

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Friday, 27 November 2020 2:40 PM
To: 'ONG LI LI'; Jasper Chua (LKK Auto)
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General] LKK REF : CC4/LPC20012720/R1bs3
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGT 6667Z at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 19 November 2020 10:35 AM

To: 'ONG LI LI'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

Dear Li Li,

Received with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 19 November 2020 10:32 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

Lonpac External - General

HI Nivitha

Please see attached for our Insured's report.

Regards,

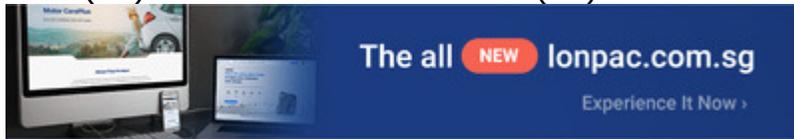
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 18 November 2020 4:19 PM

To: ONG LI LI <llong@lonpac.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 18 November 2020 3:58 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 [External General]

Lonpac External - General

Dear Summer/Nivitha

Fya -pls arrange TP survey.

Fyi, our Insured has not reported the accident yet.

Regards,

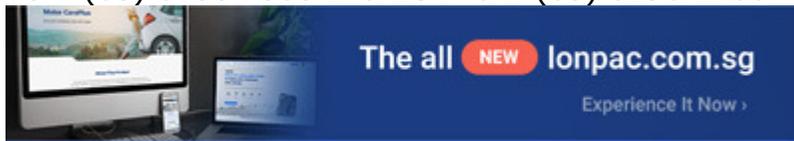
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 18 November 2020 1:12 PM

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

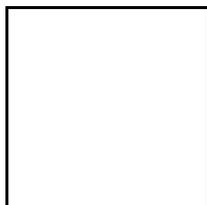
Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”



This email has been checked for viruses by AVG antivirus software.
www.avg.com