Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 10 February 2021 3:56 PM **To:** 'Ye, Yong Kang Melvin'; 'Teo, Grace'; SUR

Subject: RE: LKK(MC) \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF:

SKP216E D.O.A: 18.11.2020

Attachments: SKP216E IA.pdf

Dear Melvin,

Enclosed herewith preliminary advice of SKP 216E.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 24 November 2020 5:35 PM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK(MC) \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A:

18.11.2020

Dear Melvin,

Please be informed that we have inspected the vehicle SKP 216E on 23/11/2020.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 20 November 2020 1:27 PM

To: 'Teo, Grace' <<u>grace.teo@sompo.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Cc: 'Ye, Yong Kang Melvin' < melvin.ye@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A:

18.11.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Friday, 20 November, 2020 1:20 PM

To: Hua Meng < huameng@live.com.sg; 'admin-d@lkkauto.com' < admin-d@lkkauto.com; 'sur@lkkauto.com; 'SUR' < sur@lkkauto.com; 'sur@lkkauto.com

Cc: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Subject: LKK(MC) \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A: 18.11.2020

Without Prejudice

Our Reference: CMTD2003393/MYE

Your Reference: SKP216E

Hi Jing Yee,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange **Mr. Marcus** to conduct the survey for **SKP216E** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

Ciairis Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Hua Meng < huameng@live.com.sg>
Sent: Friday, November 20, 2020 1:06 PM
To: Teo, Grace < grace.teo@sompo.com.sg>

Subject: Re: PRI \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A: 18.11.2020

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Dear Grace

We choose LKK Auto Consultants - Marcus to conduct the pre-repair survey. Kindly assign.

Thank You.

Regards,
Jing Yee
Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6 Blk C
#01-34/#01-61
Singapore 417883

Tel: 6746 5519 Fax: 6743 4896

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, November 20, 2020 10:32 AM

To: Hua Meng < huameng@live.com.sg >; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Subject: PRI \ CMTD2003393/MYE - PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A: 18.11.2020

Our Reference: CMTD2003393/MYE

Your Reference: SKP216E

Date: 20/11/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HUA MENG SPRAY PAINTING WORKSHOP

Dear Jing Yee,

ACCIDENT INVOLVING SJW1211L & SKP216E ON 18.11.2020

We refer to your Notice of Accident dated 19/11/2020.

Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sq.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|----------------------|--------------------------|------------------------------|
| LKK Auto Consultants | Kenneth Kong Seng Cheong | |
| | Marcus Chua Kang Seng | |
| Priority Services | Jimmy Lee | |
| | Lawrence Ng | |
| | Jeffrey Ong | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Hua Meng < huameng@live.com.sg>
Sent: Thursday, November 19, 2020 4:31 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: PRS | SOMPO INSURED: SJW1211L OUR REF: SKP216E D.O.A: 18.11.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm

Kindly refer to the attachment for your necessary action and revert your surveyor name list to us.

Thank You.

Regards, Jing Yee Hua Meng Spray Painting Workshop 1 Kaki Bukit Avenue 6 Blk C #01-34/#01-61 Singapore 417883

Tel: 6746 5519 Fax: 6743 4896

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