

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Monday, 30 November 2020 5:37 PM
To: ONG LI LI; Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 LKK REF : CC4/LPC20012776/g3 [External General]
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Li Li,

We refer to the above matter.

We have inspected third party vehicle SMU 8634D at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

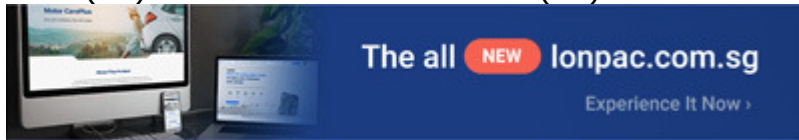
From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Sunday, 22 November 2020 9:31 AM
To: Su Li (LKK Auto); Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 LKK REF : CC4/LPC20012776/g3 [External General]

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Friday, 20 November 2020 10:59 AM
To: ONG LI LI <long@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 [External General] LKK REF : CC4/LPC20012776/g3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)
Sent: Thursday, 19 November 2020 5:50 PM
To: 'ONG LI LI'; assignments; Admin A
Cc: 'MT_Claim_SG'

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 19 November, 2020 5:31 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020 Our Ref: 20/20/20/VP05/023912 [External General]

Lonpac External - General

Dear Nivitha

FYA

Regards,

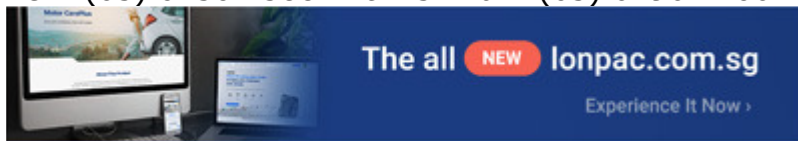
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 17 November 2020 2:20 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI

[<llong@lonpac.com>](mailto:llong@lonpac.com)

Subject: REQUEST FOR DIRECT SETTLEMENT - SMU8634D & SFP2138T ON 14.11.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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