



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC6/CTI20012745/rs3

Our ref: JO202011-0595

WITHOUT PREJUDICE

30th December 2020

Dear Sir/Mdm,

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Accident involving SJR538C and SMS9290R on 16/11/2020

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SMS9290R
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search fee
- 5) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	321.00
2) Loss of Rental (2 Days x \$86.00)	\$	172.00
3) GIA search fee	\$	2.00
Total	\$	495.00

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

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TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: LUMENS AUTO PTE LTD NRIC: 201426961K
Address: 22 SIN MING Ln, # 01-74/75 MIDVIEW CITY SINGAPORE 573969
Name of Driver: TANG YONG JIN NRIC: ST129339D
Address: 5000E MARINE PARADE ROAD # 22-20 SINGAPORE 449282
Accident on 16/11/2020 Involving SJR 538C AND SMS 9290R
At along PIE NEAR EXIT 12

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HYUNDAI IONIQ
at my/our request I/We the above owner of Motor Vehicle No: SMS 9290R do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: _____

Name: _____

Date: 16/11/2020

Witness Signature: CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Date: _____

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00049252000

Claim No : SNM20D204445

Claimant : LUMENS AUTO PTE LTD

Amount : **S\$495.00**

SINGAPORE DOLLARS FOUR HUNDRED AND NINTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMS 9290R

Insured Vehicle No. : SJR 538C

Date of Loss : 16/11/2020

Place of Accident : ALONG PIE TOWARDS TUAS (AJUNIED FLYOVER)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABUBAKAR BIN ABDUL RAHMAN

Driver Name : KAMAS MUHAMMAD ALIFF BIN KAMAS SAYADI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	321.00
(3) Loss of Use /Rental/ Earning	S\$	172.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	495.00
	=====	

Claimant Name : LUMENS AUTO PTE LTD

NRIC No : 201426961K

Signature : _____



Date : _____

25/09/2021



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

Tax Invoice : I202012-000930

Date : 29/12/2020

Vehicle No. : SMS9290R

Make / Model : HYUNDAI AE IONIQ HEV 1.6 DCT

Mileage (km) : 31887

Chassis No. : KMHC851CVLU201449

Accident Date : 16/11/2020

Claim No. : CC6/CTI20012745/rs3

Reference : JO202011-0595

Policy No. : 20-ML000510-R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
	LABOUR :			
	- Spray painting on affected & replace parts		300.00	300.00
	LABOUR Total S\$:			<u>300.00</u>

Total S\$: 300.00

GST @ 7% S\$: 21.00

Grand Total S\$: 321.00

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Date: 05/11/2020

PRIVATE AND CONFIDENTIAL

Tang Yong Jin James
5000e Marine Parade Road
#22-20
Singapore 449288

Dear Tang Yong Jin James,

USE OF CAR AGREEMENT ("AGREEMENT")

1. Subject to your agreement to the terms and conditions set out herein, we, Lumens Auto Pte. Ltd. (Company Registration No. 201426961K), a company incorporated in Singapore with its registered address at 22 Sin Ming Lane, #01-74 Midview City, Singapore 573969 ("**Company**"), authorizes you to use the following motor vehicle owned by the Company ("**Vehicle**") on the terms and conditions set out herein:

- (a) Make and model: Hyundai Ioniq Hybrid 1.6
- (b) Registration number: SMS9290R
- (c) Colour: Red

2. You shall use the Vehicle for the sole purpose of providing the services under the service agreement with any ride-hall service provider authorised by the laws of Singapore ("**Service Company**"), which is in the business of providing car sharing services in Singapore whereby customers are able to book cars and be driven to their specified destination in return for a fare determined by the Service Company.

3. The term of this Agreement shall commence and end on the following dates:

Commencement date: 05/11/2020 ("**Commencement Date**")

Expiry date: 04/05/2021 ("**Expiry Date**")

This Agreement may be terminated early in accordance with the Standard Terms (as defined below).

