



Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date : 18 December 2020

Subject : **ACCIDENT INVOLVING VEHICLES SMU8634D & SFP2138T ON 14.11.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3916.20
Car Rental	:	S\$	385.20
GIA search fee	:	S\$	2.00
Total	:	S\$	4303.40

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Yours sincerely

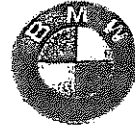
Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMU 8634D & SFP 2138T ON 14/11/2020.

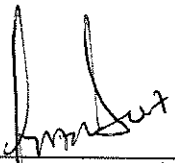
I, SOH CHING YAU owner of Vehicle Registration No. SMU 8634D hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.


I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

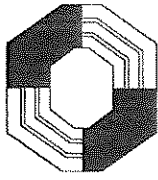

Name: Soh Ching Yau (Date) 16/11/2020
NRIC No.: S14192154

In the presence of:


PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
TEL: 63190100 (Sales)
63190111 (Aftersales)

Name: _____ (Date)

NRIC No.:



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023912
DATE : 19 JANUARY 2021

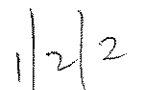
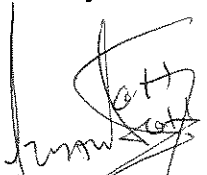

DISCHARGE VOUCHER

I/We, SOH CHING YAU confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SFP 2138T the sum of Singapore Dollar Four Thousand Three Hundred and Three and Cents Forty Only (\$4,303.40) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SFP 2138T and SMU 8634D on 14 NOVEMBER 2020 along PAVILION VIEW.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ IN THE ESTATE OF SANTOKH SINGH GREWAL AND/OR ISHWARPAL SINGH GREWAL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

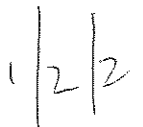

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LIMITED**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....

Signature of vehicle owner/Date



.....

Name of vehicle owner /Date

*Without Prejudice for any
Personal Injury Claim

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()



SERVICE TAX INVOICE

Repair Order No. : B1 1510825

Date IN : 30/11/2020

Motor Claim Advisor: Brandon Chan Eng Meng

Page No. : 1 of 1

Invoice Number : 2322385 / WSB

Invoice Date : 18/12/2020

Payment Terms : 30 Days From Invoice

Invoice By : Wendy Loh Shu Wuen

- CUSTOMER INFORMATION -

Mr Soh Ching Yau
40 Pavilion View

Singapore 658454

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SMU8634D

CHASSIS NO.
WBA5F32080FJ71687

REGN. DATE
31/08/2020

MODEL
320I

MILEAGE
3607

- - - - LABOUR 1 - - - -

To make good rear bumper, rear left fender including knock
out dented area, realign affected area and remove
attachments to facilitate repair caused by the accident.

NETT
1,700.00

To respray rear bumper and rear left fender.

1,730.00

To check electrical wiring systems and lighting at the
rear section for proper function.

150.00

Sundries.

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 14.11.2020. 3RD PARTY CAR : SFP2138T.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON
30.11.2020 AT 11.20AM. VEHICLE WAS AUTHORISED BY MS
CECILIA CHONG FROM LKK AUTO ON 23.11.2020 VIA EMAIL.

PROPOSE CAR RENTAL = \$385.20. THE AMOUNT IS SUBJECTED
TO

0.00

INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

0.00

Total Labour 1: 3,660.00

Labour Charges : 3,580.00
Parts Charges : 0.00
Lubricant/Misc : 80.00

Total Labour & Parts Charges : S\$ 3,660.00
Less Insurance Excess : S\$ 0.00
Invoice Total Amount Exclude GST : S\$ 3,660.00
GST @ 7% : S\$ 256.20
Invoice Total Amount Include GST : S\$ 3,916.20

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 3,916.20

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 29448

Page 1 of 1

MR SOH CHING AU

40 PAVILION VIEW
658454 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee
305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 📠 (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 04-DEC 2020

