

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 18 November 2020 12:37 PM  
**To:** Admin-D (LKKAUTO); 'ONG LI LI'; assignments  
**Cc:** 'MT\_Claim\_SG'; SUR  
**Subject:** RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]  
**Attachments:** MARK EST.pdf; PRELI ADVISED.pdf

Dear Li Li,

Enclosed preliminary revised of vehicle SMG 8289R  
Date of survey: 18/11/20  
Number of days (estimated) : 5 days

**Vehicle repair on part by part as there is no 2<sup>nd</sup> parts available.**

**We have Not authorise repair.**

**Kindly let us have your approval and advised policy excess.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 18 November 2020 10:36 AM  
**To:** 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Dear Li Li,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 18 November 2020 10:23 AM

**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

**Subject:** RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

## Lonpac External - General

Dear Sandra

We are ok with it.

Dear LKK

fya

Regards,

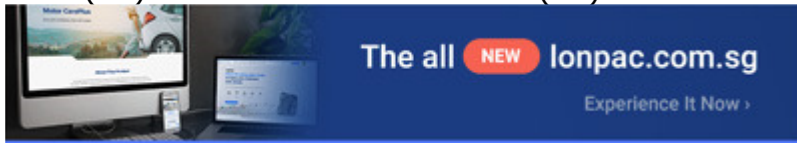
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

**From:** service [<mailto:service@kkimhin.com.sg>]

**Sent:** Wednesday, 18 November 2020 9:23 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)

**Subject:** re: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in

Dear Officer

Good day to you.

We are in the midst of typing the estimate for SMG 8289 R for Own Damage Claim (Lonpac) which will be ready shortly.

Vehicle is in the workshop.

Please arrange for survey. Thank you.

Is it possible to arrange for LKK Kenneth as he will be coming to survey another vehicle?

Best Regards

Sandra

6452 7018

9622 2116



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)