## 哈汽車貿易服務

## HUP MOTOR TRADING & SERVICE Email: hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmctor.com.sg Reg. No. 378091/00W

Our Ref: TP 3010/11/20

Your Ref:

Date: 24th NOV 2020



The Claim's Manager
Motor Claims Dept.
AIG ASIA PACIFIC INSURANCE PTE. LTD.
78, Shenton Way, #07-16,
Chartis Bldg. Singapore 079120

Dear Sirs.

RE: ACCIDENT ON 17/11/20 ALONG TAMPINES STREET 72 TWDS TAMPINES ST. 71 INVOLVING: SLD 6376 M & YOUR INSURED: SLT 895 L

We act for Ms Teo Mui., NRIC No: S1760479/B
Who is the registered owner of Veh. No: SLD 6376 M Which was involved in the above accident with Veh. No: SLT 895 L Which we understand is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am, therefore, seeking compensation from you for my financial losses as itemised below: -

Cost of repair
Car rental for 6 days ( 1 day X \$ 100.00 )

LTA Search Fee & GIA-RMC Search Fee
Survey Fee

\$ 6,200.00
600.00
0.00

\$ 6,802.00

We have enclosed copies of relevant documents to support my client's claim, There was no receipt enclosed, as my client's did not pay us any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully.

**HUP MOTOR TRADING & SERVICE** 

Mr David Ang B. Y.

Encl: Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation Letter, GIA Report, Survey Report & Ins. Cert. Car Rental Receipt.

Remark : Kindly acknowledge receipt.

Note: Car Rental Total (6) days, Due to 22/11/2020 was Sunday, Not working day,

TO: AIG ASIA PACIFIC INSURANCE PTE. LTD.

## AUTHORIZATION TO ACT

I, <u>TEO MUI (S1760179B)</u> ("the third party
claimant")
of 31, Pasir Ris Drive 3, #02-04, S (519491) (address),
owner of SLD 6376 M (vehicle no.) hereby authorize
Hup Motor Trading & Service,
("The workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
Vehicle No. SLD 6376 M that was damaged pursuant to the
accident which occurred on 17/11/2020 (date) along Tampines
Street 72 Twds Tampines Street 71 (location)
involving Vehicle No/s SLT 895 L
("The accident").
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.
I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.
Dated this 23rd day of November (month) 20 20 (year)
HUP MOTOR TRADING & SERVICE
MS TEO HUI (S1760179B) Signed by "the third party claimant"  Signed by "the workshop"

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>HUP MOTOR TRADING & SERVICE</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$6,200.00</u> (Repair Cost), <u>S\$600.00</u> (Loss of <u>Use/Rental</u>), <u>S\$ 2.00</u> (Disbursement) for vehicle no. <u>SLD 6376M</u> that was damaged pursuant to the accident which occurred on <u>17/11/2020</u> (date) along <u>TAMPINES ST 72 BLK 742A</u> (location) involving vehicle no/s <u>SLT 895L</u>. This is pursuant to the inspection conducted on <u>18/11/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TEO HUI** ("the third party claimant") of vehicle no. **SLD 6376M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SLD 6376M</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of 12	(month) 20_20 (year)
(LKK)	HUP MOTOR TRADING & SERVICE
Signed by appointed surveyor	Signed by "the workshop" (with shop)

## 哈汽車貿易服務

### **HUP MOTOR TRADING & SERVICE**

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref:	TP	3010/11/20	Your Ref:		Date:	24th NOV	2020	
Our Ner			Tour Her.	**	Date			

MS TEO HUI
31, PASIR RIS DRIVE 3,
#02-04, SINGAPORE 519491

INVOICE For Cost of repair to TOYOTA COROLLA ALTIS 1.6 (A) Saloon - SLD 6376 M

To supply front bumper, side retainer, clips, o/s head lamp assy, front o/s fender, inner shield, clips, enblems, front o/s door, hinge, frame sticker, weatherstrip, trim board clips, glass channel, regulator, checker, front o/s shock absorber shaft, lower arm, knuckle arm, bearing, sport rim & necessary parts, including ABS sensor.

