

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 8 February 2021 1:30 PM
To: 'Eric Woo'
Cc: Admin A
Subject: UR REF : D20004699MFSH ; YOUR REF: FBL2101S / LKK ref : CC4/FCI20012755/Uba3q2
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **AUTO N CARS SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 3,783.04	\$ 1,605.00
Loss of Use (\$30.00 x 6 days)	\$ 180.00	\$ 180.00
Proposed Total	\$ 3,963.04	\$ 1,785.00

Breakdown of days is as follows:

Recommended days	4 Days
Weekends / Downtime	2 Days
TOTAL DAYS	6 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Friday, 27 November 2020 10:34 AM
To: Auto N Cars <anc.claims@autoncars.com.sg>
Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004699MFSH ; YOUR REF: FBL2101S

WITHOUT PREJUDICE

Dear Sir/Mdm,

Liability clear

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Friday, 27 November 2020 10:16 AM

To: Auto N Cars <anc.claims@autoncars.com.sg>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D20004699MFSH ; YOUR REF: FBL2101S

Without Prejudice

Dear Venessa,

We had informed LKK on liability.

Dear Mei Kwan / Jasper,

As spoken, please assist.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD** Insurance Group

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<http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Auto N Cars <anc.claims@autoncars.com.sg>

Sent: Friday, November 27, 2020 9:24 AM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20004699MFSH ; YOUR REF: FBL2101S

Hi

Can confirm liability for this case?

Best Regards,

Venessa Goh

Auto N Cars Services Pte Ltd

On Thu, Nov 26, 2020 at 11:10 AM Auto N Cars <anc.claims@autoncars.com.sg> wrote:

Hi

I have attached our complete repair estimate for FBL2101S

Kindly confirm liability

Best Regards,

Venessa Goh

Auto N Cars Services Pte Ltd

On Tue, Nov 24, 2020 at 12:35 PM Eric Woo <EricWoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Venessa,

As spoken and mentioned, please let us have a copy of your estimate(with price filled in).

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Auto N Cars <anc.claims@autoncars.com.sg>

Sent: Monday, November 23, 2020 4:34 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20004699MFSH ; YOUR REF: FBL2101S

Hi Eric,

Please see attached GIA report for your perusal

We will give the complete estimate to surveyor after we finalize the parts pricing

For the meantime, kindly confirm if liability is clear so that we can start to repair our clients motorbike

Best Regards,

Venessa Goh

Auto N Cars Services Pte Ltd

On Fri, Nov 20, 2020 at 10:10 AM Eric Woo <EricWoo@msfirstcapital.com.sg> wrote:

Without Prejudice

Dear Venessa,

Please let us have your estimate for our consideration of direct settlement.

In future, please let us have your client's GIA report and estimate when requesting for PRI.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Auto N Cars <anc.claims@autoncars.com.sg>

Sent: Friday, November 20, 2020 10:05 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: Re: SURVEYOR APPOINTED; OUR REF : D20004699MFSH ; YOUR REF: FBL2101S

Dear Sir/Mdm,

Kindly confirm liability for this case and if your side is agreeable with direct settlement

Best Regards,

Venessa Goh

On Thu, Nov 19, 2020 at 12:24 PM Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg> wrote:

Dear Sir/Madam

PRI Request For **FBL2101S** Accident Involving **SHC7580K** On 14-11-2020 AT 14:40:00HRS.

Please find below details for your reference

- **Claim number** : D20004699MFSH
- **Insured vehicle number** : SHC7580K
- **Accident date** : 14-11-2020
- **Third-party vehicle number** : FBL2101S
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : WOO JUN KIATERIC

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849