

Glockewerke

25 Kaki Bukit Road 4 #06-53/54 S417800

Hotline: +65 8112 6485

Email: glockewerke@outlook.com

LETTER OF DEMAND

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Date: 30.11.2020
Vehicle No.: SLW6968E
Model: BMW 420i

Inclusive of supplying parts, spray painting and labour charges.	\$6,050.00
Loss of use (16.11.2020 - 24.11.2020) (Including Saturday/Sunday)	\$1,080.00
Grand-Total:	\$7,130.00

Provided always that the above my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



LETTER OF AUTHORIZATION

To

(Workshop) : GLOCKEWERKE

From

Name (Owner / Company) : ERIC YIP CHOON HOY

Address : BLOCK 6 FLORA ROAD #07-02
SINGAPORE 509727

NRIC No : 5133250561

ACCIDENT INVOLVING SLW6968E AND X09748L ON 14-11-2020

AT / ALONG SHUNFU ROAD TOWARDS SIN MING PLAZA

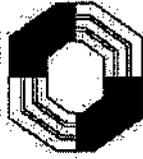
I / We, ERIC YIP CHOON HOY, am/are the registered owner of the motor car no. SLW6968E hereby do authorize you to commence repair to my above mentioned vehicle.

I confirm that you are hereby authorized to handle the repair of the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I / We may have, against the other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.

You are hereby authorized to execute and/or sign my documents/discharge vouchers/agreements regarding my/our claim/case for my convenience. You are also hereby authorized to receive on my/our behalf any monies/claims, in correspondences/connection with this said claim.

I confirm that in the event of an unsuccessful claim, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay for all repair costs and any incidental expenses (including legal fees) incurred by you, or to lodge an own damage claim (only for comprehensive cover) to cover the expenses incurred.

Owner's Signature: 



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023915
DATE : 21 OCT 2021



DISCHARGE VOUCHER

I/We, **ERIC YIP CHOON CHOY** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **XD 9748L** the sum of Singapore Dollar **SIX THOUSAND NINE HUNDRED AND FIFTY ONLY (\$6,950.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **XD 9748L** and **SLW 6968E** on **14/11/2020** along **SHUNFU RD.**

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BEN'S EXPRESS ENGINEERING PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **GLOCKEWERKE.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

Eric Yip Choon Choy
.....
Name of vehicle owner /Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

Payoso (F)

Glockewerke

25 Kaki Bukit Road 4 #06-53/54 S417800

Hotline: +65 8112 6485

Email: glockewerke@outlook.com

INVOICE

ERIC YIP CHOON CHOY
BLK 6 FLORA ROAD
#07-02 SINGAPORE 509727

Date: 30.11.2020
Vehicle No.: SLW6968E
Model: BMW 420I

PARTS AND LABOUR ASSESSMENT

DESCRIPTION OF PARTS	QTY	UNIT PRICE	TOTAL PRICE
REAR RIGHT SIDE PANEL (FENDER)	1	\$1,643.30	\$1,643.30
REAR RIGHT FENDER LINING	1	\$253.00	\$253.00
REAR RIGHT DOOR	1	\$1,273.85	\$1,273.85
REAR RIGHT DOOR ACTUATOR (LOCK)	1	\$418.00	\$418.00
REAR RIGHT RIM	1	\$800.00	\$800.00
REAR RIGHT WHEEL BEARING	1	\$154.00	\$154.00
REAR RIGHT KNUCKLE	1	\$363.00	\$363.00
FRONT LEFT FENDER	1	\$780.00	\$780.00

Sub-Total before discount: \$5,685.15

10% discount: \$568.52

Sub-Total after discount: \$5,116.64

DESCRIPTION OF PARTS	QTY	UNIT PRICE	TOTAL PRICE
FRONT BUMPER CLIP(S)	1	\$30.00	\$30.00
REAR RIGHT TYRE (275/30 R19)	1	\$245.00	\$245.00

Sub-Total before discount: \$275.00

0% discount: \$0.00

Sub-Total 2: \$275.00

LABOUR

Diagnose, replace and repair to rectify electrical system for proper function : \$80.00
To perform wheel alignment : \$60.00
To provide workmanship labour to remove damage parts for assessment and to new bodyparts, repair, re-construct and re-adjust structure, body alignments and damaged consistent from the accident. : \$1,000.00
To re-spray painting for change bodyparts, repair portion and where consistent from the accident : \$1,000.00

Labour Sub-Total: \$2,140.00

Parts and Labour Total: \$7,531.64

20% Lump Sum: \$6,025.31

Lump Sum Limit: \$6,050.00

Provided always that the discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident



Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 19 October 2021 8:12 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC00/023915 // ACCIDENT INVOLVING XD 9748L AND SLW 6968E ON 14/11/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Kindly proceed as proposed.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 18 October 2021 1:57 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] Your Ref: 20/20/20/VC00/023915 // ACCIDENT INVOLVING XD 9748L AND SLW 6968E ON 14/11/2020

Your Ref: 20/20/20/VC00/023915

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING XD 9748L AND SLW 6968E ON 14/11/2020

We have highlighted to your good office on 19/11/20 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **GLOCKEWERKE** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 19,286.90	\$ 6,050.00
2. Loss of Use (9days x \$120)	\$ 1,080.00	\$ 900.00 (9days x \$100)
Total	\$ 20,366.90	<u>\$ 6,950.00</u>

**8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.