To check & adjust 4 wheel alignment, balancing, including wiring check up & adjust head light alignment, including Diagnose & reset.

To remove & refix front o/s door inner trim board, glass, regulator, channel, weatherstrip, inner lock, hinge, moulding, front o/s shock absorber, lower arm, knuckle arm, bearing & necessary parts, including pump the wheel bearing by mechanic.

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s door pillar panel & necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected parts.

Lump Sum Repair : \$ 6 200.00

Dollars : Six Thousand And Two Hundred Only.

HUP MOTOR TRADING & SERVICE



專營達善必甲出租 汽車修理 汽車保險賠償服務 嘉實多授權服務中心

## 國家汽車服務

### NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279 (off Ang Mo Kio Avenue 3) Singapore 569536 TEL: 6482 5577 (3 Lines) FAX: 6482 5000 TOWING SERVICE: 6858 4067 (After 10.30pm) Reg. No: 062389/00M



TRUCK RENTAL
MOTOR REPAIR
INSURANCE CLAIMS
AGENCY
AUTHORISED CASTROL
SERVICE CENTRE

### 车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 17th NOV 2020			
Owner: NATIONAL AUTO	MOBILE SERVICE ("the o	owner")	ika kan di dia. Kanana man
Hirer: MS TEO HEI (OW)	ner Of SLD 6376 M)		
Address: 31, Pasir Ris	Drive 3, #02-04, S (51	9491)	
NRIC / Co. Reg. No:	S1760179/B		
		H/P: 91777082	•
Owner and Hirer have agreed to en	nter into this Vehicle Rental Agreeme both sides of this document. Hirer ackr	nt for the motor vehicle described below nowledges having read and understood al	and upon the
Vehicle Reg. No: SLK 5130	TOYOTA COROLLA ALTIS 1.6 (A) Saloon	Agreement No.: 59106-B	
Driver's F	Particulars	Odometer: 36762 (Full Tank	Fuel)
Address: AS ABOVE		Date & Time Out: 17/11/2020	(18:30hrs)
		Date & Time In: 23/11/2020 (	(18:20hrs)
I/C No:	Dr/Licence No:		
S1760179B	S1760179B	Hour @\$	
Date of Issue: 28/07/2012 YOD: 01/07/1988	Occupation: Teacher	6 Days @\$ 100+00 Wks @^	
Date of Birth: 06/05/1965	Tools: One Set Spare Tyre: One		
Third Party Claim	n arising from the date of hire to date of retu	Deposit (Refundable):	NIL
vehicle (both dates inclusive). Hirer uncondition	onally agrees to pay Owner S\$ 3.000 cition to Owner for impact of claim on future		<b>\$</b> 600-00
insurance premiums.	excess for collision/damage to first ping windscreen) plus loss of earnings while		\$ 600-00
vehicle is under repair. Authorised Driver Hirer shall pay additional excess of \$\$1500 if \$5 years old or has less than 2 years driving e Driver Not Cover By Insurance	the Authorised Driver is below the age of 25 or experience.	PETROL/DIESEL AT YOUR	OWN EXPENSE
General Exception: Insurance policy does no 70 years old and/or with driving experience of	t cover against any driver aged below 22 and 1 year and below.	/or above	

NATIONAL AUTOMOBILE SERVICE

ME



# 國家汽車服務

**NATIONAL AUTOMOBILE SERVICE** 

正式收據 OFFICIAL RECEIPT

Block 5033, Ang Mo Kid Singapore 569536. Tal: 6482	Industrial Perk 2 #01-279 5577 (3 Lines) Fax: 6482 5	5000	DATE 24/11	12020
慈味到 RECEIVED FROM: MS T-EO	Hui	-		
銀額 AMOUNT: Six Hundred	Oily			***************************************
BEING PAYMENT OF: 係 對 逯 (SUBJECT TO CHEQUE CLEARANCE)	rental of	SUKSI	30A	
此收據必須候支票過脹之後始屬有效。	from 17/11	1202-10	23/11/2000	
<b>s</b> 600	*		NATIONAL AUTOMOBI	LE SERVICE
CASH/CHEQUE 現銀/支票				44



