

Lonpac Insurance Bhd  
 300 Beach Road  
 #17- 04/07 The Concourse  
 Singapore 199555  
 Attention: Motor Claims

**“Without Prejudice”**

Your Ref :

Our Ref :

Date : 30 December 2020

Subject : **ACCIDENT INVOLVING VEHICLES SGT6667Z & YN3179D ON 17.11.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$ 12265.89
Car Rental	:	S\$ 642.00
GIA search fee	:	S\$ 2.00
Total	:	S\$ 12909.89

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill & GIA search slip
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors  
 Limited  
 1800-Call-BMW  
 (1800-2255-269)  
 www.pml.com.sg

303 Alexandra Road  
 Sime Darby  
 Performance Centre  
 Singapore 159941  
 Tel Sales 6319 0100  
 Tel Aftersales:  
 6319 0111  
 Fax 6474 7770

315 Alexandra Road  
 #01-01  
 Sime Darby  
 Business Centre  
 Singapore 159944  
 Tel Sales 6319 0511  
 Tel Aftersales  
 6319 0527  
 Fax 6479 6624

280  
 Kampong Arang Rd  
 East Coast Centre  
 Singapore 438180  
 Tel Aftersales  
 6319 0888  
 Fax 6344 1332

Registered office  
 305 Alexandra Road  
 #02-01  
 Vantage  
 Automotive Centre  
 Singapore 159942

Co. Reg. No:  
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@simedarby.com.sg.

Yours sincerely

20/12/20

Cresendo Lagman  
 Customer Service Manager, Body & Paint

Bernard Wan  
 Service Manager – Body & Paint

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SGT 66672 & YH 3179D ON 17/11/2020.

I, TAN AH YIONG owner of Vehicle Registration No. SGT 66672 hereby authorize **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorize **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorization on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by: <sup>x</sup>



Name: TAN AH YIONG (Date) 17/11/2020  
NRIC No.:

In the presence of:



**PERFORMANCE MOTORS LIMITED**  
303 Alexandra Road  
Sine Darby Performance Centre  
Singapore 159341  
TEL: 63190100 (Sales)  
63190111 (Aftersales)

Name: (Date)  
NRIC No.:

**Sketch Plan Pg. 3**

To: Whom it may concern,

I, Tan Ah Yiong S1317923I authorize Tan Ting Yang S8836428G to make an accident report for SGT6667Z



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Tan Ah Yiong S1317923I



# LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023918  
DATE : 01 APRIL 2021

## DISCHARGE VOUCHER

I/We, TAN AH YIONG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YN 3179D the sum of Singapore Dollar Twelve Thousand Nine Hundred and Nine and Eighty Nine Cents Only (\$12,909.89) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGT 6667Z on 17 November 2020 along BLK 3017 BEDOK NORTH ST 5.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ SENG HONG CO PTE LTD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PERFORMANCE MOTORS LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 5/4/2021

.....  
Signature of vehicle owner/Date

witness: Tan Ting Yans  
SF8364284  
  
5/4/2021

Tan Ah Yiong 5/4/2021

.....  
Name of vehicle owner /Date

303, Alexandra Road  
Sime Darby Performa  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )

## SERVICE TAX INVOICE

Repair Order No. : B1 1510872	Page No. : 1 of 2
Date IN : 30/11/2020	Invoice Number : 2326646 / WSB
Motor Claim Advisor: Foong Shiuh Jye	Invoice Date : 30/12/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Mr Tan Ah Yiong  
17 guan soon ave

Singapore 489594

## - INVOICE TO - 158

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

REGN. NO. SGT6667Z	CHASSIS NO. WBAJB32000G459840	REGN. DATE 31/03/2017	MODEL 540IA	MILEAGE 69098
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## - - - - L A B O U R 1 - - - -

