

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 March 2022 8:29 AM
To: 'Goh, Jeremy'
Cc: Admin A
Subject: RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3

Hi Jeremy,

We refer to the above matter.

Please be informed that third party repairer did not arrange for survey till date.

In view of this, we will proceed to close file at our end and submit bill for Merimen fee soon.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 22 February 2022 8:55 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3

Hi Jaslin,

Any updates on this case?

Otherwise please proceed to close off the case.

Let me know within 14 days any updates.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy
Sent: Wednesday, January 19, 2022 11:20 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk
ref : CC4/AIG20012705/rs3

Hi Jaslin,

Any updates to the case?

If no response, please proceed to close off the file.

Thanks and Regards
Jeremy Goh
Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, December 14, 2021 9:22 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Re: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X lkk ref : CC4/AIG20012705/rs3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

FYNA, CC4/AIG20012705/rs3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Tuesday, December 14, 2021 9:21 AM

To: Admin A <admin-a@lkkauto.com>

Subject: <file review> AIG Ref: #2857779431SG003#027# || Accident between SJD 6478 B and XD 3536 X

Dear LKK team,

I make reference to the case above.

Can I get an update on the case.

If there is no respond from the TPWS, please proceed to close off the file.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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