

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SJL653J

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0888/2020/NH Our Ref

26-Jun-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SME 177 T - Audi A5 SPORTBACK 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SME 177 T**, claimant,
Ms. Malathi D/O Muthu Veran, please find the related document per attached.

1. A copy of the Original invoice no. 85016379 – S\$ 5,008.54.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 500.00 (S\$ 100.00 x 5 Working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SME 177 T

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, MALATHI D/O MUTHU VERAN (the third party claimant) of 410 BEDOK NORTH AVE 3 #07-76, SINGAPORE 460410 (address), owner of SME177T (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SME177T that was damaged pursuant to the accident which occurred on 18/11/2020 (date) along BEDOK NORTH ROAD (location) involving vehicle no/s SJL653J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of June (month) 2021 (year)

MALATHI

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK** **AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,008.54** (Repair Cost), **S\$ 500.00** (Loss of rental/use), **S\$7.45** (Disbursement), for vehicle no. SME177T that was damaged pursuant to the accident which occurred on 18/11/2020 (date) along BEDOK NORTH ROAD (location) involving vehicle no/s SJL653J. This is pursuant to the inspection conducted on 20/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MALATHI D/O MUTHU VERAN ("the third party claimant") of vehicle no. SME177T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME177T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of JULY (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016379 Date : 14/06/2021 Order : SME0177T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SME0177T (V 39440)	Regn Date: 14/09/2018	Mileage: 30086	WIP No.: 58076
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF53JA134014	Engine: CVK 068599	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6821105B	FENDER	1.00	1048.00	838.40
X	AN 0161857	POP-RIVET	5.00	3.20	12.80
X	A8W6853823B 9B9	STONEGUARD	1.00	49.90	39.92
X	A8W6853601A PUZ	TRIM	1.00	157.00	125.60
X	A8W0601025BH	(A) (SK) WHEEL 27/11/2	1.00	1012.00	809.60
X	AN 0161857	POP-RIVET	1.00	3.20	2.56

Parts 1,828.88
Labour 0.00
Sublet 2,852.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,680.88

7% GST 327.66

Grand Total 5,008.54



Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Nov 2020 / 10:34:14

Receipt Date/Time : 18 Nov 2020 / 10:34:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201118-000919

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJL653J				
As at 18 Nov 2020/08:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SJL653J			
	Enquiry Fee	7.00	0.49	7.49
	20201118103305257906			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
418238XXXXXX8891		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 20 November 2020 5:22 PM
To: DAPH0608@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SME 177T AND SJL 653J ON 18/11/2020

Our Ref: CC3/AIG20012689/bs3

20 NOVEMBER 2020

TEO WAI WAH DAPHNE

Dear Sir/Madam,

ACCIDENT INVOLVING SME 177T AND SJL 653J ON 18/11/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SME177T (6326201782SG)
[SJL653J]**

TP
MALATHI D/O MUTHU VERAN
Nov 18 2020 8:00AM
[TEO WAI WAH DAPHNE]
Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/07/2021 09:55 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5515.99) - SME177T - Claim Handler: Syed-Yusoff, Saliha

Approved:5515.99:please proceed with settlement @ \$5,515.99 [COR-\$5,008.54 LOU-\$500 LTA-\$7.45] ** subject to final repair bill & ATA.