

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 26 November 2020 2:40 PM
To: Eric Woo
Cc: Admin A
Subject: RE: Our Ref: D20004737MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020

Dear Eric,

Noted with thanks.

We will submit report & close file at our end.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 26 November 2020 12:56 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D20004737MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020

Dear Mei Kwan,

Further to our email below.

Our insured's driver mentioned that there was no collision.

As such, we are unable to proceed with Express Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD Insurance Group**

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From: Eric Woo
Sent: Wednesday, November 25, 2020 4:34 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D20004737MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020


Without Prejudice

Dear Mei Kwan,

Attached copy of ID GIA report as per request.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
ICompany Regn. No. 195000106C | TEL: 6507 3848
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, November 25, 2020 12:03 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D20004737MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020

Dear Eric,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 19 November, 2020 2:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: D20004737MFSH EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020

Without Prejudice

Our Ref: D20004737MFSH

Dear Mei Kwan,

Please note that ID have not reported accident till date.

Therefore, we are unable to proceed with Express Settlement at the moment.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C | TEL: 6507 3848
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, November 18, 2020 5:18 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC90D (OI : FCI - TBA) and SHC5779T (TP : LKK REF - CC3/FCI20012725/Kra3) on 14/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5779T at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair

- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jaslin.

Note : TP has no video footage.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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