# **Nivitha (LKK Auto)**

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 18 November 2020 12:38 PM
To: HKL Lim Team Motorsport; SUR; assignments

Cc: Claims Dept of CTI

**Subject:** RE: SNM20D204305/C02/SLV970S/LEWLC / FW: FBQ1533J / SLV970S ON

7/11/2020 Arrange surveyor

**Attachments:** FBQ1533J 10.jpg; FBQ1533J\_0008.jpg; FBQ1533J\_0009.jpg; FBQ1533J\_0007.jpg;

FBQ1533J\_0006.jpg; FBQ1533J\_0004.jpg; FBQ1533J\_0003.jpg; FBQ1533J\_0005.jpg;

FBQ1533J\_0002.jpg; FBQ1533J\_0001.jpg

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

## Jenny Lew

Executive

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: HKL Lim Team Motorsport <hkllimteam@gmail.com>

**Sent:** Wednesday, November 18, 2020 12:35 PM **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204305/C02/SLV970S/LEWLC / FW: FBQ1533J / SLV970S ON 7/11/2020 Arrange surveyor

HI Jenny

Mohd Taufikh (LKK)

#### **Thanks**

On Wed, Nov 18, 2020 at 12:23 PM Jenny Lew < jenny.lew@sg.cntaiping.com> wrote:

From: Jenny Lew

Sent: Wednesday, November 18, 2020 12:21 PM

To: hklimteam@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204305/C02/SLV970S/LEWLC / FW: FBQ1533J / SLV970S ON 7/11/2020 Arrange surveyor

# Without Prejudice

Our reference: SNM20D204305/C02/ SLV970S/lewlc

Your reference: FBQ1533J

Dear Sirs / Madam,

## **ACCIDENT INVOLVING SLV970S & FBQ1533J on 07/11/2020**

We refer to your email of 17/11/2020

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle prerepair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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| Jenny Lew Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd.  |
|--|
| 3 Anson Road #15-00 Springleaf Tower Singapore 079909<br>DID: (65) 6389 6116   F: (65) 6225 5879   |
| W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG   |
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| From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Wednesday, November 18, 2020 10:52 AM   |
| To: <a href="hklimteam@gmail.com">hklimteam@gmail.com</a> ; Jenny Lew <a href="mail.com">jenny.lew@sg.cntaiping.com</a><br>Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com></claimsdept@sg.cntaiping.com>  |
| Subject: O/R: SNM20D204305/C02/SLV970S/LEWLC / FW: FBQ1533J / SLV970S ON 7/11/2020 Arrange surveyor  |
| Dear Jenny,  |
| Please conduct PRS for FBQ1533J.   |
| Note: officer in charge – Jenny Lew 63896172.  |
| *** Kindly quote our reference number when replying.   |
| NOTICE:  |
| In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.   |
| Thank you  |
| Chong Boon Sen   |
| Claims Department  |

Regards,

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. From: HKL Lim Team Motorsport < hkllimteam@gmail.com > Sent: Tuesday, 17 November 2020 2:57 PM To: Claims Dept of CTI <claimsdept@sg.cntaiping.com> Subject: FBQ1533J / SLV970S ON 7/11/2020 Arrange surveyor To whom it concerns Please find an attachment to arrange a surveyor. Thank You. Best Regards

# James Lim (Keong)

Tel:+65 9242 3895



BLK 1008 #01-24 Bukit Merah Lane 3, Singapore 159722 Tel:+65 6275-6656, 6275-6566 Fax: 6272-9291

Thank You.

# Best Regards

# James Lim ( Keong ) Tel:+65 9242 3895



BLK 1008 #01-24 Bukit Merah Lane 3, Singapore 159722 <u>Tel:+65</u> 6275-6656, 6275-6566 Fax: 6272-9291