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-20-142428

Date of Request:

17/11/2020

Your Ref No:

Online Purchase

Hup Motor Trading & Service Blk 9004 Tampines Street 93

#01-120

Singapore 528838

Dear Sir/Madam,

nquiry Date

17/11/2020

Enquiry By

David Ang Beng Yeow

TP Vehicle No.

SLT895L

**Accident Date** 

17/11/2020

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT895L	AIG Asia Pacific Insurance Pte. Ltd.	17/10/2020-16/10/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their nages.

This is a computer generated document and requires no signature.



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-20-142428

Date of Request:

17/11/2020

Your Ref No:

Online Purchase

Hup Motor Trading & Service Blk 9004 Tampines Street 93 #01-120 Singapore 528838

Dear Sir/Madam,

**Enquiry Date** 

17/11/2020

Enquiry By

David Ang Beng Yeow

TP Vehicle No.

SLT895L

**Accident Date** 

17/11/2020

DESCRIPTION AMOUNT (S\$) TP Insurer Enquiry	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

#### Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent:Tuesday, 24 November 2020 3:07 PMTo:VICTOR.FOO8115@GMAIL.COMCc:Admin A; Hsiao Tong (LKKAuto)

Subject: ACCIDENT INVOLVING SLT 895L & SLD 6376M ALONG/AT TAMPINES ST 72 BLK 742A

ON 17/11/2020

Our Ref: CC6/AIG20012685/Ups3

#### **VICTOR FOO YING LONG- BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLT 895L & SLD 6376M ALONG/AT TAMPINES ST 72 BLK 742A ON 17/11/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLD 6376M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as you was turning into the main road and collided with Third Party who was moving straight along the main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### **Claim Audit**

	UDIT			
	On		Remarks	Ву
-	18 Nov 2020 11:26	Clm Dtl Modified	Claimant's Name: ->	[A] Lee Su L
2	2020	Clm Veh Model Changed	(205469) TOYOTA COROLLA ALTIS 1.6 CVT (A).	[A] Lee Su L
3	11:26	Clm Created	Reg No: SLD6376M. Acct Date: 2020/11/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Hup Motor Trading & Service (HQ)	[A] Lee Su L
4	18 Nov 2020 11:26	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su L
5	2020 11:26	Changed	Next Rpt:Final Rpt.Due Date:2020/11/27	[A] Lee Su L
О	18 Nov 2020 11:26	Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su L
,	11:26	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimer Administrato
8	18 Nov 2020 11:27		(19):Fastlane.	[A] Lee Su L
9	11:27	Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su L
	13:56	Modified	Claimant's Name:> TEO HUI.	[A] Lee Su L
11		Registration Modified	Init.Est.:6,000 - 7,000->10,000 - 12,500.	[A] Lee Su L
12	23 Nov 2020 09:33	Downloaded	Downloaded Video - Accident - SLT895L	[A] CHEW HSIAO TONG
13	23 Nov 2020 09:33	Downloaded	Downloaded Video - Accident - SLT895L	[A] CHEW HSIAO TONG
17	23 Nov 2020 09:34	Downloaded	Downloaded Video - Accident - SLT895L	[A] CHEW HSIAO TONG
13	23 Nov 2020 09:34	Downloaded	Downloaded Video - Accident - SLD6376M	[A] CHEW HSIAO TONG
10	23 Nov 2020 15:02	Downloaded	Downloaded Video - Accident - SLT895L	[A] Jaslin Kok Chin Yi
1/	23 Nov 2020 15:02	Downloaded	Downloaded Video - Accident - SLT895L	[A] Jaslin Kok Chin Yi
10	23 Nov 2020 15:02	Downloaded	Downloaded Video - Accident - SLT895L	[A] Jaslin Kok Chin Yi
19	23 Nov 2020 15:02	Downloaded	Downloaded Video - Accident - SLD6376M	[A] Jaslin Kok Chin Yi
20	24 Nov 2020 10:07	Downloaded	Downloaded Video - Accident - SLD6376M	[A] CHAN JI. LE
21	24 Nov 2020 10:08	Downloaded	Downloaded Video - Accident - SLT895L	[A] CHAN JI. LE
22	24 Nov 2020 10:08	Downloaded	Downloaded Video - Accident - SLT895L	[A] CHAN JI. LE
23	24 Nov 2020 16:24	Video Downloaded	Downloaded Video - Accident - SLT895L	[A] MARCUS CHUA