R.A. No. 61014453 / Liyana Binte Sutar

TITLE	: MR	KILOMETER OUT/IN	: 23974 / 24228
AUTHORIZED DRIVER	: SOH CHING AU	KILOMETER DRIVEN	: 254
NRIC/PASSPORT NO.	: S1419215H	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520D TOURING SR NAV HUD	DATE & TIME OUT	: 30-NOV 2020 09:15
CAR REGISTRATION NO.	: SMC3651G / UNIT #: 0003229	DATE & TIME IN	: 03-DEC 2020 17:38
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 3 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
-------------	------------------	------	-------------------------	----------	--------------

INSURANCE CLAIMS PML CUSTOMER RATES 2019

3 DAY(S) @ \$120.00 / DAY 360.00 25.20 385.20

SUB-TOTAL 360.00 25.20 385.20

REMARKS: BMW OWNER: SMU8634D
PML MCA: CRESCENDO

TOTAL (SGD) : 360.00 25.20 385.20

* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXXXXX6360 -385.20
BALANCE DUE 0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD IN THE EVENT OF FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO THE DISCRETION OF THE COMPANY REPRESENTATIVE.

VANTAGE
AUTOMOTIVE LTD-FORD
305 ALEXANDRA RD
#B1-02
SINGAPORE 159942

SALE

TID:64103675
INVOICE:002898 BATCH:002337
DATE:04/12/20 TIME:08:02:55
**** * 6360 M
APPR:226416

AMT:SGD 385.20

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT

App Ver:01.66x

***** CUSTOMER COPY *****
Printed on 04-Dec-2020 8:04
Entered by Nur Ezham Omar

This is a system generated invoice hence no signature is required.



**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : VISA - XXXXXXXXXXXX6360

HIRER'S DETAILS

TITLE : MR
NAME : SOH CHING AU
ADDRESS : 40 PAVILION VIEW
658454
SINGAPORE

NRIC/PASSPORT NO. : S1419215H

ISSUE: 18/09/2009

ISSUED BY : SINGAPORE

LICENSE : S1419215H

EXPIRY: 30/12/2999

ISSUED BY : SINGAPORE

NATIONALITY :

D.O.B.: 19/02/1960

FREQUENT FLYER NO.:

LOCAL CONTACT : 96656946

HOTEL :

COMPANY'S DETAILS

NAME :

ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:

RENTAL AGREEMENT NUMBER : 61014453

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003229 / SMC3651G
MAKE & MODEL : BMW 520d Touring SR NAV HUD
CAR GROUP GIVEN : K CHARGE: I
KILOMETER OUT : 23,974
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 30/11/2020 09:15
DUE DATE & TIME IN : 03/12/2020 09:15
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 385.20**FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION ON THE DUE DATE

INSURANCE

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SMU8634D

PML MCA: CRESCENDO

HI RESERVATIONRES. ID# SD000008070
Liyana Binte SutarTACO#:
REF SRC: PHONEPrinted on 30-Nov-2020 9:06
Entered by: Liyana Binte Sutar

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-141501

Date of Request: 16/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 16/11/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SFP2138T
Accident Date 14/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFP2138T	Lonpac Insurance Bhd	01/11/2020-31/10/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-141501

Date of Request: 16/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 16/11/2020
Enquiry By Melanie Setiawati
TP Vehicle No. SFP2138T
Accident Date 14/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 19 January 2021 9:46 AM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG; Admin A; Su Li (LKK Auto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 LKK REF : CC4/LPC20012776/T1gs3 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Friday, 15 January 2021 4:47 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 LKK REF : CC4/LPC20012776/T1gs3 [External General]

Lonpac Ref: **20/20/20/VP05/023912**

LKK Ref: CC4/LPC20012776/T1gs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 30/11/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI HIT ONTO TP STATIONARY/PARKED VEHICLE. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**PERFORMANCE MOTORS LIMITED**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 5,808.33	\$ 3,916.20
2. Loss of Rental W/GST (3days x \$128.40)	\$ 385.20	\$ 385.20 (3days x \$128.40)W/GST
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,195.53	\$ 4,303.40

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)