant to the inspection conducted on 20/11/2020 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner WONG WEI MUN (“the third party claimant”) of vehicle no. SKV 3655U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKV 3655U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of MARCH (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Caris Autoworks Pte Ltd

Reg No.: 201825799E

Sin Ming Auto City
160 Sin Ming Drive #05-03
Singapore 575722
Tel: (65) 6258 9831
Fax: (65) 6258 5349

Speedy Care - Jervios
SPC Jervios Service Station
2 Jervios Road
Singapore 248994
Tel: (65) 6471 3613
Fax: (65) 6471 2565

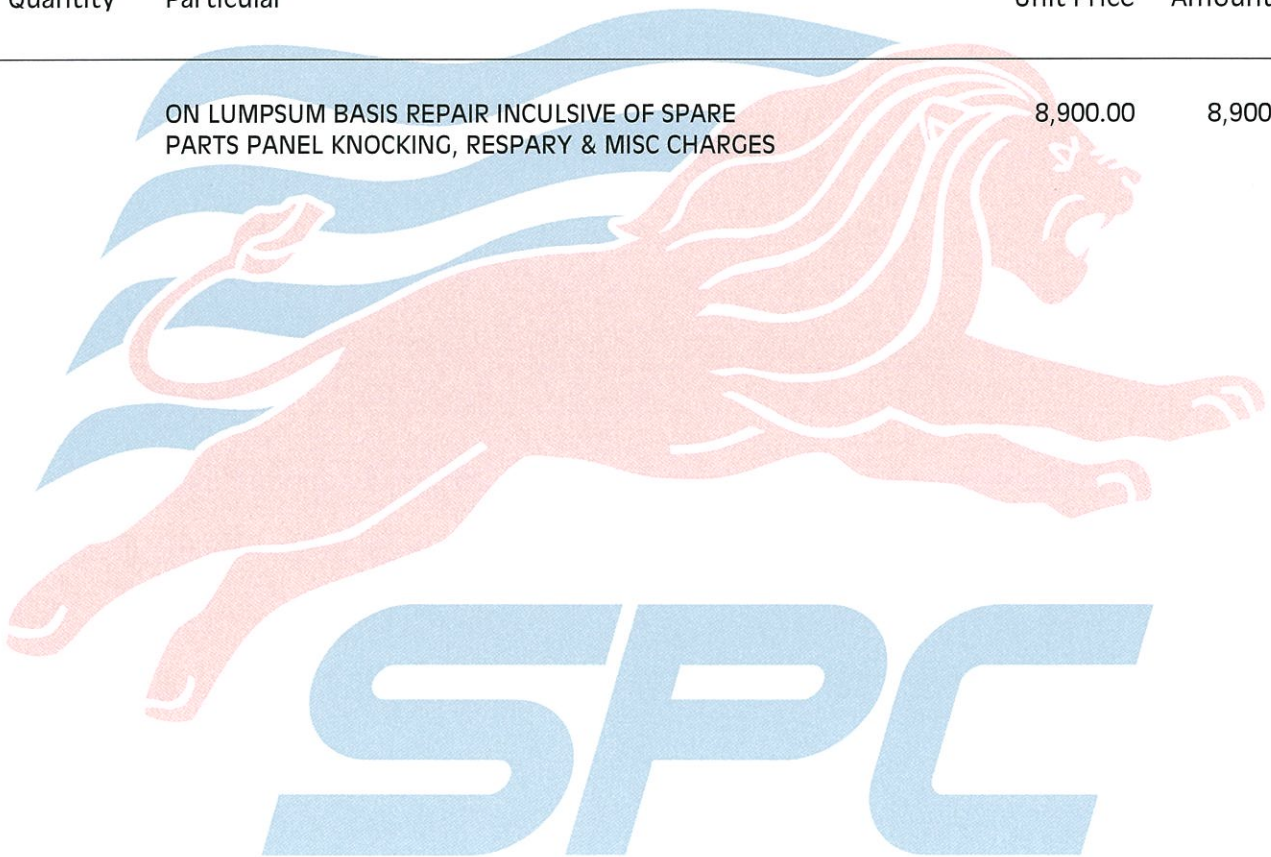
RAYMOND WONG HP 97586936

Works Order : WO000087

AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way #07-16 AIG Building
Singapore 079120

