

Su Li (LKK Auto)

From: Admin-D (LKKAuto)
Sent: Thursday, 19 November 2020 1:48 PM
To: 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 19 November 2020 11:25 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/20/20/VP05/023917

Dear Nivitha,

Please proceed to liaise with the workshop for the survey.

At this juncture, our insured has not lodged the accident report and we are making enquiries.

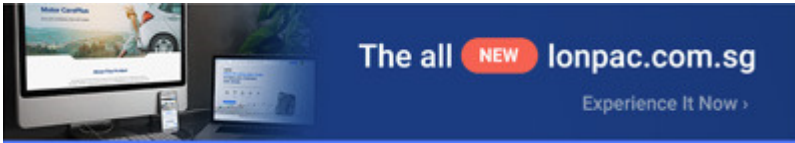
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]
Sent: Thursday, 19 November 2020 11:19 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

Dear Gerald,

Please assist to arrange for the survey.

Thank you.

Regards,
Ashlyn

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 19 November 2020 11:16 AM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

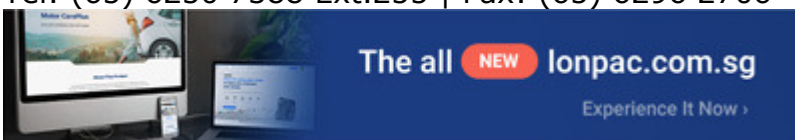
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Lonpac External - General
WITHOUT PREJUDICE

Dear Ashlyn,

May we hear from you.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN

Sent: Wednesday, 18 November 2020 11:55 am

To: 'Ashlyn Chng' <Ashlyn.Chng@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 20/20/20/VP05/023917

Dear Ashley,

Our insured has not lodged the accident report.

Please advise if a survey of your client's vehicle is required pending our insured's report.

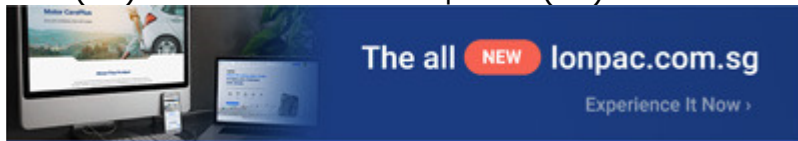
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Wednesday, 18 November 2020 10:49 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: Direct Settlement (FC) - Accident involving SMD497A & SLR2236L DOA: 22/10/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SLR2236L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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