

Su Li (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 9 December 2020 2:33 PM
To: Su Li (LKK Auto)
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving SKG 7263U (OI : CTI - SNM20D204433/C02) and SH 9787L (TP : LKK REF - CC6/CTI20012696/rs3) on 17/11/2020
Attachments: SAS - SKG7263U.pdf

[Strictly Confidential]

Hi Su Li

Please refer to attached SAS.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 23 November 2020 2:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKG 7263U (OI : CTI - TBA) and SH 9787L (TP : LKK REF - CC6/CTI20012696/rs3) on 17/11/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SH 9787L at M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)