Date Printed : 07/01/2021
Vehicle Num. : SKV 3655 U
Make/Model : TOYOTA (ALTIS)
Mileage(Km) :
P.O/R.O No. :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ON LUMP SUM BASIS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARTY & MISC CHARGES	8,900.00	8,900.00



E. & O.E.

Total S\$: 8,900.00

=====

Terms : UNPAID

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Nov 2020 / 13:57:58

Receipt Date/Time : 19 Nov 2020 / 13:56:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201119-001985

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SJU7862D As at 18 Nov 2020/13:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJU7862D Enquiry Fee 20201119135519430551	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX2564	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20012790/Kpa3

24 NOVEMBER 2020

SHANTHI D/O KAKKANUR THANDAPANI SHANMUGAM
157B TAMARIN ROAD
#03-03
SINGAPORE 806106

Dear Sir/Madam,

**ACCIDENT INVOLVING SJU 7862D & SKV 3655U ALONG/AT BEGONIA RD
TWD BEGONIA DR ON 18/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKV 3655U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was turning right and collided with Third Party who was stationary along its own lane while waiting to make a left turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
Email: Jaslinkok@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Nov 2020 14:57	Clim Dtl Modified	Claimant's Name: -> WONG WEI MUN.	[A] HOW MEI KWAN
2	20 Nov 2020 14:57	Clim Veh Model Changed	(204763) TOYOTA COROLLA ALTIS 1.6 L CVT (A).	[A] HOW MEI KWAN
3	20 Nov 2020 14:57	Clim Created	Reg No: SKV3655U. Acct Date: 2020/11/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Caris Autoworks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Nov 2020 14:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Nov 2020 14:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01	[A] HOW MEI KWAN
6	20 Nov 2020 14:57	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Nov 2020 14:57	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	20 Nov 2020 14:58	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	20 Nov 2020 14:58	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	07 Jan 2021 16:17	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
11	25 Jan 2021 14:06	Adj Rpt Initiated		[A] HUEY YON
12	25 Jan 2021 14:06	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
13	25 Jan 2021 14:06	Clim Dtl Modified	JPJ Reg. Date: -> 2015/09/15.	[A] HUEY YON
14	25 Jan 2021 14:06	Clim Details Notified		[A] HUEY YON
15	01 Feb 2021 10:03	Adj Mandate Request	Cur.Req:9467.45:Liab:100%(OI TURN TO WRONG LANE)*Quantum:(a)COR:\$8,900+ (b)LOU(7days x \$80):\$560 +(c)LTA/ GIA search fee:\$7.45=Total:\$9,467.45*Vehicle Model:Toyota Altis 1.6*Recommended 6 repair days +1 Sunday=7 Days	[A] Jaslin Kok Chin Yi
16	15 Feb 2021 14:48	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
17	15 Feb 2021 15:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/01. Mandate Remarks: Mandate approved. subject to all documents in order. Please double check on parts price, some items like headlamp, radiator and air con condenser are very expensive. some can be repaired as well.	[I] Goh, Jeremy-CX
18	15 Feb 2021 15:11	Adj Mandate Set	Approved:9267.45:Mandate approved. subject to all documents in order. Please double check on parts price, some items like headlamp, radiator and air con condenser are very expensive. some can be repaired as well.	[I] Goh, Jeremy-CX

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2644665	23 Nov 2020 16:26:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV3655U	SJU7862D	11.00
2645102	24 Nov 2020 09:08:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKV3655U	Jaslin Kok Chin Yi	xx.xx
2664036	25 Jan 2021 14:06:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV3655U	SJU7862D	11.00