/20	_0		Merimen e-Claims	
	AUDIT	TRAIL		
Nc	. On	Audit	Remarks	Ву
24	2020	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/11/27	[A] Jaslin Kok Chin Yi
25	24 Nov 2020	Adj Mandate Request	Cur.Req: $6802.00$ :Liability: $100\%$ (OI TURN FROM MINOR ROAD) *Quantum: (a)COR: $$6,200.00 + (b)LO$ R( $6$ days $\times$ $$100.00$ ): $$600.00 + (c)LTA/GIA$ search fee: $$2.00 = Total$ : $$6,802.00 *Vehicle Model$ : toyota corolla altis $1.6$ cvt *Recommended $5$ repair days $+$ $1$ Sunday	[A] Jaslin Kok Chin Yi
26	03 Dec 5 2020 21:51	Mandate Request Cancelled		[A] CHEW HSIAO TONG
27	03 Dec 2020 21:56	Adj Rpt Initiated		[A] CHEW HSIAO TONG
28	2020 21:56	Updated	[None] -> [+6597738115]	[A] CHEW HSIAO TON
29	03 Dec 2020 21:56	Clm Dtl Modified	Claim Conclusion: -> 1.	[A] CHEW HSIAO TON
30	03 Dec 2020 21:56	Clm Dtl Modified	JPJ Reg. Date: -> 2016/06/24.	[A] CHEW HSIAO TON
31	03 Dec 2020 21:56	Clm Details Notified		[A] CHEW HSIAO TONG
32	03 Dec 2 2020 22:35	Mandate	Cur.Req: $6802.00$ :Liability: $100\%$ (OI TURN FROM MINOR ROAD) *Quantum: (a)COR: $$6,200.00 + (b)LO$ R( $6$ days x $$100.00$ ): $$600.00 + (c)LTA/GIA$ search fee: $$2.00 = Total$ : $$6,802.00 *Vehicle Model$ : toyota corolla altis $1.6$ cvt *Recommended 5 repair days $+ 1$ Sunday	[A] CHEW HSIAO TONG
33	04 Dec 3 2020 11:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/27. Mandate Remarks: Mandate approved, subject to all docs in place.	[I] Ler, Bernard-JQ
34	04 Dec 2020 11:13	Adj Mandate Set	Approved:6802.00:Mandate approved, subject to all docs in place.	[I] Ler, Bernard-JQ

Date From	Date To	Audit Type	None 🗸 Go	

#### **ACTIVITY**

No record

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2642204	19 Nov 2020 17:51:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLD6376M	SLT895L	11.00
2643602	23 Nov 2020 08:43:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLD6376M	Low, Xianyu	xx.xx
2643603	23 Nov 2020 08:44:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLD6376M	Low, Xianyu	xx.xx
2643604	23 Nov 2020 08:44:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLD6376M	Low, Xianyu	xx.xx
2643605	23 Nov 2020 08:46:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLD6376M	Low, Xianyu	xx.xx
2646171	24 Nov 2020 17:25:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLD6376M	SLT895L	11.00