

Veron Chen (LKKAUTO)

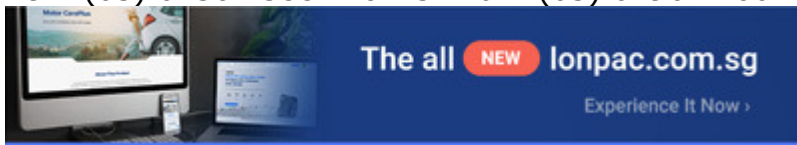
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 23 November 2020 10:15 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments
Cc: MT_Claim_SG; SUR
Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Lonpac External - General

Hi Veron

No excess.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 23 November 2020 9:56 AM
To: ONG LI LI <llong@lonpac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Dear Li Li,

Any excess apply?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Monday, 23 November 2020 9:47 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Lonpac External - General

Dear Veron

Please proceed to authorise OD repairs if the damages are consistent & within repair limit.

Regards,

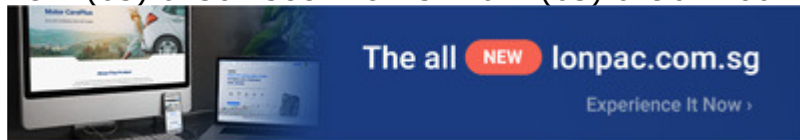
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 18 November 2020 12:37 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; ONG LI LI <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Dear Li Li,

Enclosed preliminary revised of vehicle SMG 8289R

Date of survey: 18/11/20

Number of days (estimated) : 5 days

Vehicle repair on part by part as there is no 2nd parts available.

We have Not authorise repair.

Kindly let us have your approval and advised policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 18 November 2020 10:36 AM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Dear Li Li,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 18 November 2020 10:23 AM

To: service@kkimhin.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Sandra (Gmail) <sandrakhong@gmail.com>

Subject: RE: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in Our Ref: 20/20/20/VP05/023904 [External General]

Lonpac External - General

Dear Sandra

We are ok with it.

Dear LKK

fya

Regards,

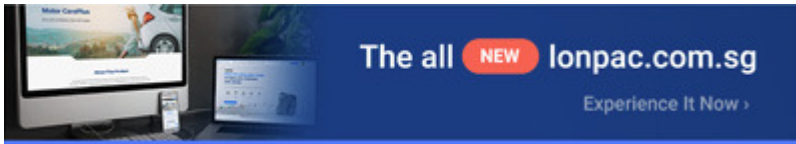
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: service [<mailto:service@kkinhin.com.sg>]
Sent: Wednesday, 18 November 2020 9:23 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Sandra (Gmail) <sandrakhong@gmail.com>; service@kkinhin.com.sg
Subject: re: Fwd: OD Lonpac (SMG 8289 R) (DOA: 13 Nov 2020) - veh in

Dear Officer

Good day to you.

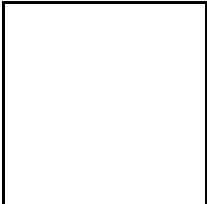
We are in the midst of typing the estimate for SMG 8289 R for Own Damage Claim (Lonpac) which will be ready shortly.

Vehicle is in the workshop.

Please arrange for survey. Thank you.

Is it possible to arrange for LKK Kenneth as he will be coming to survey another vehicle?

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd



This email has been checked for viruses by AVG antivirus software.
www.avg.com