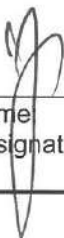
In the event that this Agreement is terminated early for any reason whatsoever, you acknowledge and agree that the Deposit (as defined below) will be not refunded by the Company to you, and in the event that you have not paid the Deposit in full, you shall make payment of any shortfall in Deposit to the Company immediately.

4. In consideration for the use of the Vehicle, you shall pay to the Company, and the Company shall be entitled to, a facilitation fee of SGD86.00 per day ("**Facilitation Fee**") commencing on the Commencement Date and ending on the date on which this Agreement expires or is terminated. For the avoidance of doubt, if the Company is GST registered, the Company shall be entitled to charge goods and services tax at the prevailing rate on the Facilitation Fee and any other amounts payable by you to the Company under this Agreement (including the Standard Terms (as defined below)).

As a matter of goodwill, the Company will waive the Facilitation Fee payable for the Commencement Date.

5. On the Commencement Date, you shall place with the Company a deposit amounting to SGD800.00 ("**Deposit**"). The Deposit may be refunded to you only in accordance with the specific circumstances specified in the Standard Terms.

Yours faithfully,
For and on behalf of Lumens Auto Pte. Ltd.


Name: **Megan Lim**
Designation: **DR**




ACCEPTANCE

I, Tang Yong Jin James (Singapore NRIC No. S7129339D), acknowledge that I have read and fully understand the terms and conditions of this Agreement (which, for the avoidance of doubt, includes the Standard Terms). I hereby accept and agree to this Agreement.

The details of my Nominated Bank Account are as follows:

Name of Bank: POSB
Account Name: Tang Yong Jin James
Account Number: 421-84246-9

I confirm that the above bank account details are true and correct.


Signature
Name: Tang Yong Jin James
Singapore NRIC No.: S7129339D
Date: 05/11/2020

Third Party Insurer Enquiry

Our Ref No: GR-20-142843

Date of Request: 18/11/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 18/11/2020
Enquiry By Jason Quak Leng Hui
TP Vehicle No. SJR538C
Accident Date 16/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR538C	China Taiping Insurance (Singapore) Pte. Ltd.	12/06/2020-03/06/2021	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-142843

Date of Request: 18/11/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 18/11/2020
Enquiry By: Jason Quak Leng Hui
TP Vehicle No: SJR538C
Accident Date: 16/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 4 December 2020 11:40 AM
To: ABUBAKAR_ABD@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJR 538C & SMS 9290R ALONG/AT PIE TOWARDS TUAS (AJUNIED FLYOVER) ON 16/11/2020

Our Ref: CC6/CTI20012745/rs3

ABUBAKAR BIN ABDUL RAHMAN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJR 538C & SMS 9290R ALONG/AT PIE TOWARDS TUAS (AJUNIED FLYOVER) ON 16/11/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMS 9290R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D204445/C02/SJR538C/TAYHP / FW: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 6/22/2021 12:25 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Sir/Mdm,

Please proceed to offer as per your proposal.

to offer repairer **"CITY AUTO PTE LTD"** at **\$495.00 (all-in)**.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, December 30, 2020 4:02 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204445/C02/SJR538C/TAYHP / FW: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJR 538C (CTI) AND SMS 9290R (TP) ON 16/11/2020

We refer to the above matter.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$495.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 642.00	\$ 321.00 (\$300.00 + 7% GST)

2. Loss of Rental (2 days x \$86.00)	\$ 172.00	\$ 172.00 (2 days x \$86.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 816.00	<u>\$ 495.00</u>

Surveyor recommended 1 days for repair + 1 PRS = 2days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 1 December 2020 4:18 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM20D204445/C02/SJR538C/TAYHP / FW: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT as requested by you.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, November 23, 2020 5:44 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204445/C02/SJR538C/TAYHP / FW: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 19 November 2020 5:42 PM

To: Su Li (LKK Auto); Admin A; Jaslin Kok (LKK Auto); Irene Tay

Cc: Claims Dept of CTI

Subject: O/R: SNM20D204445/C02/SJR538C/TAYHP / FW: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no. SNM20D204445/C02/SJR538C/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 19 November 2020 1:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP : LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA
report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)