

Su Li (LKK Auto)

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBM6387C vs YM6732S (OI) on D.O.A.: 18/11/2020

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 19 November, 2020 5:16 PM
To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments@lkkauto.com
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBM6387C vs YM6732S (OI) on D.O.A.: 18/11/2020

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 20/11/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Thursday, 19 November 2020 4:43 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBM6387C vs YM6732S (OI) on D.O.A.: 18/11/2020

Hi,

Please refer to the enclosed request from **M/s Roy & Partners**.

Claim no : 1914694194SG003
Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 23/11/2020 – 27/11/2020

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Thursday, November 19, 2020 4:39 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YM6732S AND FBM6387C ON 18/11/2020

Without Prejudice

Save as to cost

Dear Sir,

Our client selects Marcus Chua from LKK Auto Consultants Pte Ltd for the above PRI.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

From: Teo, Ericweihong

Sent: Thu, 19 Nov 2020 08:15:42 +0000

To: xinyu@roypartners.com.sg

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YM6732S AND FBM6387C ON 18/11/2020

Without Prejudice

-

Your Reference: MKR/103/9783/2020/jr.xy

Our Reference : 1914694194SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 23/11/2020 – 27/11/2020

From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>

Sent: Thursday, November 19, 2020 3:38 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: [EXTERNAL] PRE REPAIR INSPECTION

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Save as to cost

Dear Sir,

Our Ref: MKR/103/9783/2020/jr.xy

Your Ref: Your insured vehicle YM 6732S

Dear Sirs,

CLAIMANT: MU'AMMAR SYAFIQ BIN MOHAMED ROZIE (OWNER OF FBM 6387C)

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBM 6387C AND YM 6732S ALONG BEDOK RESERVOIR ROAD @ BLK 632 ON 18.11.2020 AT ABOUT 1130 HOURS.

We refer to the above matter.

We act for Mu' ammar Syafiq Bin Mohamed Rozie, the owner of the motorcycle no. **FBM 6387C**.

We are instructed by our client to notify you of a road traffic accident on **18.11.2020** at about **1130 hours** along **BEDOK RESERVOIR ROAD @ BLK 632** involving our client's motorcycle registration number **FBM 6387C** and motor vehicle registration number **YM 6732S** driven by your insured at the material time. A copy of the Singapore Police report is enclosed.

As a result of the accident, our client's motorcycle **FBM 6387C** has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motorcycle **FBM 6387C** at our client's repairer workshop, **M/s EROFIA MOTOR TRADING PTE LTD NO.1 KAKI BUKIT AVENUE 6 #02-62 AUTOBAY@Kaki Bukit Singapore 417883**, Your said surveyor may contact **Lee Lee at 6752 7740** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motorcycle without further reference to you.

Thanks & regards,

Xin Yu

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : xinyu@roypartners.com.sg

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