Su Li (LKK Auto)

From: Su Li (LKK Auto)

Sent: Thursday, 19 November 2020 1:30 PM

To: Claims Dept of CTI

Cc: Admin A; Jaslin Kok (LKK Auto)

Subject: Direct Settlement - Accident Involving SJR 538C (OI : CTI - TBA) and SMS 9290R (TP :

LKK REF - CC6/CTI20012745/rs3) on 16/11/2020

Attachments: TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s CITY AUTO PTE LTD and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA

report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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