

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 19 November, 2020 5:14 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Jasper Chua (LKK Auto); Admin A
Subject: RE: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA *** LKK REF: CC4/LPC20012713/ba3 [External Confidential]
Attachments: TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf
Categories: HMK

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 18 November, 2020 3:50 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA *** LKK REF: CC4/LPC20012713/ba3 [External Confidential]

Lonpac External - Confidential

Our Ref : 20/20/20/VC00/023915

Dear Mei Kwan,

Attached copy of insured's report for your attention.

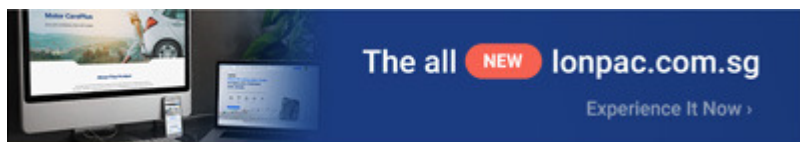
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 18 November 2020 3:41 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA [External General] *** LKK REF: CC4/LPC20012713/ba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 18 November, 2020 10:09 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 18 November, 2020 8:31 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA [External General]

Lonpac External - General

Our Ref: 20/20/20/VC00/023915

Dear Nivitha,

Kindly proceed as requested.

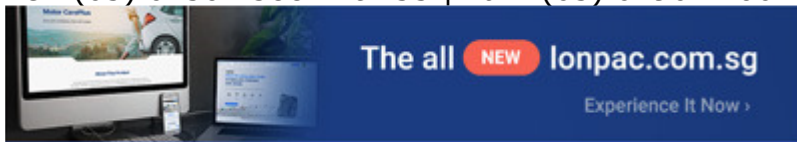
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Glockewerke Auto [<mailto:glockewerke@outlook.com>]

Sent: Tuesday, 17 November 2020 6:25 pm

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA [External General]

Xing Guo Qiang

Thank you & warmest regards,

Annabelle Lim

Tel: +65 8112 6485

Email: Glockewerke@outlook.com

GLOCKEWERKE

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, November 17, 2020 6:23 PM

To: Glockewerke Auto <glockewerke@outlook.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm. Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

Please email to mt_claim@lonpac.com for all matters relating to motor claims.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

1	Robin Poon
2	Nicholas Tey
3	Jackson Quek
4	Joshua Ong
5	Adrian Ling Wai Ping
6	Kenneth Kong Seng Cheong
7	Marcus Chua Kang Seng
8	Xing Guo Qiang
9	Mohamad Taufikh Bin Hamid
10	Mohammed Rasul Bin Mohd Yunus

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

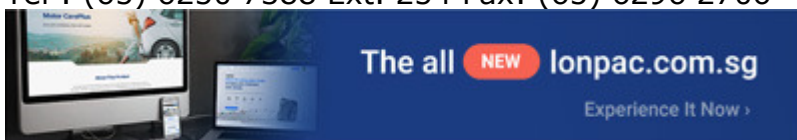
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Glockewerke Auto [<mailto:glockewerke@outlook.com>]

Sent: Tuesday, 17 November 2020 4:16 PM

To: ONG LI LI <long@lonpac.com>

Subject: Accident involving SLW6968E and XD9748L along shunfu road on 14/11/2020 at 4.20pm.

LONPAC: XD9748L

PRE-REPAIR INSPECTION NOTICE

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Dear Sirs,

**CLAIM BY ERIC YIP CHOON CHOY, NRIC NO. S1332505G.
THE OWNER OF SLW6968E AGAINST OWNER/DRIVER OF XD9748L**

We act for ERIC YIP CHOON CHOY the owner and driver of SLW6968E that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Glockewerke

25, Kaki Bukit Road 4, #07-24

Singapore 417800

Tel: +65 81126485

Email: glockewerke@outlook.com

Attn: Annabelle Lim

In the circumstances, **kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.**

As provided by the NIMA Protocol, take notice that **our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.**

Yours faithfully,

Annabelle Lim

GLOCKEWERKE

25 KAKI BUKIT ROAD 4, #07-24

KAKI BUKIT SYNERGY

Singapore 417800

Tel: +65 8112 6485



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