

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 25 November 2020 4:55 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020
LKK REF : CC4/LPC20012746/ps3 [External Confidential]
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLR 2236L at M/s BORNEO MOTORS (S) PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Thursday, 19 November 2020 2:07 PM
To: Su Li (LKK Auto)
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto)
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 LKK REF : CC4/LPC20012746/ps3 [External Confidential]

Lonpac External - Confidential

Dear Su Li,

We have already informed that our insured has not lodged the accident report.

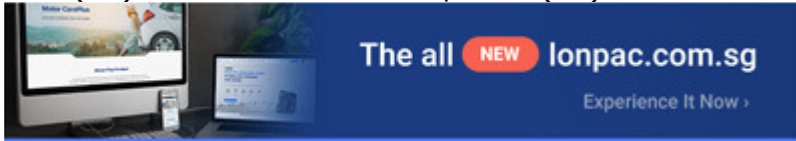
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Thursday, 19 November 2020 2:04 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External Confidential]

LKK REF : CC4/LPC20012746/ps3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 19 November 2020 1:48 PM

To: 'GERALD POH WEE BIN'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 19 November 2020 11:25 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/20/20/VP05/023917

Dear Nivitha,

Please proceed to liaise with the workshop for the survey.

At this juncture, our insured has not lodged the accident report and we are making enquiries.

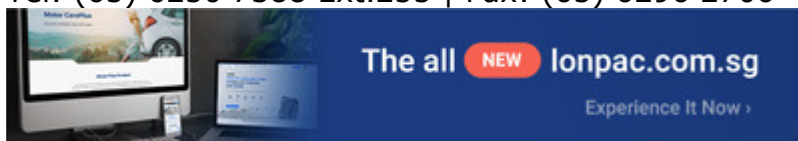
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]
Sent: Thursday, 19 November 2020 11:19 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

Dear Gerald,

Please assist to arrange for the survey.

Thank you.

Regards,
Ashlyn

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 19 November 2020 11:16 AM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

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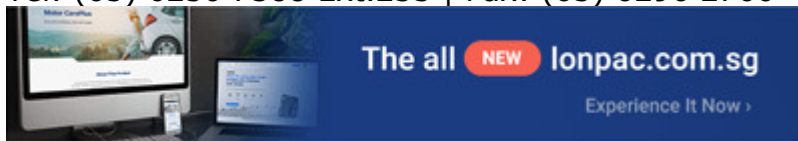
Lonpac External - General

WITHOUT PREJUDICE

Dear Ashlyn,

May we hear from you.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Wednesday, 18 November 2020 11:55 am
To: 'Ashlyn Chng' <Ashlyn.Chng@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 20/20/20/VP05/023917

Dear Ashley,

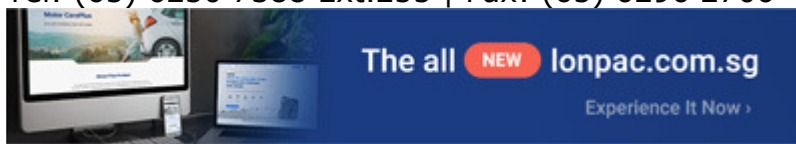
Our insured has not lodged the accident report.

Please advise if a survey of your client's vehicle is required pending our insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Wednesday, 18 November 2020 10:49 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLR2236L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

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