

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 23 March 2022 3:41 PM  
**To:** Goh, Jeremy  
**Cc:** Admin A  
**Subject:** RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3  
**Attachments:** AIG\_LKKInvoice1 \_AC2201653.pdf

Hi Jeremy,

Attached is a copy of Merimen Fee invoice for your necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 21 March 2022 8:29 AM  
**To:** 'Goh, Jeremy' <Jeremy.Goh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3

Hi Jeremy,

We refer to the above matter.

Please be informed that third party repairer did not arrange for survey till date.

In view of this, we will proceed to close file at our end and submit bill for Merimen fee soon.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, 22 February 2022 8:55 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk  
ref : CC4/AIG20012705/rs3

Hi Jaslin,

Any updates on this case?

Otherwise please proceed to close off the case.

Let me know within 14 days any updates.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Goh, Jeremy

**Sent:** Wednesday, January 19, 2022 11:20 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk  
ref : CC4/AIG20012705/rs3

Hi Jaslin,

Any updates to the case?

If no response, please proceed to close off the file.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, December 14, 2021 9:22 AM  
**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] Re: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC4/AIG20012705/rs3

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, December 14, 2021 9:21 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X

Dear LKK team,

I make reference to the case above.

Can I get an update on the case.

If there is no respond from the TPWS, please proceed to close off the file.

Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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