

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 19 November 2020 4:15 PM
To: Claims; SUR; 'assignments'
Subject: RE: SNM20D204441/C02. FW: PROGRESSIVE/TP/SKW 3475 S(SLC 8857 J)/DOA 16.11.2020/EST \$4405.83

[Strictly Confidential]

Dear Peiwen

We are unable to comment on liability due to conflicting versions of statement.

Dear LKK

Please attend to survey on WP basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Thursday, 19 November 2020 11:12 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: RE: SNM20D204441/C02. FW: PROGRESSIVE/TP/SKW 3475 S(SLC 8857 J)/DOA 16.11.2020/EST \$4405.83

Hi Cecilia,

We choose Marcus Chua.

Kindly assist to advise liability status.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Thursday, November 19, 2020 10:47 AM

To: Peiwen; Claims

Subject: RE: SNM20D204441/C02. FW: PROGRESSIVE/TP/SKW 3475 S(SLC 8857 J)/DOA 16.11.2020/EST \$4405.83

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive
Claims

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 19 November 2020 10:40 AM

To: Peiwen <peiwen@procarcare.com.sg>; Claims <claims@procarcare.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204441/C02/SLC8857J/LOWCT / FW: PROGRESSIVE/TP/SKW 3475 S(SLC 8857 J)/DOA 16.11.2020/EST \$4405.83

Dear Cecilia,

Please conduct PRS for **SKW3475S**.

Note: officer in charge – Cecilia Low 63896530.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Wednesday, 18 November 2020 5:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SKW 3475 S(SLC 8857 J)/DOA 16.11.2020/EST \$4405.83

Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
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