

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 5 January 2021 2:47 PM
To: 'Teo, Grace'; Chan, Shu Hui Agnes
Cc: SUR
Subject: RE: PRI(LKK) \ CMTD2003392/AGC(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]
Attachments: SMV155S IA.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SMV 155S.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 20 November 2020 11:36 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRI(LKK) \ CMTD2003392/AGC(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 20 November 2020 9:45 AM
To: Kitty Tan <kitty_tan@rssolomon.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang

<wendy_jiang@rssolomon.com>

Subject: PRI(LKK) \ CMTD2003392/AGC(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]

Without Prejudice

Our Reference: CMTD2003392/AGC

Your Reference: RSS/2011-7801 (XY)(PD)

Hi Kitty,

We refer to your email reply of today.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMV155S** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes.**

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG



Download now @

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Friday, November 20, 2020 9:34 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: PRI \ CMTD2003392/AGC(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your email dated 20 November 2020.

We write to inform that our client will be appointing his own Surveyor.

In this respect, please arrange your surveyors to contact Ms. Yi Xin of Xin Yun Auto Private Limited at mobile no. 9839 1555 for a pre-repair survey of our clients' vehicle located at Blk 8 Kaki Bukit Avenue 4 #05-23 Premier @ Kaki Bukit Singapore 415875.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, November 20, 2020 9:21 AM
To: Kitty Tan <kitty_tan@rssolomon.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: PRI \ CMTD2003392/AGC(nr) - PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]

Our Reference: CMTD2003392/AGC
Your Reference: RSS/2011-7801 (XY)(PD)

Without Prejudice
EMAIL ONLY

Date: 20/11/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S R. S. Solomon LLC

Dear Kitty,

ACCIDENT INVOLVING SLW4600D & SMV155S ON 18.11.2020

We refer to your Notice of Accident dated 20/11/2020.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @  or 

¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Thursday, November 19, 2020 3:41 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMV 155S AND SLW 4600D ON 18TH NOVEMBER 2020 AT ABOUT 1313 HRS [2011-7801 (XY)(PD)]

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMV155S.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SLW 4600D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair the vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see attached our letter of even date for your necessary action.

Please also be informed that the said vehicle can be inspected at:

Name of workshop: **Xin Yun Auto Private Limited**

Address : Blk 8 Kaki Bukit Avenue 4 #05-23 Premier @ Kaki Bukit Singapore 415875

Contact : Ms. Yi Xin Mobile no. 9839 1555

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>



This email has been checked for viruses by AVG antivirus software.
www.avg.com