

Summer Lee (LKK Auto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Thursday, 19 November, 2020 11:04 AM
To: Nitha; sur@lkkauto.com; assignments@lkkauto.com
Cc: Claims Dept of CTI; Adeline Chng; keong@movva.com.sg; 'Suann'
Subject: RE: SNM20D204439/C02/SCZ9988T/CHNGPW / FW: TP CLAIMS - SLC7298D AGAINST SCZ9988T DOA 17/11/2020
Attachments: RPT.pdf; EST.pdf

WITHOUT PREJUDICE

Your Ref: Please advised
Our Ref: SNM20D204439/C02/SCZ9988T/CHNGPW

Dear Nitha,

We shall appointed Mr Taufikh (as the Single Joint Expert) to conduct the pre-repair survey of damaged vehicle for this accident case.

Dear LKK,

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nitha <nitha@movva.com.sg>
Sent: Thursday, November 19, 2020 11:05 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; keong@movva.com.sg; 'Suann' <suann@movva.com.sg>
Subject: RE: SNM20D204439/C02/SCZ9988T/CHNGPW / FW: TP CLAIMS - SLC7298D AGAINST SCZ9988T DOA 17/11/2020

Dear Lionel,

Kindly assign Mohd Taufikh (LKK)

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Lionel Chua [<mailto:lionel.chua@sg.cntaiping.com>]

Sent: Thursday, 19 November 2020 10:39 AM

To: Nitha; keong@mova.com.sg; Suann

Cc: Claims Dept of CTI; Adeline Chng

Subject: RE: SNM20D204439/C02/SCZ9988T/CHNGPW / FW: TP CLAIMS - SLC7298D AGAINST SCZ9988T DOA 17/11/2020

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D204439/C02/SCZ9988T/CHNGPW

Dear Sir/Madam,

ACCIDENT INVOLVING SCZ9988T AND SLC 7298D ALONG JALAN AHMAD IBRAHIM TO AYE ON 17.11.2020

We refer to your email of 19 November 2020 pertaining to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs, please submit to us in order for us to review and look into the matter accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 19, 2020 10:19 AM

To: Nitha <nitha@nova.com.sg>; keong@nova.com.sg; Suann <suann@nova.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204439/C02/SCZ9988T/CHNGPW / FW: TP CLAIMS - SLC7298D AGAINST SCZ9988T DOA 17/11/2020

Dear Lionel,

Please **conduct PRS** for **SLC7298D**.

Note: officer in charge – Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nitha <nitha@nova.com.sg>
Sent: Wednesday, 18 November 2020 5:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Keong' <keong@nova.com.sg>; 'Suann' <suann@nova.com.sg>
Subject: TP CLAIMS - SLC7298D AGAINST SCZ9988T DOA 17/11/2020

Dear All,

Kindly assign surveyor for survey SLC7298D on 19/11/2020 Thursday at Bukit Merah.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