	NETT
To replace front bumper including make good the front left side panel, align accident area and knock out dented area caused by the accident.	1,700.00
To respray front bumper and front left side panel.	1,730.00
To replace left LED AHL headlight and reprograming.	408.00
To remove old PDC assembly parts and reconnect to new bumper including conduct check for proper function.	150.00
To check electrical wiring system at the front section for proper function.	150.00
Sundries	150.00
To supply and install protection film on left headlight. (By owner).	150.00
To install front lip labour. (By owner).	100.00
To supply coating on front bumper and front left side fender. (By owner).	300.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT. DATE OF ACCIDENT :17.11.2020. 3RD PARTY CAR :YN3179D YOUR REF NO :CC4/LPC20012720/bs30. VEHICLE WAS SURVEYED BY RASUL FROM LKK CONSULTANT ON 25.11.2020@1345HRS. AUTHORISED BY JASPER CHUA FROM LKK CONSULTANT ON 23.11.2020 VIA EMAIL. PROPOSE CAR RENTAL = \$642.00 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION. GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **4,838.00**

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
FRT BUMPER PANEL PRIMED (M)	1	1,653.55	1,653.55
LH HEADLIGHT LED AHL HIGH (ICON LIG	1	4,879.55	4,879.55
LH FOG LAMP SUPPORT (M)	1	65.00	65.00
LH BUMPER GUIDE	1	16.95	16.95
EXPANDING RIVET D=8MM	4	1.10	4.40
HEX BOLT	4	1.50	6.00

**Performance Motors Limited**

A Sime Darby Motors Company  
Co., Reg. No. 197401559W GST Reg. No M2-00200



303, Alexandra Road  
Sime Darby Performa  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (Aft)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796602 ( )

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1510872</b>	Page No. : <b>2 of 2</b>
Date IN : <b>30/11/2020</b>	Invoice Number : <b>2326646 / WSB</b>
Motor Claim Advisor: <b>Foong Shiuh Jye</b>	Invoice Date : <b>30/12/2020</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Mahamod Bin Mohd Sanif</b>

Total Parts : **6,625.45**

Labour Charges : <b>4,138.00</b>	Total Labour & Parts Charges : <b>S\$ 11,463.45</b>
Parts Charges : <b>6,625.45</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>700.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 11,463.45</b>
	GST @ 7% : <b>S\$ 802.44</b>
	Invoice Total Amount Include GST : <b>S\$ 12,265.89</b>

Computer generated invoice. No signature is required. Amount Payable Include GST : **S\$ 12,265.89**

All amounts are in Singapore Dollars.  
Work was carried out subject to the Company's Terms and Conditions of Service.  
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.  
For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 29466

Page 1 of 1

MR TAN TING YANG

GUAN SOON AVENUE  
489594

SIME DARBY SERVICES PTE LTD

Hertz International Licensee  
305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
(65) 6447 3388 (65) 6345 7247  
reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W  
GST Reg. No. M2-0021986-4

INVOICE DATE : 07-DEC 2020

R.A. No. 61014456 / Liyana Binte Sutar

TITLE	: MR	KILOMETER OUT/IN	: 53710 / 54035
AUTHORIZED DRIVER	: TAN TING YANG	KILOMETER DRIVEN	: 325
NRIC/PASSPORT NO.	: S8836428G	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520I (A)	DATE & TIME OUT	: 30-NOV 2020 10:15
CAR REGISTRATION NO.	: SLW2067G / UNIT # : 0003090	DATE & TIME IN	: 05-DEC 2020 11:43
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 5 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
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INSURANCE CLAIMS PML CUSTOMER RATES 2019

5 DAY(S) @ \$120.00 / DAY 600.00 42.00 642.00

SUB-TOTAL 600.00 42.00 642.00

REMARKS: BMW OWNER: SGT6667Z  
PML MCA: SHIUH JYE

TOTAL (SGD) : 600.00 42.00 642.00

\* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXXX0326 -642.00

BALANCE DUE 0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SU VEHICLE BY A COMPANY REPRESENTATIVE.



VANTAGE  
AUTOMOTIVE LTD-FORD  
305 ALEXANDRA RD  
#B1-02  
SINGAPORE 159942

TID# 64103675  
MID# 000000090089801  
BATCH# 002359  
INVOICE# 002920  
STAN# 009378

SALE

4628 45\*\* \*\*\*\* 0326 M  
VISA-OFFUS EXP: \*\*/\*\*  
07/12/20 08:46:14  
APPR CODE 001203  
REF NUM 034216629772  
AMT:SGD 642.00

SIGN: \_\_\_\_\_

This is a system generated invoice hence no signature is required.

