



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

India International Insurance Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SLC5109E & SLQ3992K
ALONG JUNCTION OF ORCHARD ROAD & HANDY ROAD ON 13/11/2020.

We understand that you are the insurer of vehicle SLQ3992K.

I/We wish to inform you that my/our vehicle SLC5109E have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair (S\$1,800.00 x 50%)	S\$ 963.00 (w/GST 7%)
2.	Loss of Use (S\$100.00 x 03 days x 50%)	S\$ 150.00
3.	LTA Search Fee/GIA Reports	S\$ 7.45
	TOTAL	S\$ 1,120.45

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



27/01/2021

LETTER OF AUTHORISATION

I/We, UNMESH VLLAS ("claimant") of 35 PAISY ROAD #05-03 S359455 (address), owner of SLC5109E (vehicle no.) hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop"), to act on behalf of me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SLC5109E that was damaged pursuant to the accident occurred on 13/11/2020 (date) along JUNCTION OF ORCHARD RD & HANDY RD (location) involving vehicle no/s SLQ 3992K ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of 12 (month) 2020 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2020D0002489
Claimant Ref: SLC5109E

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present of future that may manifest arising directly or indirectly from this accident. This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

We/I, Automotive Repair Centre Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,100.00 (Global Sum) (loss of use/rental), S\$ (search fee), vehicle no. SLC5109E that was damaged pursuant to the accident which occurred on 13/11/2020 (date) at Junction of Orchard Rd & Handy Rd (location) involving vehicle no. SLQ3992K (insured vehicle). This is pursuant to the inspection conducted on 28/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner UNMESH ULLAS ("the third party claimant") of vehicle no. SLC5109E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLC5109E (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,100.00 to Automotive Repair Centre Pte Ltd.


Dated this 03 day of 04 20 21

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: Shu Shun
NRIC: Sxxxx73114
Address: 38 Woodlands Ind. Park E1
#0x-13 S(754700)
Nationality: _____
Occupation: _____



WITNESS:

Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____





AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C

38 Woodlands Industrial Park E1

#05-18 Singapore 757700

Tel: 6468 8834 Fax: 6462 2278

Email: info@automotiverepaircentre.com.sg

Tax Invoice

Invoice No: 00002621

Date: 27/1/2021

Reference: SLC5109E

Terms:

Page: 1

Bill To:

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-05

IOB BUILDING

SINGAPORE 049711

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (\$1,800.00 - 50% LIABILITY, LUMP SUM)	\$900.00
Customer Signature & Co. Stamp		Sub-Total: \$900.00 GST @ 7%: \$63.00 Amount Due: \$963.00

This is an electronically generated invoice, no signature is required

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2020 / 15:10:38

Receipt Date/Time : 17 Nov 2020 / 15:10:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201117-002633

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLQ3992K As at 13 Nov 2020/19:30:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLQ3992K Enquiry Fee 20201117150930964809	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	552038XXXXXX2776	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Nov 2020 16:10	Clm Dtl Modified	Claimant's Name: -> UNMESH ULLAS.	[A] HOW MEI KWAN
2	18 Nov 2020 16:10	Clm Veh Model Changed	(202899) TOYOTA WISH 1.8 CVT (A).	[A] HOW MEI KWAN
3	18 Nov 2020 16:10	Clm Created	Reg No: SLC5109E. Acct Date: 2020/11/13. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Automotive Repair Centre Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Nov 2020 16:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Nov 2020 16:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/27	[A] HOW MEI KWAN
6	18 Nov 2020 16:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Nov 2020 16:11	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	18 Nov 2020 16:11	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
9	24 Nov 2020 17:28	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
10	24 Nov 2020 17:42	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100%. Based on 3rd party video, it is likely that OID had encroached into 3rd party lane while both parties turning left.	[A] CHEW HSIAO TONG
11	03 Dec 2020 18:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/27. Mandate Remarks: Try 50%. From the video it looks like 3P was also making a slightly wider turn.	[I] Sherini Pillai
12	03 Dec 2020 18:00	Adj Mandate Set	Maintained:Try 50%. From the video it looks like 3P was also making a slightly wider turn.	[I] Sherini Pillai
13	07 Jan 2021 20:07	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	28 Jan 2021 08:44	Video Downloaded	Downloaded Video - 3P	[A] OI SUN PIN
15	18 Feb 2021 12:13	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
16	18 Feb 2021 12:15	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
17	03 Mar 2021 09:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	03 Mar 2021 09:26	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	03 Mar 2021 09:26	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/18.	[A] JOANNE LEE KHANG MIN
20	03 Mar 2021 09:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	03 Mar 2021 10:34	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
22	05 Mar 2021 08:05	Adj Mandate Request	Cur Req:1120.45:PODS Liability: 50% *Quantum: [(a)CORw/GST: \$1,926.00 + (b)LOU(3days x \$100.00): \$300.00]@50%=\$1,113.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$1,120.45 *Vehicle Model: Toyota Wish (1798cc) *3 recommendation repair days *For you	[A] CHEW HSIAO TONG
23	05 Mar 2021 08:52	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	10 Mar 2021 10:19	Video Downloaded	Downloaded Video - 3P	[I] Sherini Pillai
25	10 Mar 2021 10:20	Adj Mandate Set	Approved:1120.45.	[I] Sherini Pillai

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2641280	19 Nov 2020 08:28:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLC5109E	SLQ3992K	11.00
2646071	24 Nov 2020 16:29:43	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLC5109E	Sherini Pillai	xx.xx
2674345	03 Mar 2021 09:26:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLC5109E	SLQ3992K	11.00