

## Nivitha (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 18 November 2020 12:33 PM  
**To:** William Wang Kiat Seng; Patrick Tia Jee Kiang; Brenda Ng Lay Hong; Rohani Binte Mustafa; Andrew Cornelius Goh Cheng Chuan; Ngo Toh Wee; Denis Teo Chin Chye; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM20D204426/C02/YQ2308P/LEWLC / FW: GBG4757M CLAIMING AGAINST YQ2308P DOA12112020 CHECK LIABILITY  
**Attachments:** GBG4757M DOA12112020 ESTIMATE.pdf; GBG4757M DOA12112020 SAS.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Insured yet to lodge the accident report.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>  
**Sent:** Wednesday, November 18, 2020 12:24 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Andrew Cornelius Goh Cheng Chuan <AndrewCorneliusGoh@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM20D204426/C02/YQ2308P/LEWLC / FW: GBG4757M CLAIMING AGAINST YQ2308P DOA12112020 CHECK LIABILITY

Dear Sir/Madam,

Kindly arrange Kenneth Kong (LKK) to survey the vehicle.

Thank you.

Best Regards,

**William Wang**

Motor Vehicle Assessor(Accident Repair)

**T:** 6383 8115 | **M:** 9651 5871

**W:** [www.SPARKcarcare.com](http://www.SPARKcarcare.com)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, November 18, 2020 12:03 PM

**To:** William Wang Kiat Seng <[WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com)>; Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Denis Teo Chin Chye <[denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204426/C02/YQ2308P/LEWLC / FW: GBG4757M CLAIMING AGAINST YQ2308P DOA12112020 CHECK LIABILITY

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**Without Prejudice**

**Our reference:** **SNM20D204426/C02/ YQ2308P/lewlc**

**Your reference:** **GBG4757M**

Dear Sirs / Madam,

**ACCIDENT INVOLVING YQ2308P & GBG4757M on 12/11/2020**

We refer to your email of 17/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, November 18, 2020 11:03 AM

**To:** [WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com); [PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com); [BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com); [RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com); [AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com); [Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com); [denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204426/C02/YQ2308P/LEWLC / FW: GBG4757M CLAIMING AGAINST YQ2308P DOA12112020 CHECK LIABILITY

Dear Jenny,

Please conduct PRS for **GBG4757M. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** William Wang Kiat Seng <[WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com)>

**Sent:** Tuesday, 17 November 2020 3:01 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>; Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Denis Teo Chin Chye <[denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com)>

**Subject:** GBG4757M CLAIMING AGAINST YQ2308P DOA12112020 CHECK LIABILITY

Dear Sir / Madam,

Please advise the liability of this accident.

Your insured vehicle number YQ2308P.

Your early reply would be appreciated.

Thank you

Best Regards,

**William Wang**

Motor Vehicle Assessor(Accident Repair)

**T:** 6383 8115 | **M:** 9651 5871

**W:** [www.SPARKcarcare.com](http://www.SPARKcarcare.com)

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