



Borneo Motors

Co Reg No 196760086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2021/03/PD1007/DS(FC)

Your Ref: LONPAC-SLR2236L

12 Mar 2021

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SMD497A AND SLR2236L ON 22 Oct 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$8,686.24	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$500.00 (\$100x5days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$9,188.24

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (X) Car Rental Invoice/Agreement | (✓) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SMD497A and SLR2236L on 22-10-20
Own vehicle's number Other vehicle's number Date of accident
along Whitley Road
Accident location

BY THE LETTER OF AUTHORITY, I/we, Yeo Song Huat
Name of Policy Holder & (IC/Passport/Company Registration) number
of 687D Choa Chu Kang Drive #20-374 (S) 684687
Address of Policy Holder

owner of Vehicle Registration No. SMD497A hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which I/we may have against the other party/parties to the Accident and under the insurance policy/policies taken up by such party/parties or alternatively under Insurance Policy number _____ taken up by me/us and pay the compulsory excess in respect of the cost of repairs suffered by me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in my/our own proper person(s) and I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

I/We further confirm that the acceptance by BMS of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, I/we have hereunto to set my/our hand and sign this 18 of the month Dec Year 20 20

Signed & Delivered By:



(To be sign by the policy holder only)
*Please stamp the company chop for vehicle registered under a company's name

Witness By:



Francis Cher
Motor Claims Assessor
Borneo Motors (S) Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023917
DATE : 02 JULY 2021

DISCHARGE VOUCHER

I/We, **YEO SONG HUAT** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SLR 2236L** the sum of Singapore Dollar **NINE THOUSAND ONE HUNDRED EIGHTY EIGHT AND CENTS TWENTY FOUR ONLY (\$9,188.24)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMD 497A** and **SLR 2236L** on **22/10/2020** along **WHITLEY ROAD**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SANIAH BTE RAHMAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (S) PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

28 July 2021

.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the
Claimant/Driver/Passenger for personal injury at
a later date should such a claim arises.

**Borneo Motors**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188


**TOYOTA****TAX INVOICE**

Account Details		Account No.	Customer Details	
Longpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007 / ICLP11	Dr Yeo Song Huat 687D Choa Chu Kang Drive #20-374 Singapore 684687 Mobile: 93550223	
		Document No.		
		38053816		
		Document Date		
		22/01/2021		

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASV51R	JETEHT E7	31/07/2018	SMD0497A	39668	58181	65/DS/SMD0497A

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
MR053DK5100113474	6ARP424020	60	Wong Mun Keat	14/12/2020 10.06	22/01/2021 14.47

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-LAB2 REMOVE ALL NECESSARY DAMAGED PARTS TO REPLACE, REPAIR, STRAIGHTEN REAR BUMPER, REAR BOOT, TAIL-LAMP PANEL AND AFFECTED PORTION OF CAR.	BP31			2160.00
10	B	BP-RES2 SPRAY PAINT ON DAMAGED AFFECTED PORTION OF CAR.	*			1770.00
11	1	S52159-0X902 COVER, RR BUMPER L/C	1.00	657.60		657.60
12	2	S52023-06081 REINFORCEMENT,RR	1.00	399.50		399.50
13	3	S52575-06131 RETAINER,RR BUMPER R	1.00	110.50		110.50
14	4	S52576-06131 RETAINER,RR BUMPER L	1.00	110.50		110.50
15	5	T90975-02063 EMBLEM,LUGGAGE22	1.00	50.70		50.70
16	6	S75442-06230 PALTE,LUGGAGE	1.00	45.70		45.70
17	7	S75443-06810 PLATE,LUGGAGE	1.00	35.60		35.60
18	8	S75443-06B70 PLATE, LUGGAGE COMPT	1.00	41.00		41.00
19	9	S64401-06820 PANEL,LUGGAGE DR	1.00	1143.70		1143.70

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd	Please acknowledge receipt of vehicle 	Parts	8,117.98
		Labour	
		Sublet	
		Lubrication/Fluid	
		Others	
		2,594.80 5,160.00 363.18 0.00 0.00	GST 7.00% 568.26 Less 0.00 Amount Due 8,686.24

Company Copy

**Borneo Motors**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188

**TOYOTA****TAX INVOICE**

Account Details		Account No.	Customer Details	
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia		S1000007 / ICLPI1	Dr Yeo Song Huat 687D Choa Chu Kang Drive #20-374 Singapore 684687 Mobile: 93550223	
		Document No.		
		38053816		
		Document Date		
		22/01/2021		

Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2018	ASV51R	JETEHT E7	31/07/2018	SMD0497A	39668	58181	65/DS/SMD0497A

Chassis No.	Engine No.	Terms	SA / Counter	Vehicle In	Collected On
MR053DK5100113474	6ARP424020	60	Wong Mun Keat	14/12/2020 10.06	22/01/2021 14.47

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P INS. : LONPAC INS. T/P VEH. : SLR2236L ACC DATE : 22.10.20 BY : TAUFIK (LKK)	*			50.00
2	Z	BP-SLANT SUPPLY SEALANT (NETT)	*			100.00
3	B	BP-LAB2 CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	BP31			180.00
4	S	BP-SUBLET RESET AND REPROGRAMME ECU.	0742			180.00
5	B	BP-LAB2 DRILL HOLE TO INSTALL REVERSE SENSOR.	BP31			180.00
6	B	BP-LAB2 REMOVE REAR BOOT COMPONENTS TO TRANSFER ONTO NEW BOOT.	BP31			360.00
7	B	BP-LAB2 REMOVE REAR BOOT INTERIOR TO ASSIST REPAIR.	BP31			360.00
8	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR BUMPER AND REAR BOOT	0619			183.18

For & on behalf of	Customer's Signature	Charge Summary	Total
Borneo Motors (Singapore) Pte Ltd			
	Please acknowledge receipt of vehicle	Parts Labour Sublet Lubrication/Fluid Others	Less
			Amount Due

Company Copy

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-142899

Date of Request: 18/11/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 18/11/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SLR2236L
Accident Date 22/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLR2236L	Lonpac Insurance Bhd	17/02/2020-16/02/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-142899

Date of Request: 18/11/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 18/11/2020
Enquiry By Chng Khay Yin
TP Vehicle No. SLR2236L
Accident Date 22/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 July 2021 2:47 PM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VP05/023917 // ACCIDENT INVOLVING SLR 2236L AND SMD 497A ON 22/10/2020 [External Confidential]

Follow Up Flag: Flag for follow up
Flag Status: Flagged

Lonpac External - Confidential

Dear Asher,

Please proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 30 June 2021 5:46 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED][MANDATE REQUEST] Your Ref: 20/20/20/VP05/023917 // ACCIDENT INVOLVING SLR 2236L AND SMD 497A ON 22/10/2020

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 25/11/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BORNEO MOTORS (S) PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,916.03	\$ 8,686.24
2. Loss of Use (5days x \$100)	\$ 500.00	\$ 500.00 (5days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,418.03	\$ 9,188.24

****7 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.