
From: Denise Tay (LKKAuto)
Sent: Thursday, 19 November 2020 12:15 pm
To: Admin-D (LKKAuto); 'Claims'; Admin A; SUR; CS A Team
Subject: RE: OD CLAIM FOR SMT 9160 C ON 13/11/2020

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle** SMT 9160C **(Excess \$600)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: ~~6256-3561~~ | email: denisetay@lkkauto.com | fax: ~~6256-4315~~

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, November 16, 2020 2:54:56 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SMT 9160 C ON 13/11/2020

Dear Nadia,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: ~~6741-8434~~ | email: assignments@lkkauto.com | fax: ~~6256-4315~~

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 16 November, 2020 2:52 PM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR'

<sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMT 9160 C ON 13/11/2020

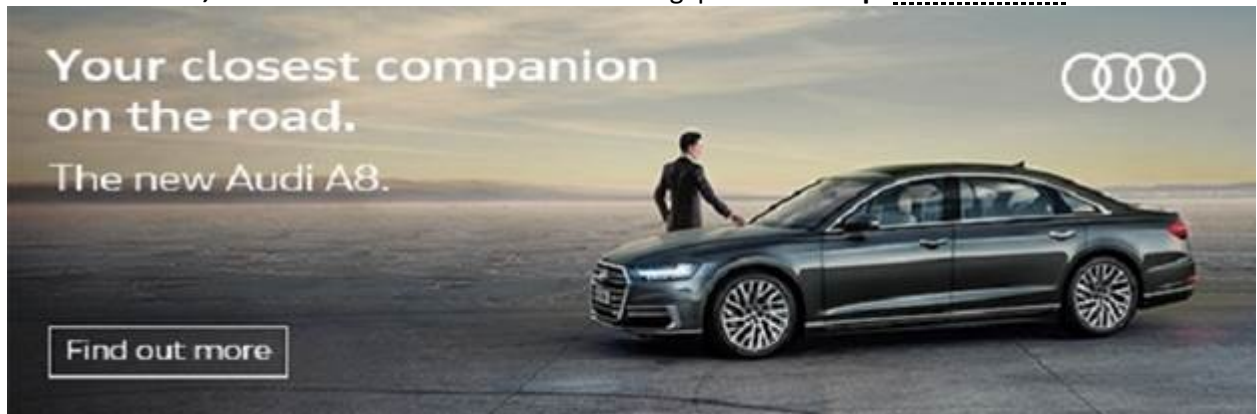
Hi Summer,

Yes owner waiting.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 16 November, 2020 2:17 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SMT 9160 C ON 13/11/2020

Dear Nadia,

Noted with thanks.

By the way owner waiting?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315.
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 16 November, 2020 2:14 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMT 9160 C ON 13/11/2020

Dear all,

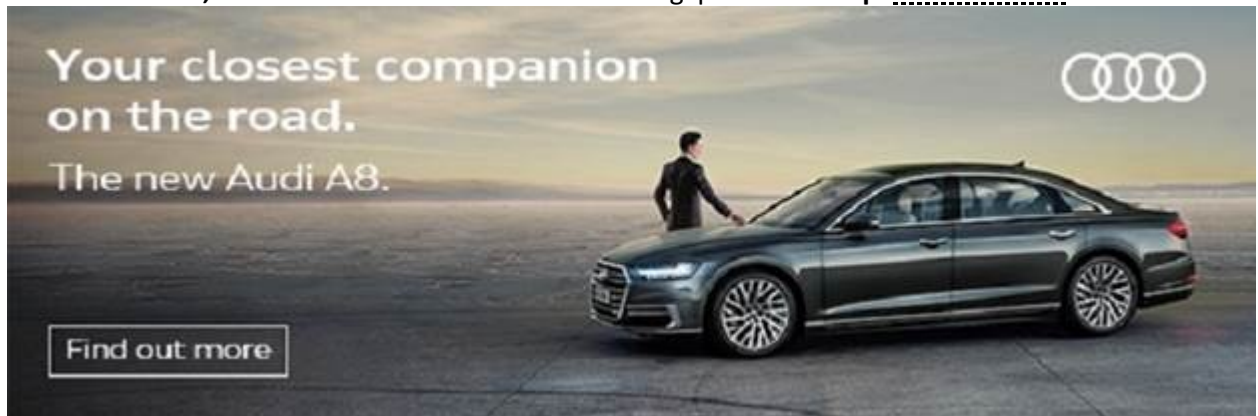
Kindly register OD claims for this vehicle. Attached is GIA report for your reference.
We will forward you the estimate once is available.

Please assist to arrange survey on 18/11/2020 @ 10:30AM.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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