

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 31 March 2021 5:11 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A
Subject: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General] LKK REF : CC4/LPC20012720/R1bs3
Attachments: 4 LKK REINSPECTION PHOTOS.pdf; 3 LKK INSPECTION PHOTOS.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 1 LKK INSPECTION REPORT.pdf; TP LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP when reversing.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (W/GST)	\$ 15,295.49	\$ 12,265.89
Loss of Rental (5 days x \$120.00) (w/gst)	\$ 642.00	\$ 642.00
GIA Search	\$ 2.00	\$ 2.00
Proposed Total	\$ 15,939.49	\$ 12,909.89

Breakdown of days is as follows:

Recommended repair days	5
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 27 November 2020 2:40 PM

To: 'ONG LI LI' <llong@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General] LKK REF : CC4/LPC20012720/R1bs3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGT 6667Z at M/s PERFORMANCE MOTORS LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 19 November 2020 10:35 AM

To: 'ONG LI LI'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

Dear Li Li,

Received with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 19 November 2020 10:32 AM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

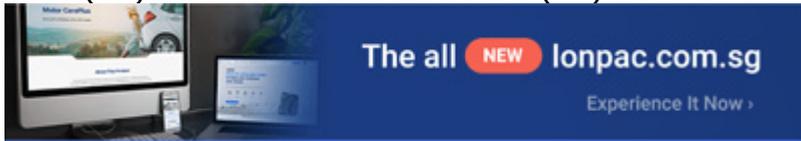
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 Our Ref: 20/20/20/VC00/023918 [External General]

Lonpac External - General

HI Nivitha

Please see attached for our Insured's report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Wednesday, 18 November 2020 4:19 PM
To: ONG LI LI <long@lonpac.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 18 November 2020 3:58 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020 [External General]

Lonpac External - General

Dear Summer/Nivitha

Fya -pls arrange TP survey.

Fyi, our Insured has not reported the accident yet.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Wednesday, 18 November 2020 1:12 PM
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SGT6667Z & YN3179D ON 17.11.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

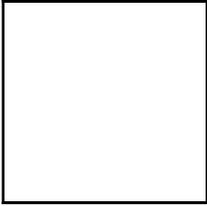
Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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