Printed  
Entered

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT



App Ver : 01.66x



**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Email: reservation.hertz@simedarby.com.sg

Co. Reg. No: 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

RENTAL AGREEMENT NUMBER : 61014456

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00003090 / SLW2067G  
 MAKE & MODEL : BMW 520i (A)  
 CAR GROUP GIVEN : K CHARGE: I  
 KILOMETER OUT : 53,710  
 PETROL LEVEL OUT : FULL  
 DATE & TIME OUT : 30/11/2020 10:15  
 DUE DATE & TIME IN : 05/12/2020 10:15  
 CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019  
 DAILY @ S\$ 120.00  
 EXTRA DAY @ S\$ 120.00  
 EXTRA HOUR @ S\$ 24.00

**TOTAL: S\$ 642.00**

**FOR RATES TO APPLY**

MINIMUM 24 HOURS.  
 CAR MUST BE RETURNED TO RENTING LOCATION  
 ON THE DUE DATE

**INSURANCE**

BY INITIALS, THE HIRER  
 INCLUSIVE LDW  
 NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

**REMARKS**

BMW OWNER: SGT6667Z  
 PML MCA: SHIUH JYE

**HI RESERVATION**

RES. ID# SD000008076  
 Liyana Binte Sutar

TACO#:  
 REF SRC: PHONE

Printed on 30-Nov-2020 10:11  
 Entered by: Liyana Binte Sutar

PAYMENT : VISA - XXXXXXXXXXXX0326

**HIRER'S DETAILS**

TITLE : MR  
 NAME : TAN TING YANG  
 ADDRESS : GUAN SOON AVENUE  
 489594

NRIC/PASSPORT NO. : S8836428G ISSUE: 28/11/2018

ISSUED BY : SINGAPORE  
 LICENSE : S8836428G EXPIRY: 30/12/2999

ISSUED BY : SINGAPORE  
 NATIONALITY : D.O.B.: 27/09/1988

FREQUENT FLYER NO.:  
 LOCAL CONTACT : 82826667

HOTEL :  
 COMPANY'S DETAILS  
 NAME :  
 ADDRESS :

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

x \_\_\_\_\_  
 Additional Driver

ADDITIONAL DRIVERS:



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-20-142542

Date of Request: 17/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited  
 303 Alexandra Road  
 Sime Darby Performance Centre  
 Singapore 159941

Dear Sir/Madam,

Enquiry Date 17/11/2020  
 Enquiry By Melanie Setiawati  
 TP Vehicle No. YN3179D  
 Accident Date 17/11/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN3179D	Lonpac Insurance Bhd	08/10/2020-07/10/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-142542

Date of Request: 17/11/2020

Your Ref No:

Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date 17/11/2020  
Enquiry By Melanie Setiawati  
TP Vehicle No. YN3179D  
Accident Date 17/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque

## Jasper Chua (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 1 April 2021 11:16 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020  
Our Ref: 20/20/20/VC00/023918 LKK REF : CC4/LPC20012720/R1bs3 [External General]

### Lonpac External - General

Dear Jasper

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Wednesday, 31 March 2021 5:11 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General] LKK REF : CC4/LPC20012720/R1bs3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP when reversing.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (W/GST)	\$ 15,295.49	\$ 12,265.89
Loss of Rental (5 days x \$120.00) (w/gst)	\$ 642.00	\$ 642.00
GIA Search	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 15,939.49</b>	<b>\$ 12,909.89</b>

**Breakdown of days is as follows:**

Recommended repair days	5
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For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, 27 November 2020 2:40 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General] LKK REF : CC4/LPC20012720/R1bs3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGT 6667Z at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 19 November 2020 10:35 AM

**To:** 'ONG LI LI'; assignments

**Cc:** 'MT\_Claim\_SG'; Admin A

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

Dear Li Li,

Received with thanks.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 19 November 2020 10:32 AM

**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

**Lonpac External - General**

HI Nivitha

Please see attached for our Insured's report.

Regards,

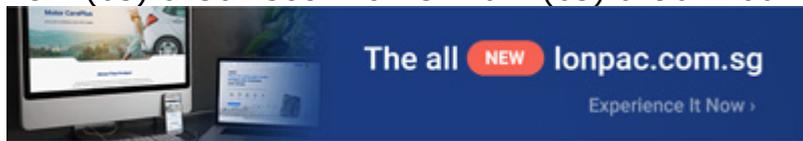
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, 18 November 2020 4:19 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 [External General]

Dear Sir/Mdm,